

Q1 Do the statements above generally reflect your sentiments about the center? What stands out as particularly true or false? What other core values and expectations should guide our decision-making?

Answered: 95 Skipped: 0

#	RESPONSES	DATE
1	Since my daughter has been enrolled at EC3, I've always appreciated the cleanliness of the center and thr drive of the teachers to keep the children safe and healthy. My daughter came from a center where the children were all licking on mirrors while teachers and support staff stood by and did nothing. My child has been at her healthiest since starting EC3 and to me, that says a lot. The staff is highly trained and has the competence to continue working even during this time and I am comfortable sending my child back.	6/3/2020 10:10 PM
2	1	6/3/2020 8:44 PM
3	Yes. The staff is high quality and it shows. The bonds made with the children are unmatched to anywhere else I've seen or heard about in the area. The accreditation and curriculum matters and it's obvious the staff care about the children and their families.	6/3/2020 8:18 PM
4	Yes	6/3/2020 8:05 PM
5	Statements above are consistent with the reasoning that brought us to the center, with it's staff and curriculum being our highest priority.	6/3/2020 6:44 PM
6	Yes. The loving staff for sure. I think there's always room to be cleaner. I think there is room to grow in showing diversity within learning.	6/3/2020 6:28 PM
7	Yes, nothing, love of our children.	6/3/2020 6:24 PM
8	Yes, all of these statements are very important to EC3 and families.	6/3/2020 5:47 PM
9	Yes, these statements reflect the center well. Maintaining a high quality center is very important.	6/3/2020 5:47 PM
10	I'm very impressed by the quality of staff that EC3 is able to hire and retain. We first look to EC3 teachers and support staff as babysitters when needed because they are just so great.	6/3/2020 11:37 AM
11	They ring true	6/3/2020 8:37 AM
12	?	6/2/2020 11:25 PM
13	The statements above seem true to what ec3 is about, but are irrelevant in what we should be discussing, when the center will open.	6/2/2020 10:31 PM
14	I would say the statements above generally reflect my sentiments about the center. The staff is great and I feel good about sending my child to EC3 and comfortable she is well cared for.	6/2/2020 9:18 PM
15	I agree with the above statements.	6/2/2020 9:12 PM
16	I agree with all the statements and believe them to be true	6/2/2020 8:17 PM
17	test	6/2/2020 7:53 PM
18	I agree with the statements about the center. Because parents pay a premium to send their children to EC3, I feel that the center should do everything in their powers to open as soon as possible. Many parents will have to end their relationship with EC3 and seek care elsewhere the longer the reopening is delayed.	6/2/2020 7:40 PM
19	I agree with all of it ! I just want to be safe and care for the children the best we can !	6/2/2020 5:23 PM
20	Yes	6/2/2020 4:57 PM
21	yes EC3 maintains a physical environment that is tidy and sanitized, designed to minimize hazards and health risks for children, staff, and families. is a true statement EC3 is a high-quality center, maintaining standards established by NAEYC and the Great Start Initiative is the standard that should be noted.	6/2/2020 3:39 PM
22	Yes. The staff seem to be of the highest quality and that is apparent through my child - her enjoyment and learning.	6/2/2020 3:28 PM
23	Yes. "EC3 staffers develop close bonds with the children in their care, and caring for/protecting them is one of the most important and satisfying parts of their job" stands out as being particularly true.	6/2/2020 3:02 PM
24	NA	6/2/2020 2:43 PM

25	I wouldn't say the center is tidy and I'd argue that many staff don't seem to bond with the kids.	6/2/2020 12:37 PM
26	I would not have described EC3 as a "high priced center". Childcare is expensive, but I don't view EC3 as substantially more expensive than other options.	6/1/2020 9:31 PM
27	Yes	6/1/2020 9:09 PM
28	These statements are generally true. We believe that EC3 has qualified / loving staff is particularly true.	6/1/2020 8:43 PM
29	Yes. High quality, close relationships and Love for our children.	6/1/2020 6:09 PM
30	Yes	6/1/2020 5:03 PM
31	Yes, these statements generally reflect our sentiments about the center. We have some minor reservations about the last point, because of some not great interactions we've had with staff. However these weren't staff that our child had/has regular contact with so it's not as concerning.	6/1/2020 3:52 PM
32	x	6/1/2020 3:22 PM
33	I agree with the statements above. We are a high quality center and want to stay that way.	6/1/2020 1:14 PM
34	I generally agree with the statements as the core values of the operation. I think what is missing is the center exists so that parents and caretakers pay for all of these extra things because we care about the safety and education our children receive while we work. And that we choose to send our children to EC3 (instead of home care or caring for our children ourselves) because we think the experience enriches their life and allows us to be productive members of society.	6/1/2020 12:38 PM
35	Yes, the statements reflect my sentiments about EC3. Having qualified staff who are paid well are important to our family. Even more important is the bond that the teachers and staff develop with our child. We do find it valuable that EC3 is a non-profit and it reinforces our belief that the services provided are about quality care and not profit margins.	6/1/2020 11:43 AM
36	Yes Paying staff an equitable living wage is very important to our family and believe it translates into how our child is cared for and the type of child care facility we value.	6/1/2020 11:37 AM
37	Yes, I agree with the statements	6/1/2020 11:31 AM
38	Yes. The fifth bullet about staff forming close bonds with children. The staff at the center is incredible and it is a key factor in wanting to be able to come back when the time is right.	6/1/2020 12:02 AM
39	Generally, these ring true to me. I struggle a little with easily embracing the idea that tuition increases are "minimal," but I would definitely agree that tuition increases are made responsibly and in accordance with need.	5/31/2020 5:39 PM
40	Yes. None. I don't know.	5/31/2020 4:37 PM
41	We agree that these statement reflect our family's sentiment about EC3. I think the two statements that stand out are: EC3 staffers develop close bonds with the children in their care, and caring for/protecting them is one of the most important and satisfying parts of their job. EC3's families are devoted to the center and its staff, preferring it over other centers offering similar services.	5/31/2020 1:52 PM
42	Yes	5/31/2020 11:09 AM
43	Yes, I think they generally reflect my sentiments about the center.	5/30/2020 5:40 PM
44	Yes	5/30/2020 10:26 AM
45	Yes, those are the core values.	5/30/2020 9:55 AM
46	They generally reflect my sentiments.	5/30/2020 9:06 AM
47	Generally, yes. I would like to hear more from the care/teaching staff themselves about some of the values listed to better understand their position separate from leadership.	5/30/2020 2:11 AM
48	Yes, these values seem true and support the reason we chose EC3 for our family. Valuing and supporting an educated and dedicated staff are especially true and important.	5/29/2020 11:00 PM
49	They do not. I love the teachers at EC3 and treasure the bond my children made with each of their teachers. However, I'm not sure the Board or Management adheres to a balanced budget.	5/29/2020 9:19 PM

Relying each year on a successful auction in order to get by doesn't seem like sound budgeting to me. I last bullet point was true for me for a long time but within the past year, decisions have been made that made me question the management and Board's true intent. In the end the core value should be keeping kids safe and in the case of COVID ensuring the virus will not spread throughout families.

50	Yes. All of the above statements are true.	5/29/2020 9:04 PM
51	Yes, all the statements are true.	5/29/2020 8:42 PM
52	Yes	5/29/2020 8:25 PM
53	Yes	5/29/2020 7:54 PM
54	Yes	5/29/2020 7:32 PM
55	Yes	5/29/2020 6:32 PM
56	Yes	5/29/2020 6:21 PM
57	I agree with the above statements.	5/29/2020 5:56 PM
58	True, agree with above statements, not sure that NAEYC is a must, but value high quality of care.	5/29/2020 5:47 PM
59	It's hard to sanitize as much as we want	5/29/2020 5:23 PM
60	I think the statement about minimal tuition increases is a bit false. Compared to other centers I think we have tuition increases often and at higher amounts.	5/29/2020 5:07 PM
61	Most are true. The itemized list of charges and cost share are impossible to interpret, especially in comparison to other places we have been.	5/29/2020 4:56 PM
62	Strongly agree with all but the last bullet. I feel the center has struggled to sustain a strong sense of community the past few years. But I also recognize others might feel differently.	5/29/2020 4:42 PM
63	Yes	5/29/2020 4:36 PM
64	EC3 staffers develop close bonds with the children in their care, and caring for/protecting them is one of the most important and satisfying parts of their job. (True)	5/29/2020 4:28 PM
65	I agree with the statements.	5/29/2020 4:22 PM
66	Yes, they reflect my sentiments about EC3. Maintaining the standards stands out as true.	5/29/2020 4:22 PM
67	I believe the statements above are true. As an EC3 parent to 2 kiddos, I love and value the relationship my children have with their peers and teachers. It is important to me that my children be in a place that welcomes them with open arms and care S for them as if they were their own children.	5/29/2020 4:19 PM
68	Yes	5/29/2020 4:10 PM
69	They all seem rather true to me. I believe that the core values that should guide your decision is the ability to fully support the wellness and safety of the staff and families.	5/29/2020 4:08 PM
70	Agree with all	5/29/2020 4:06 PM
71	Yes	5/29/2020 4:03 PM
72	Yes I agree with the statement above, but find that what quality. Looks like varies from room to room. Not in terms of quantity, but what it looks like.	5/29/2020 4:02 PM
73	Yes.	5/29/2020 3:54 PM
74	The above statements generally reflect my sentiments	5/29/2020 3:54 PM
75	Yes	5/29/2020 3:50 PM
76	Yes	5/29/2020 3:50 PM
77	I agree with all of the above statements. I can feel the care and attention given to every student and staff member.	5/29/2020 3:49 PM

78	If the children are safe	5/29/2020 3:47 PM
79	Yes it does	5/29/2020 3:47 PM
80	I agree with the statements above	5/29/2020 3:46 PM
81	Yes.	5/29/2020 3:46 PM
82	Yes, the statements above are true and reflect my sentiments.	5/29/2020 3:44 PM
83	Yes, true statements	5/29/2020 3:43 PM
84	Yes	5/29/2020 3:43 PM
85	Yes except that it is not always tidy. There are frequently things in hallway and the paint definitely needs to be redone in halls and carpet replaced. I feel it should be better upkept for the prices we pay. The staff is fantastic and the NAEYC program is one of a kind	5/29/2020 3:43 PM
86	Yes	5/29/2020 3:42 PM
87	Keeping everyone safe and healthy	5/29/2020 3:41 PM
88	Yes, these statements are true.	5/29/2020 3:40 PM
89	Yes the statements reflect my feelings about EC3. The center is high quality and staff certainly forms strong bonds.	5/29/2020 3:40 PM
90	Yes	5/29/2020 3:39 PM
91	I align with everything stated. The quality of care and learning as well as the bonds that the teachers formulate and maintain with the kids is second to none.	5/29/2020 3:39 PM
92	Nothing to add. Agree with what was stated.	5/29/2020 3:39 PM
93	Yes. Keeping the children healthy and families as well.	5/29/2020 3:39 PM
94	True	5/29/2020 3:38 PM
95	Yes	5/29/2020 3:37 PM

Q2 If any of these statements was not true (“EC3 is not a ...”), would you feel differently about sending your children there? Which of these statements, if any, could you tolerate modifying or eliminating?

Answered: 95 Skipped: 0

#	RESPONSES	DATE
1	I would feel differently about sending my child to a center that did not adhere to cleanliness, higher learning standards and staff competence. I would not like to modify anything at this point but if I had to chose, I would obviously chose a lower tuition price. I would not change or modify tuition price if it meant altering any of the positive statements noted above.	6/3/2020 10:10 PM
2	1	6/3/2020 8:44 PM
3	I don't know that I could eliminate or moderate any of the statements. All of them are a reflection of EC3 and the students, teachers, faculty and family that are a part of it. I wouldn't change anything.	6/3/2020 8:18 PM
4	Possibly...if strict adherence to these standards means that the center would no longer be open, then there's no point to them. These of course are great for an ideal world.	6/3/2020 8:05 PM
5	EC3's non profit status is not a concern or requirement for us.	6/3/2020 6:44 PM
6	If the staff was subpar, if it was not so organized, I would feel different.	6/3/2020 6:28 PM
7	None	6/3/2020 6:24 PM
8	I don't think any statement should be eliminated	6/3/2020 5:47 PM
9	I don't think any statements should be eliminated.	6/3/2020 5:47 PM
10	I don't know that EC3 would be EC3 if any of these were not the case.	6/3/2020 11:37 AM
11	I would hesitate if EC3 were not a high-quality center or staffers develop close bonds with the children.	6/3/2020 8:37 AM
12	?	6/2/2020 11:25 PM
13	No comment	6/2/2020 10:31 PM
14	I could tolerate eliminating tuition increases, but that seems pretty unlikely. I don't really see how any of the other points could be removed without compromising the level of care that makes EC3 stand out from other centers.	6/2/2020 9:18 PM
15	Of the statements above, the one I feel least committed to is the Center's nonprofit status.	6/2/2020 9:12 PM
16	I wouldn't feel comfortable with any of those statements not being true... I'd be hesitant to keep my children enrolled if any of those statements was eliminated (well, except if the center was less expensive, but I don't think that'd really benefit anyone!)	6/2/2020 8:17 PM
17	test	6/2/2020 7:53 PM
18	I wouldn't want the center to eliminate any of the core values.	6/2/2020 7:40 PM
19	N/a I agree with it all	6/2/2020 5:23 PM
20	I would change if EC3 were not a high quality provider and if staff did not form bonds with children in their charge.	6/2/2020 4:57 PM
21	n/a	6/2/2020 3:39 PM
22	Selfishly, we wouldn't mind a lower tuition, but we understand what is needed to attract the best staff and surroundings for our children.	6/2/2020 3:28 PM
23	These are all important to us.	6/2/2020 3:02 PM
24	NA	6/2/2020 2:43 PM
25	This question is strangely worded. Would I modify the center being highly riced? Would I have an unbalanced budget?	6/2/2020 12:37 PM
26	I would feel differently about sending my child to EC3 if any of the above were not true.	6/1/2020 9:31 PM
27	None	6/1/2020 9:09 PM
28	We recognize in the short-run, in light of the highly challenging environment that EC3 will be operating in, it may be necessary for a more substantial change in tuition cost.	6/1/2020 8:43 PM

29	If it was not high-quality, I would not send my children there.	6/1/2020 6:09 PM
30	None	6/1/2020 5:03 PM
31	If these statements were not true, I would hope that no one would send their children there, because it would be a dangerous place. The only statement we could modify is the last one. We feel that devotion is a strong word. We are devoted to our family, not necessarily the child care center we pay to send our child to.	6/1/2020 3:52 PM
32	x	6/1/2020 3:22 PM
33	I feel all these statements are true.	6/1/2020 1:14 PM
34	I would not send my kid to a school that didn't value these statements. I could tolerate modifying that EC3 is a nonprofit to organizing EC3 into a different structure as long it maintains its other core values.	6/1/2020 12:38 PM
35	If the accreditation of the EC3 or training of staff were to change, it would cause us to reconsider our child's enrollment. We place a high value on the education of our child and have seen that the curriculum of EC3 and staff experience has made a large impact in our child's life. Having a safe and clean physical environment is non-negotiable for us. If the physical location of EC3 would change, we would have to evaluate that change when more information is available. If tuition were to increase at higher increments than the past several years, we may explore other options. As of now, we are able to continue to afford EC3 tuition but if it were to substantially increase, we would have to re-evaluate the cost. If that were coupled with a decrease or change in our employment/wages, we would have to look at other options. If the non-profit status were to change, it would not necessarily impact our enrollment at EC3.	6/1/2020 11:43 AM
36	N/A	6/1/2020 11:37 AM
37	N/a	6/1/2020 11:31 AM
38	I would not. I feel each one is an expectation that should be held by anyone bringing their child to a daycare center.	6/1/2020 12:02 AM
39	We would not have even considered choosing EC3 if we had not felt points 2, 3, or 5 were true. Nonprofit status/point 6 wasn't important to us. While the idea of a "high-quality center" was critical to us, and I appreciate the accreditation, I'm honestly not sure (even after a few years of having an EC3 kid) that I could articulate what we have to do to achieve the NAEYC or Great Start standards and whether upholding those standards distinguishes us from other similar centers in the area, or places us on par with peer organizations.	5/31/2020 5:39 PM
40	Yes. None.	5/31/2020 4:37 PM
41	We think that if any of those statements were not true, we would think differently about sending our children to EC3. We do not think we could tolerate modifying or eliminating any of the statements. Those are all of the reasons why we have been an EC3 family for so long.	5/31/2020 1:52 PM
42	Yes/none	5/31/2020 11:09 AM
43	Yes -- I want a high-quality center, with staff who care about my child and I want to care about the staff.	5/30/2020 5:40 PM
44	None	5/30/2020 10:26 AM
45	While EC3 does increase the costs every year, it also charges us when we don't use their services. We have been charged for the last 12 weeks since you have not been open. I want to pay for the services that I use. I have to pay you regardless of if you are open which is not the standard model used with other daycares. So I might feel different if EC3 was to require me to pay all summer long and not be open.	5/30/2020 9:55 AM
46	I understand the potential need for larger tuition increases than normal given uncertainty in enrollment. But it is also a balancing act given family budgetary constraints. There aren't easy decisions in this.	5/30/2020 9:06 AM
47	I would feel differently, yes. But there is context in which some of things ought to be considered during the pandemic.	5/30/2020 2:11 AM
48	If it came with a large cost savings and the fundamental values of the center did not change, the NAEYC accreditation/Great Start standards could be eliminated. The rest would necessary	5/29/2020 11:00 PM

	for us to continue sending our children.	
49	I don't think this question should be a factor when making a decision whether to open or close the center until after Labor Day.	5/29/2020 9:19 PM
50	No	5/29/2020 9:04 PM
51	None of the statements are in need of modification.	5/29/2020 8:42 PM
52	Yes/None	5/29/2020 8:25 PM
53	N/A	5/29/2020 7:54 PM
54	No, I would not feel differently	5/29/2020 7:32 PM
55	N/A	5/29/2020 6:32 PM
56	No	5/29/2020 6:21 PM
57	All of the above sentiments are important. My top priorities in seeking child care are high-quality care taught by experienced, qualified, caring staff who are paid well and treated fairly for their work.	5/29/2020 5:56 PM
58	EC3 has always had high standards, so if any, NAEYC	5/29/2020 5:47 PM
59	All good	5/29/2020 5:23 PM
60	If any of them were not true I would feel very different about sending my child. The only one I could live with changing is the non-profit.	5/29/2020 5:07 PM
61	We will be sending our child to kindergarten after Labor Day so the soaking of funds for no service is very disconcerting. At this point we have to give two weeks notice, stop paying our copayment, and ask for EC3 to stop collecting from the state.	5/29/2020 4:56 PM
62	No, I'd still feel the way I do.	5/29/2020 4:42 PM
63	No	5/29/2020 4:36 PM
64	n/a	5/29/2020 4:28 PM
65	Honesty, my biggest concern continues to be the financial component and paying for childcare with reduced hours.	5/29/2020 4:22 PM
66	I would feel negatively about the center if any of those statements were removed.	5/29/2020 4:22 PM
67	If the staff weren't as devoted, caring, compassionate, or honest as they are, I don't know if I would send my kids to EC3. I know your school experience is what you make it to be, but for children as young as my kiddos to succeed, they need to be in an environment that offers safety and demonstrates what it means to be compassionate, honest, and loving toward others.	5/29/2020 4:19 PM
68	I think all are important reasons why we chose EC3 over other centers. If they were eliminated it would change what made EC3 stand out in comparison to other daycare centers	5/29/2020 4:10 PM
69	Ec3 pays basic wages for staff that hasn't been there longer than 5+ years. It makes it financially difficult to stay regardless of the love of the career, staff and family.	5/29/2020 4:08 PM
70	I would be sad to lose any	5/29/2020 4:06 PM
71	Under normal circumstances, I would not want to send my child to EC3 anymore if any of these statements were untrue. For the time being, I would be okay with a temporary, reasonable relaxation of the standards in the first statement and rate increase (depending on the size).	5/29/2020 4:03 PM
72	None	5/29/2020 4:02 PM
73	Yes. None.	5/29/2020 3:54 PM
74	True	5/29/2020 3:54 PM
75	NA	5/29/2020 3:50 PM
76	I felt comfortable with sending my child there because of the high standards that ec3 has	5/29/2020 3:50 PM
77	If I had any children, I would want to send them to EC3.	5/29/2020 3:49 PM

78	No	5/29/2020 3:47 PM
79	No	5/29/2020 3:47 PM
80	Statements are true	5/29/2020 3:46 PM
81	No.	5/29/2020 3:46 PM
82	N/A	5/29/2020 3:44 PM
83	I think all the statements are critical in order to have such a high-quality center with high-quality care.	5/29/2020 3:43 PM
84	No	5/29/2020 3:43 PM
85	If the staff wasn't fantastic we wouldn't send our children	5/29/2020 3:43 PM
86	True	5/29/2020 3:42 PM
87	None	5/29/2020 3:41 PM
88	I feel like you are trying to prove some type of point here. Like backing us into a corner saying you want all these things but we can't provide them based on the current environment. What exactly are you trying to accomplish with these questions?	5/29/2020 3:40 PM
89	I could tolerate tuition increases to support reopening the center. This is where we want to bring our child for the long haul.	5/29/2020 3:40 PM
90	None	5/29/2020 3:39 PM
91	I agree with all statements wholeheartedly.	5/29/2020 3:39 PM
92	N/A	5/29/2020 3:39 PM
93	Nothing to disagree with with	5/29/2020 3:39 PM
94	No they are all core for a good center	5/29/2020 3:38 PM
95	Yes	5/29/2020 3:37 PM

Q3 Can you provide any additional information about your own interests, intentions, or attitudes that can help us learn more about these “unknowns” (e.g., “I won’t be comfortable re-enrolling until next winter,” “I am comfortable and able to pay tuition, even if not re-enrolling,” or “We can’t afford any tuition increase, and I don’t think EC3 should operate by raising tuition.”)?

Answered: 89 Skipped: 6

#	RESPONSES	DATE
1	I am comfortable sending my child back to EC3 at this time given the circumstances. I am comfortable paying th tuition where it currently stands but will be unable to pay tuition if it increases any further. I do not think EC3 should operate if it means raised tuition	6/3/2020 10:13 PM
2	1	6/3/2020 8:44 PM
3	I'm in the healthcare field, I work at sparrow, my husband is essential and I'm comfortable with my son Attending EC3 at the earliest possible time. I'm confident that the staff genuinely care about the well being of themselves and especially our children to take proper precautions to keep everyone safe. If the center is unable to open before Labor Day we will need to find new childcare permanently. We are adamant that there is no other place for us except our EC3 family.	6/3/2020 8:22 PM
4	While there may be a small risk, I am comfortable bringing my child back to EC3 (and another child to summer camp), as much as I can be. In my mind, there will be no decrease in risk until a vaccine is available, which could be many months or even years. I need childcare before then. It is a calculated risk, but scientifically supported based on what is known, that there are very few children who have severe outcomes due to COVID (in fact way less than annual influenza epidemics, which by the way EC3 does not require children to receive this vaccine, somewhat hypocritical). I could afford a small tuition increase if that is justified by the finances (would need to be shown to parents) in order to keep the center OPEN (and by open I mean providing care); of course I don't prefer this. I do not want to keep paying tuition for a center that is closed, now that the stay at home order has been lifted. I think the center should open as soon as feasibly possible for those who want to work and want care provided.	6/3/2020 8:18 PM
5	We are comfortable reengaging EC3 services asap. Covid 19 is an unavoidable illness. The center will likely not be able to stay closed untill cures are found... This will simply take too long.	6/3/2020 6:50 PM
6	We should learn more about the medicines behind children. How they get it and how long it last in their system.	6/3/2020 6:35 PM
7	I think Sept is a reasonable time to return. I think there will be a second wave that we need to expect. We're not able to pay tuition when our child isn't attending, we've had to take pay cuts as well.	6/3/2020 6:31 PM
8	I'm not comfortable returning my kids to group care. Nor am I comfortable paying for a service I am not receiving	6/3/2020 5:53 PM
9	There are too many unknowns about COVID-19 right now to comfortably return to group care. I don't think EC3 should operate by raising tuition during a time when so many families have had their employment impacted.	6/3/2020 5:52 PM
10	Its a tough catch-22, we can't donate/pay tuition to the center until work returns. However, work can't return until we also have childcare to help. Also, we are past the disruption of having the school close for our kids, so really don't want to go back (which is a disruption from the new normal), and then have to close later on. Based on this, we totally agree with closing until Labor day, when we would at least have a better sense of whether things would be able to stay open for the rest of the year.	6/3/2020 11:44 AM
11	We would be interested in re-enrolling as soon as possible, especially in light of the Governor's amended order.	6/3/2020 8:38 AM
12	?	6/2/2020 11:26 PM
13	I will not pay unless service is provided.	6/2/2020 10:34 PM
14	My daughter was enrolled part-time at 3 days/week. Part of her tuition was paid from a family business that has also been negatively affected by covid. We would likely re-enroll at 2 days a week due to our personal budget constraints. I would be comfortable enrolling at any time. The point of flattening the curve isn't to never get covid, it's to spread it out. I think our children are being negatively affected by the lack of interactions currently available.	6/2/2020 9:35 PM
15	I will likely re-enroll my child whenever the center chooses to open. I'm comfortable paying tuition for a 1-3 weeks in a advance of re-opening so the Center can pay for cleaning, staff training, etc. I understand there may be a tuition increase and am prepared to adjust to it, but a dramatic increase would impact my ability to continue enrollment.	6/2/2020 9:20 PM

16	We are also currently "unknown." I am able to work from home until Labor Day, but IF IT IS SAFE I would really like to be able to send my 3yo for a few days a week starting in July/August, but COVID-19 cases would need to continually dropping.	6/2/2020 8:23 PM
17	test	6/2/2020 7:55 PM
18	I am comfortable sending my child back for group care as soon as possible and can afford tuition, but would hope that any tuition increases would be minimal.	6/2/2020 7:45 PM
19	I am ready when we can open ! And we have to do what we got to do to open	6/2/2020 5:25 PM
20	We would like EC3 to open as soon as possible, especially in light of the Governor's modified order.	6/2/2020 4:58 PM
21	I am high risk with asthma and i wouldn't be comfortable going back if this is still unknown territory.	6/2/2020 3:43 PM
22	We are currently not comfortable bring our daughter back, and I am not sure when we will- whether there is a vaccine or if the antibody test can be deemed more conclusive. These symptoms that children are getting after the exposure are fearful as well. I don't think we could pay for tuition without her attending, and paying higher tuition would be difficult on our budget.	6/2/2020 3:37 PM
23	We feel very concerned about the risk of spreading germs for our daughter in toddler land, due to her history of needing breathing treatments when she gets sick. We are really struggling with how we will know when we are "ready" to send her back to EC3, but we very much want EC3 to continue being her long-term childcare. Both parents have reduced workload (ongoing) as a result of COVID-19.	6/2/2020 3:09 PM
24	I would like my child to return to their classroom at least part time. I am not able to pay tuition if they are not attending and cannot fathom another tuition increase.	6/2/2020 12:41 PM
25	We would likely not bring our child for care in June or July. The most important reason being that one parent is currently unemployed, and unlikely to gain employment in the near future as a result of the financial fallout of the pandemic (i.e. we do not currently need childcare for the purposes of being able to work). While we of course value all that EC3 provides our child, re-enrolling in school for the time being would make it more difficult for us to visit grandparents that are in the high risk group. We have been in social isolation and have not seen any family since February. We would like for our child to see her grandparents and view re-enrolling her for the summer as possibly placing them at higher risk. If we are able to see our families this summer, we may consider re-enrolling in the fall. The state of the pandemic as well as our childcare needs at that time will factor into our re-enrollment decision. We also have questions regarding the unknown of what would be the re-opening protocol should there be another covid case at the center. With no end to the pandemic in sight, it seems highly possible that the virus will present itself in a school setting. After three months of not attending, we do worry about the emotional toll of starting attendance again if EC3 opens, only to potentially close again should there be a case. Our daughter, like so many young children, takes substantial time to adjust to "new" situations, and after three months away, school will essentially be new again. To go through yet another closing, after getting through an adjustment back, would be something we would consider. Currently, we are still paying tuition in hopes that it will help keep the Center afloat. However, we are unsure how long we can continue to do so. It would help if there was clarification as to what the tuition is currently being used for if staff are collecting unemployment. Certainly, we would be more comfortable with a tuition increase once the center re-opens than to keep paying our normal tuition rates as the months stretch on with the school closed.	6/1/2020 9:55 PM
26	Don't have children	6/1/2020 9:12 PM
27	* We would not be comfortable returning our children to group care in June. * If the rate / trend of COVID infection continues to follow its currently trajectory, we would likely be interested in returning our children to group care in July (part time) but would be willing to continue to pay full-time rates. *Our oldest starts kindergarten in late August, we would not be interested in returning him to group care if the center did not re-open by mid-July. * We are currently donating the full value of our children's tuition to EC3. If the final decision is to re-open post-Labor Day, we would definitely cease support at the level of our oldest child's tuition. We are not sure at this time if we would continue with our younger.	6/1/2020 8:52 PM
28	I am comfortable re-enrolling, however I am currently laid off. I would not be able to re-enroll until back to work.	6/1/2020 6:11 PM

29	None	6/1/2020 5:04 PM
30	We don't feel comfortable paying more tuition. We are also still concerned about the effects of COVID-19 on our families health, and are not planning on reentering "normalcy" for a while.	6/1/2020 4:00 PM
31	x	6/1/2020 3:23 PM
32	Currently, I am able to work from home due to COVID. I am not sure when I will be required to return to the office. If EC3 doesn't open until after Labor Day and I have to return to the office, I will be forced to find another child care-if I can find one at all. While I was ok at the beginning continuing to pay tuition while the center was closed, I am no longer able to continue to do so. Especially if there it is it going to reopen until September.	6/1/2020 2:22 PM
33	I would feel more comfortable returning in the fall due to the fact I have to children that go there. There are still many unknowns about this virus and what it does to children.	6/1/2020 1:18 PM
34	I don't believe that all of these are unknown knowns. Most other centers are operating and able to address these issues and I don't believe the state would put children at risk by allowing them to continue to attend a childcare center. Given that, I am ready to send my child back to school starting July 6th. I would be ready to send them back earlier but have planned for care until that point. I don't think there will be a need to increase tuition, but I do accept that classes may need to be combined for the summer to accommodate less children. I would not pay tuition to EC3 through the summer, unless it was open, as it would force to pay for childcare elsewhere.	6/1/2020 12:44 PM
35	At this point our family has continued to make our tuition payments. We are currently re-evaluating if we can continue to donate the full tuition amount. We do plan on continuing to make donations to EC3 during this time but the amount may decrease as we anticipate that furloughs will continue. We are not comfortable with our child returning to the Center this summer. Depending on if/when the "second wave" occurs, we may prefer to keep our child home through the fall. If more information/data is available regarding the health risks to children, it would impact when we would feel comfortable returning. For now both parents are able to work from home, should that change, we may seek in-home care or return the the Center, depending on the spread of the virus at the time. Our hope is to return to a out of home daycare environment.	6/1/2020 11:53 AM
36	We have a young child who has not received all of his vaccinations yet. Until the virus rate significantly drops, we support EC3 staying closed until Labor Day.	6/1/2020 11:44 AM
37	Luckily we have been able to pay tuition through the pandemic. It is difficult to say with certainty that we would continue to do so until Labor Day, for example, at least not at a full rate. My comfort level would likely be late June early July at the earliest depending on what statewide trends look like in the coming weeks with increased travel over Memorial Day and protests where large groups of people come together wearing masks. As of now, when we do feel comfortable coming back, if our jobs hold then I would say we'd be comfortable paying a slightly increased tuition rate. An idea might be a slightly less severe increase for children who were enrolled in the center before and for new parents maybe they have a bit of a higher tuition. Just a thought. These are all obviously dependent on trends and our maintaining our jobs but as of right now these would hold true.	6/1/2020 12:11 AM
38	I don't feel able to fully answer "whether I'm comfortable re-enrolling" my child until I know more about what her daily experience would look like back at EC3.	5/31/2020 6:07 PM
39	Too many current unknowns with our own employment and finances to commit to any definite answer at this time	5/31/2020 4:44 PM
40	We are not sure how comfortable we are about returning to the center or when we would be comfortable. We almost want to see how things go once EC3 (or centers similar to EC3) reopen and if cases of COVID increase, etc.	5/31/2020 2:01 PM
41	It looks like I will be working from home until September so unless my work decides I must have someone watch my child I do not plan on having him return until then. As much as I want him to return, he is too young to wear a mask so I am worried that there is still a risk of him contracting or spreading the virus.	5/31/2020 11:28 AM
42	Mom in this family falls into several "high-risk" categories, so we'll probably delay returning until several months after it seems to be "all clear." That said, we've been paying tuition and plan to continue doing so, as long as we are financially able to (if employment statuses change due to COVID-19, we'll have to re-evaluate).	5/30/2020 5:46 PM

43	I don't feel comfortable returning to work this summer	5/30/2020 10:28 AM
44	While I have been paying this whole time, my money could be saved for the very likely chance that I will be laid off or furloughed by my employer. It is unfair that some families could freeze their account and not paid, but I was required to keep paying. Either everyone has to pay to keep their spot or you get unenrolled and you have to take the chance that EC3 doesn't a spot for you. I don't know if I would want to send my child every day or need care every day. It is a lot of unknowns with our employers as well. If I can keep my child at home, I would weigh if it is safer than sending them verses the benefit of socializing and learning that is done at EC3. I do not want to pay if you are not open.	5/30/2020 10:03 AM
45	Our family is operating with much of the same uncertainty. One of us has been laid off since March, with no timeframe for return and limited alternate opportunities given pervasive hiring freezes. This both obviates our immediate need for childcare, and our ability to pay tuition. At the same time we are still sorting out the right risk balance given what we don't know about the virus and its impact on kids, and the impacts we know it could have on staff. In a way we are fortunate with the layoff because we don't have to worry about childcare when it isn't necessarily safe to be provided.	5/30/2020 9:12 AM
46	We can't afford a tuition increase. Without daycare/preschool, one of us can't work.	5/30/2020 8:33 AM
47	We need clarity regarding policies of staff, children or families testing positive for covid-19 and subsequent center closures. If the center will need to shut down at a certain number of positives, etc. it may not be in our children's best interest to start and then have to stop going again. We also need more information on safety practices (masks, play, etc.) before knowing when our children would restart. We would not likely be able to afford a tuition increase.	5/29/2020 11:10 PM
48	I am unsure if I, as a state employee, will be required to return to work before Labor Day. If so, I will require child care for my child. While I very much value EC3 and the amazing staff, I can not afford to continue to pay tuition if the center remains closed.	5/29/2020 9:25 PM
49	We have thought about returning our kids to group care during the duration of this pandemic. In the end, with one child who has respiratory challenges, I think we would be opening our family up to infection by sending them back. We are not in a spot to be able to pay without utilizing the services.	5/29/2020 9:23 PM
50	I expect EC3 to be open once the stay at home order has been lifted. I will not continue to pay tuition if EC3 does not open until September and the stay at home order has been lifted.	5/29/2020 8:24 PM
51	No	5/29/2020 6:21 PM
52	We are comfortable re-enrolling when public health officials and the state deem it appropriate to reopen for general care (as in, not only for the children of essential workers). Our household has experienced a layoff and is unable to pay tuition right now. However, we are comfortable continuing to pay tuition as soon as a new position is found, whether or not the center has reopened.	5/29/2020 6:02 PM
53	N/A	5/29/2020 5:48 PM
54	Don't like a tuition increase but would understand	5/29/2020 5:26 PM
55	I plan to re-enroll when my older child resumes K-12 schooling (mid Aug time frame and assuming K-12 does resume). Therefore I would like to see care available prior to Labor Day but not by much. I am currently paying tuition despite not attending but I don't know if we can continue that because we have job and salary uncertainties this fall. EC3 is the only center in the area that I have heard of continuing to charge full price. Most have either stop charging or are charging at 50% and I think that should be considered if the center stays closed until Fall. Because of this job uncertainty we cannot deal with a tuition increase either and certainly don't feel that would be fair when we have paid 2 months + for no services.	5/29/2020 5:12 PM
56	At this point we have 60 to 75 days of EC3 left to enjoy, benefit and experience so continuing to hope is not cost effective and the percentage of returning is very low. Why pay and have the state cost share when no service is provided. We would continue to pay and to have our child return if we had any certainty of the center opening in June. I am having a difficult time working full time and providing day care at the same time. Not knowing or confronted with unknowns does not help.	5/29/2020 4:57 PM
57	COVID has hurt our household budget in the near term. I don't think it's reasonable or possible for everyone to shelter at home until all the answers are known. We would like a daycare	5/29/2020 4:51 PM

option, but after months of figuring out how to work with two kids running around the house, we've come to realize we can manage it even if it's not preferable. We'd be comfortable returning to the center -- reasonably speaking, this is like any other communicable disease in that you can take steps to limit exposure but there's no way to stay entirely "safe." We also recognize the center is probably struggling financially, as are many of its families, so the tuition questions simply is what it is.

58	I would be ok with paying tuition if it meant zero increase	5/29/2020 4:42 PM
59	No	5/29/2020 4:30 PM
60	My biggest concern continues to be my family's financials with reduced hours at work. Because of this, I am concerned about a possible tuition increase.	5/29/2020 4:27 PM
61	I would be ok with a tuition increase, but while working as an essential worker, my employer has decreased all salaries by 25% until the end of the year. Continuing to pay tuition while EC3 is shut down would create a financial strain. I would likely delay sending my child back once the center reopens.	5/29/2020 4:26 PM
62	With both of my children having breathing issues, I don't feel comfortable sending them until more information is shared about how the virus affects children. I also would only feel safe sending my oldest child back when it's safe because he's old enough to wear a mask and wash his hands properly.	5/29/2020 4:23 PM
63	I won't be comfortable sending my child back until July at the earliest- it depends on what COVID case numbers do in response to the relaxation of social distancing standards and what enhanced safety measures EC3 institutes. My husband i will continue to pay tuition as long as we're both still getting our regular paychecks (we don't anticipate any layoffs or pay cuts). To a point, we could handle a rate increase but I worry about the families who might not- I hope this is a last resort.	5/29/2020 4:15 PM
64	I am not returning to work until august and would not need daycare until then. I currently am not ready to send my children to daycare as of this moment but continue to stay up-to-date on trends which would inform my decision on when to have them return. If needed, I was going to consider sending them part time in the summer in order to hold our spot.	5/29/2020 4:13 PM
65	We would have financial difficulty paying increased tuition.	5/29/2020 4:11 PM
66	I am uncomfortable with the unknown of the affects of the virus on the children and the risk of a second wave.	5/29/2020 4:11 PM
67	I'm not in the business of running a daycare, I'm in no position to be dictating how it should be run or operated. That being said the following applies to my family given the current situation: My husband and I are independent contractors we cannot return to work until release by the state to do so. Meaning; we cannot afford tuition until we are back to work. Once we are released for work we will need the support of your amazing center and staff. We cannot afford tuition increases. I am a stylist. I have people very coldly putting their own selfishness before any concern for the health of me or my family so allow me to state: The financial and physical well-being of the staff is what I will treat as the most important thing. If cost increases occur I will find other accommodations with sadness, but an understanding that it is what is best for many. Not just my household. Good luck with this. I do not envy this position.	5/29/2020 4:06 PM
68	I don't think raising tuition as soon as we open is the answer, but after 6months of recovery, that may be a valid option. So much depends on the reenrollment numbers and ratios.	5/29/2020 4:05 PM
69	We Will not be able to continue paying tuition if the center closes until the fall because we need to secure alternative childcare. With that being said, I am nervous and hesitant about bringing our child to daycare for a few reasons (the health risks, the inconveniences of the protective measures, the impact on the babies if the whole staff has to wear masks) etc. as much as I want to bring [REDACTED] back so we can all get back to normal, it doesn't seem like that is possible yet. I honestly don't know what the right decision is. I can say that if you were to open this summer we would most likely bring [REDACTED] back, but I also would support the decision to stay closed until the fall.	5/29/2020 3:58 PM
70	We would want to re-enroll in June or July. With whatever limitations are needed.	5/29/2020 3:58 PM
71	I would be willing to return to work at the center in June or July.	5/29/2020 3:54 PM
72	There was just a tuition increase. We pay 504\$ every two weeks which is significantly higher	5/29/2020 3:53 PM

than our mortgage. Thinking tuition is expensive IS NOT EQUIVALENT to not thinking highly of early learning or respecting teachers. We chose EC3 for those very reasons and have willingly stood by every increase. I have felt disappointed by some of the early statements made in articles or blogs that suggest parents “don’t want” to support childcare. We have three children, all who require childcare, and there is only so much in the budget.

73	N/a	5/29/2020 3:51 PM
74	My family is willing to return to care during June but cannot pay without returning. We have a [REDACTED], [REDACTED], and [REDACTED]). The idea of a tuition increase is difficult, and would depend on the amount, but we cannot return to our jobs without care.	5/29/2020 3:50 PM
75	Not sure I dont have children	5/29/2020 3:49 PM
76	I would like to have [REDACTED] start in July or August. I am willing to pay slightly more when you reopen	5/29/2020 3:49 PM
77	I will feel comfortable enrolling my child in July-August. At this time, we cannot afford any tuition increase as my family has been impacted by COVID-19	5/29/2020 3:49 PM
78	No	5/29/2020 3:48 PM
79	We are not currently paying tuition but would entertain paying a reduced fee for continued enrollment, say \$250 a month. I've heard of other centers doing this. I am currently [REDACTED] pregnant so I am hyper aware of the social distancing needs as I am high risk due to advanced maternal age and pregnancy. If we were to go back I'd want to ensure that my child is in a room with other families that are safely practicing social distancing and adhering to the strict guidelines we have been. As a state employee, I am furloughed one day a week through the end of July so that may impact 1) my ability to pay for FT care prior to the furlough concluding; 2) it also would impact the days we are looking for care at EC3.	5/29/2020 3:47 PM
80	I don't understand how many other business and many other daycares have found a way to move forward despite the current circumstances. The communication coming from EC3 and Lis seems self-pitying, like you are the only ones in a difficult position and needing to figure out ways to make things work.	5/29/2020 3:47 PM
81	No	5/29/2020 3:44 PM
82	None	5/29/2020 3:43 PM
83	I would not be comfortable paying tuition with my child not attending. I truly hope there is a way that EC3 can open prior to labor day and if so, although I have many concerns, I would be comfortable sending my child as I know and trust that EC3 will only do so when they have taken all necessary precautions and the staff is fully capable.	5/29/2020 3:42 PM
84	We can't afford tuition increase.	5/29/2020 3:42 PM
85	shouldn't raise the tuition just yet.	5/29/2020 3:41 PM
86	I am comfortable with a tuition increase. I do think there will be a demand for centers to open. The economy cannot get started back up unless child care is readily available.	5/29/2020 3:41 PM
87	I want the safest environment for my child. I support doing what needs to be done to create that	5/29/2020 3:40 PM
88	Dont risk it. Stay closed for safety	5/29/2020 3:40 PM
89	I am comfortable and able to pay tuition.	5/29/2020 3:39 PM

Q4 Are there other “known unknowns” you can identify?

Answered: 89 Skipped: 6

#	RESPONSES	DATE
1	No.	6/3/2020 10:13 PM
2	1	6/3/2020 8:44 PM
3	Not that I can think of.	6/3/2020 8:22 PM
4	No. However, I don't think the following (listed below) from the list are "unknowns". Again, the best available science indicates a low risk to children. And the rest of these could be answered by polling staff and parents. Have the staff even been polled about their desire to return to work (an actual poll of all staff not just conversations)? - Whether there are health risks (short-term, long-term) to young children of coronavirus infection. -Whether/how many staff members would feel safe returning to work in June or July. -Whether/how many parents feel safe bringing their children to group care in June or July. -Whether/how many current families are willing and able to pay tuition (or make donations) to EC3 prior to their children returning to group care. - Whether/how many families are willing and able to pay increased tuition rates.	6/3/2020 8:18 PM
5	None that haven't been discussed ad nauseam.	6/3/2020 6:50 PM
6	The age, their symptoms, ect.	6/3/2020 6:35 PM
7	Staff should be tested regularly (weekly) to ensure no one is an a symptomatic carrier.	6/3/2020 6:31 PM
8	No	6/3/2020 5:53 PM
9	No	6/3/2020 5:52 PM
10	How PPE and screening protocols would affect the children's perception of the safety of the school and their relationships with teachers/classmates.	6/3/2020 11:44 AM
11	No	6/3/2020 8:38 AM
12	?	6/2/2020 11:26 PM
13	Kids cannot be expected to wear masks.	6/2/2020 10:34 PM
14	Obviously I have a concern if EC3 (and a lot of other businesses, of course) will be able to make it through this hard time. It's a little foolish to spend money at the full tuition rate on EC3 with the seemingly very real danger it simply won't be in business. (Sorry, I know that's a little bleak) On the other hand, I would feel comfortable justifying some expenditure without my child actually attending. Maybe \$25-\$30/week just to help and hold a spot for when the center reopens and to continue having the Zoom meetings. I don't know if paying at this sort of rate would really be enough to be helpful. My daughter really does enjoy seeing everyone.	6/2/2020 9:35 PM
15	When major employers (State, City, University, etc.) will end remote work	6/2/2020 9:20 PM
16	How kids will react to masks?	6/2/2020 8:23 PM
17	test	6/2/2020 7:55 PM
18	No	6/2/2020 7:45 PM
19	N/a	6/2/2020 5:25 PM
20	No	6/2/2020 4:58 PM
21	The children could be potential carries that can spread the virus.	6/2/2020 3:43 PM
22	We also personally have to consider that if our jobs become a more permanent work from home situations (which we have been hearing the potential of) neither of us will be coming into the downtown Lansing area and may have to consider a facility closer to our home- which is not something that we want to do, but we have to be practical.	6/2/2020 3:37 PM
23	Not currently.	6/2/2020 3:09 PM
24	I'm unsure if I can maintain my employment without childcare.	6/2/2020 12:41 PM
25	None I can think of	6/1/2020 9:55 PM
26	If we open and have to close, would we be able to reopen a second time?	6/1/2020 9:12 PM
27	One unknown variable would be if we were both required to return to work on-site. Some of our	6/1/2020 8:52 PM

	assumptions on when our children would return to group care would change. Everything we have heard from our employers suggests that we will not be returning until late Summer.	
28	The need for summer care for elementary age children.	6/1/2020 6:11 PM
29	None	6/1/2020 5:04 PM
30	No.	6/1/2020 4:00 PM
31	x	6/1/2020 3:23 PM
32	We cannot afford an increase in tuition. It is my understanding that there is a child care grants that can be applied for which would require centers to stop charging parents while they are closed.	6/1/2020 2:22 PM
33	No	6/1/2020 1:18 PM
34	The biggest known unknown is EC3 itself. Although I understand the position of the center and the uncertainty of operating, EC3 is behaving unlike any other childcare center in the Lansing area. No other child care is considering staying closed through the summer. Telling parents on June 1 that you may not open for the summer is awful and leaves parents who depend on high quality care and education for the children left scrambling as the rest of the state (and their jobs) return.	6/1/2020 12:44 PM
35	When our work will require that we return to the office or if work will require that we not concurrently watch our children during work hours. Should schools return to some degree of in-person classes, I anticipate our works will be less flexible regarding having children at home during the work day. Should our works furlough us on a more permanent basis or our wages decreased due to state budget deficits, it would impact our ability to afford tuition increases. If costs became significantly higher, and health risk remains high, we may consider in-home nanny care in place of a group setting.	6/1/2020 11:53 AM
36	It is difficult to socially distance small children in addition to wearing a face mask for a child under the age of 3 is breathing/choking hazard.	6/1/2020 11:44 AM
37	Availability of sanitizing products in order to maintain the healthiest environment possible.	6/1/2020 12:11 AM
38	I would like to know what the NAEYC and Governor Whitmer's workgroups are recommending for early childhood ed best practices, and whether those things are realistically attainable with our current staffing and physical facilities. I also think that if we are significantly later to reopen than other providers in our community, it is likely to be a source of significant professional stress. Workplaces by and large have been understanding of the challenges of trying to work full-time without having childcare; that may become a lot less true if many/most providers reopen before we do.	5/31/2020 6:07 PM
39	No	5/31/2020 4:44 PM
40	For our family, our largest unknowns are our jobs. One of us is able to work from home and may be able to work from home for the foreseeable future (although dealing with some layoff days). The other parent was laid off for a short time and has returned to work. But we are still uneasy about potential layoffs in the future. Being uneasy about potential layoffs in the future affects us continuing to pay tuition at EC3.	5/31/2020 2:01 PM
41	None	5/31/2020 11:28 AM
42	If there might be a 3rd wave; How long a vaccine or effective treatment will take; How long the "W" may continue, etc.	5/30/2020 5:46 PM
43	No	5/30/2020 10:28 AM
44	Your ability to deeply sanitize every night. While Roger does a great job, you need a professional in there spraying every surface. Can children and teachers wear masks? What are daycares in other states doing to be able to operate safely?	5/30/2020 10:03 AM
45	1. How employers will respond to child care needs of employees as they reopen. Will they continue to be accommodating and allow work-from-home? Or will they be less understanding and create additional burdens with few ways for them to be met?	5/30/2020 9:12 AM
46	Impact on family finances after relief is done being distributed. How long husband will not be able to work.	5/30/2020 8:33 AM

47	n/a	5/29/2020 11:10 PM
48	It is unknown whether the pandemic will worsen after Labor Day	5/29/2020 9:25 PM
49	When will there be a vaccine for COVID?	5/29/2020 9:23 PM
50	Why would you think conditions would be appreciably better in September then they will be in mid June?	5/29/2020 8:24 PM
51	No	5/29/2020 6:21 PM
52	-	5/29/2020 6:02 PM
53	Not at this time	5/29/2020 5:48 PM
54	No	5/29/2020 5:26 PM
55	No	5/29/2020 5:12 PM
56	All unknowns listed are valid. We have two months so we are terminal. We have very limited and narrow requirements.	5/29/2020 4:57 PM
57	We know that we don't know when my wife's work office will reopen. We know we don't know what our [REDACTED] son will do for summer camp. If he has no options, it means we've already got one person home all summer. We know we don't know when the state will reopen. We know for certain that we don't have a clue how much travel dad will be doing for his clients this summer. It's a landscape rich with known unknowns, unknown unknowns, known knowns and unknown knowns.	5/29/2020 4:51 PM
58	No	5/29/2020 4:42 PM
59	What would be the center's response to a known case of the virus either with staff, and or families enrolled. ?	5/29/2020 4:30 PM
60	Many families continue to be uncertain of their work environments and when they will return to full working operations. Without knowledge of what their employers and state government plan to do, it makes it difficult to answer some of these questions.	5/29/2020 4:27 PM
61	Not at this moment.	5/29/2020 4:26 PM
62	Requirements for children to wear masks	5/29/2020 4:23 PM
63	We don't know when and where further reopening of the state will occur, how long families will be feeling the financial impact of paycuts and job losses, or how long employers will allow employees to work from home and take care of their children once businesses are allowed to resume normal office operations.	5/29/2020 4:15 PM
64	No	5/29/2020 4:13 PM
65	We are waiting on some feedback from our pediatrician regarding the safety of exposing our child to others with a possible "pre-asthma" like- condition and a coming baby.	5/29/2020 4:11 PM
66	The best and most efficient way to test upon arrival. The willingness of staff to PROPERLY wear masks and sanitize areas.	5/29/2020 4:11 PM
67	As stated above	5/29/2020 4:06 PM
68	No	5/29/2020 4:05 PM
69	No	5/29/2020 3:58 PM
70	I can't think of any additional known or unknowns	5/29/2020 3:58 PM
71	I can't identify any "known unknowns."	5/29/2020 3:54 PM
72	I don't know what that means but we have to learn how to live now WITH covid. This will still be here in the fall. I'm concerned ec3 won't make it if you don't open until fall. People will find other childcare and then stick with it when you reopen	5/29/2020 3:53 PM
73	No	5/29/2020 3:51 PM
74	No.	5/29/2020 3:50 PM

75	Making sure kids are safe	5/29/2020 3:49 PM
76	I was also hoping to start my second child at EC3 sometime next fall/winter	5/29/2020 3:49 PM
77	No	5/29/2020 3:49 PM
78	No	5/29/2020 3:48 PM
79	How the ongoing budget deficits at the state level will impact my employment as a state employee.	5/29/2020 3:47 PM
80	Again, this survey is completely odd and off putting. You are putting it back on the parents to figure out your business plan. I don't know what I am comfortable with because I have no idea what precautions, restrictions or any type of thought process the center is taking. EC3 needs to step up, and put some ideas and decisions in place and communicate them so we are able to make our decisions.	5/29/2020 3:47 PM
81	No	5/29/2020 3:44 PM
82	Just nervous about the what if's.	5/29/2020 3:43 PM
83	None that I can think of	5/29/2020 3:42 PM
84	No	5/29/2020 3:42 PM
85	Not at the moment	5/29/2020 3:41 PM
86	No	5/29/2020 3:41 PM
87	No	5/29/2020 3:40 PM
88	I do not	5/29/2020 3:40 PM
89	I WILL be required to go back to work. When that happens I will need childcare.	5/29/2020 3:39 PM

Q5 Which of these scenarios seems to be the most reasonable, appropriate, and consistent with the values and nature of EC3 in your view? Which scenario troubles you the most? Why?

Answered: 84 Skipped: 11

#	RESPONSES	DATE
1	I am fortunate to have family members to watch my child so option A suites my family best. I would not be able to continue with EC3 if ther tuition raises 20% considering my husband and I will not be receiving yearly raises ourselves. I also think this may be a good option for most considering many people may not receive raises this year.	6/3/2020 10:17 PM
2	Scenario B is in my opinion most appropriate and serves the needs of the most families. Let those who need care get it, and if those who chose to stay home (for whatever reason) either pay to hold their spot or leave. It is not fair for those who can't pay or chose not to attend now to hold care for the rest of us hostage, and you'd be being fair by providing an alternative option for them. However, what bothers me about this option is that there has been no data or justification for an increase of 20% (which seems astronomical); that needs to be provided BEFORE the town hall so we can see where you are coming up with these numbers. Is this 20% just for the summer, or in perpetuity? Families may leave now, and also families may leave in the fall, you don't know. Also, you haven't surveyed ALL of the parents about their intentions since the April survey (the one in May only asked critical infrastructure parents about their anticipated start date, not all). A lot has changed since then for most families. Also, what are the anticipated changes in operations that will increase costs? I'd like to see a breakdown (supplies, extra cleaning personnel, etc.) to justify increases. If you do the math (estimating 120 enrolled, paying a minimum of \$250/wk for 52 weeks, minus \$50,000 lost revenue for auction)...that results in \$262,000 extra revenue from this tuition increase. Does the center really expect that amount of extra costs from supplies and cleaning? If there are less students, then less teachers may be needed and rooms could be combined to decrease costs. What troubles me the most is the apparent lack of calculations and effort into showing parents that management has really "gone through the scenarios" because it's not being presented to us.	6/3/2020 8:59 PM
3	1	6/3/2020 8:44 PM
4	The 20% increase is troubling although I understand the rationale. In the first scenario, would someone from the center be available to teach some of the children whose parents are comfortable with their attendance? I'm unclear. For our family, we are both essential and have been struggling with finding childcare. In the beginning we were fearful due to the lack of information regarding the disease. We are not more comfortable with standard precautions and increased screening and cleaning.	6/3/2020 8:28 PM
5	Scenario B	6/3/2020 6:56 PM
6	B. Most work places are opening now and parents will need care for their children from EC3 and they will leave and go else where.	6/3/2020 6:46 PM
7	Scenario A. You'll see a lot of dis enrollment with B.	6/3/2020 6:33 PM
8	Scenario A is better than B. A 20% increase is too much.	6/3/2020 6:00 PM
9	Scenario A is the best. The 20% tuition increase in scenario be is especially troubling. That is asking too much of families that have more than one child enrolled.	6/3/2020 6:00 PM
10	My impression is that Scenario A more closely aligns with the safety of our community (teachers, students), and gives more time for families whose jobs might affect their ability to retain their spot to return.	6/3/2020 12:21 PM
11	Scenario B. Care is needed for families where both parents are working, especially for those in essential positions.	6/3/2020 8:44 AM
12	?	6/2/2020 11:26 PM
13	Do scenario B. Open the center. The kids need education, structure and their friends.	6/2/2020 10:44 PM
14	I'm not gonna lie, a 20% increase in tuition is a little tough. I don't doubt it would be needed to balance the budget. As much as I would like my daughter to be able to come back soon, I like scenario A better overall.	6/2/2020 9:43 PM
15	Scenario A seems like the best fit given all of the current unknowns. Even under that scenario, I think we'll all need to be prepared for the inevitable shut downs for Covid cases linked to the Center.	6/2/2020 9:24 PM
16	Scenario A, makes the most sense with EC3's policy. The tuition hike concerns me, but I also understand... a jump that big would make me question whether we could remain at EC3.	6/2/2020 8:29 PM

Scenario B makes me nervous because of the timeline and the very large tuition hike. That would cause us to seek alternate childcare.

17	test	6/2/2020 8:02 PM
18	I have problems with both scenarios. I would like the center to open ASAP but think a 20% tuition increase is very steep. I feel like the staff should already be working on social distancing/COVID training already and shouldn't need 3 more months of preparation.	6/2/2020 7:55 PM
19	I think a because we bring safe ... and b is scary because I don't know if people are going to be ready to come back	6/2/2020 5:30 PM
20	Scenario A is more ideal, Scenario B isn't ideals because we don't know if there will be another wave.	6/2/2020 3:45 PM
21	A. B is troubling because it implies that families aren't comfortable going back sooner and then those that do go back will have to pay the different of those that don't with extra tuition costs.	6/2/2020 3:41 PM
22	Scenario A, as we would feel more comfortable with greater social distancing, frequent screening/testing, and increased cleaning requirements. Also we would likely not be able to afford a 20% increase in tuition.	6/2/2020 3:14 PM
23	I don't particularly relate this to "values." I can't imagine paying a 20% increase, nor have my child's teachers provided summertime support.	6/2/2020 12:51 PM
24	I don't see one scenario as more consistent of the values and nature of EC3. The scenarios do not propose changes to the core values of EC3, they simply propose two different potential plans to reopen.	6/1/2020 10:08 PM
25	Opening in the fall	6/1/2020 9:16 PM
26	Scenario A	6/1/2020 9:07 PM
27	Option B. EC3 has been good to us, we would like to be good to EC3.	6/1/2020 6:13 PM
28	A	6/1/2020 5:06 PM
29	B, because I'm sure you're all itching to get back to work. This also troubles us because it feels like we will be forced to re-enroll fully, or spend a lot of money when our child is still at home because we aren't yet comfortable with the health implications.	6/1/2020 4:08 PM
30	I am troubled by both scenarios and neither seem consistent with the EC3 values. I'm not understanding why tuition is more increased more in scenario b when families are more likely to leave in scenio b. Neither address whether families will still be required to pay in either scenario while the center is closed.	6/1/2020 2:33 PM
31	Scenoria a would be my option. I feel the summer is to soon to re-open with all the unknowns still out there.	6/1/2020 1:22 PM
32	Scenario B seems like the most prudent option for EC3 to retain as many families as possible. If they are able to retain more families, I would expect that tuition cost could remain closer to steady. I don't think it's fair to have parents have to compete for childcare from one of their kids teachers that Scenario A presents. I also think under Scenario A we risk losing some of the really valuable team members EC3 currently employs.	6/1/2020 12:50 PM
33	Scenario A is the most reasonable in our view. Opening in July seems advantageous given that the governor has begun re-opening the state by regions. Also a 20% tuition increase is significant when many families have/will continue to have reduced wages. Scenario B worries me. We would not be comfortable sending our child in July and paying 20% more to hold our spot (and continue to support EC3) would be a huge impact on our finances.	6/1/2020 12:02 PM
34	Scenario A seems more reasonable and also financially feasible for our immediate family.	6/1/2020 11:46 AM
35	I guess I'm confused as to why the tuition increase would be less the longer the center waits to open. With scenario B it seems like there would be some revenue coming in earlier therefore helping the center sooner and in A there'd be none (other than parents like us who have continued to pay). Scenario A is worrisome MSU's to the amount of time the center would wait to open. "Fall" isn't very specific and of parents go back to working in offices, what do they do? Without childcare they could lose a job and not afford tuition as of today let alone that with a tuition increase. Another question, is there the potential to find some corporate sponsors? I	6/1/2020 12:24 AM

know these times have impacted everyone but could there be ways to get creative with sponsorships that would help offset some costs and the missed auction? Maybe this has been discussed, tried, deemed unreasonable but thought I'd ask. maybe this isn't the appropriate spot but I don't know where else that might be

36	Laid out like this, I prefer Scenario A.	5/31/2020 6:08 PM
37	Scenario A seems more realistic. A 20% increase would be a lot and especially being unsure when employment/pay and safety will regulate enough to justify care	5/31/2020 4:51 PM
38	Scenario A seems most appropriate. Both scenarios are troubling for us because if we do not pay tuition we lose our child's spot. We completely understand that. But it is difficult for us to know when we will return to the center. We are also concerned about paying while not attending because of potential layoffs with our jobs.	5/31/2020 2:10 PM
39	1	5/31/2020 11:28 AM
40	Scenario A - it's the more responsible approach. I'd also like to know if there might be consideration for families who have continued to pay vs. those who stopped enrollment. Just a question. Scenario B troubles me because I'm pretty sure there's going to be a second wave.	5/30/2020 5:52 PM
41	Scenario A seems to be more reasonable.	5/30/2020 10:32 AM
42	They both trouble me. While scenario A appears on its face to be the most reasonable, if both of us are required to go back to work who is going to care for our children??? But I also don't want you to open if it is not safe. My children are the most important and if you can't provide a safe and clean environment then you are not the daycare for me. Sparrow Childtime never closed during this time. How did they navigate this time? How many cases did they say? What happened if someone did test positive? I would like to hear about how other daycares who did open handled it and what impact that had on families. While hypotheticals are great, they don't account for all the subsequent consequences that result. Scenario B only addresses financials. It seems very unfair when you pose two scenarios; one that is geared to health and safety and one that is financial. These are both things that are important to all families! Why do I have to pick safety or financial implications?	5/30/2020 10:30 AM
43	This is a tough one. Selfishly, I am concerned about losing our children's spots because of our inability to pay absent the return of employment, but I understand the need to fill the center for the center to be financially viable. Given the amount of uncertainty, fall reopening is likely the better option and balance of costs, risks, and to allow more time for answers to develop surrounding the unknowns.	5/30/2020 9:20 AM
44	A. Both a troubling with an increase, B is troubling if we have to pay if we have to pay if we don't intend to enroll.	5/30/2020 8:42 AM
45	Asking families who need summer child care to pay a 20% increase in tuition seems unreasonable. If the center can not afford to reopen without greater enrollment, then perhaps it shouldn't open until Fall.	5/29/2020 11:24 PM
46	It seems to me that Scenario B would be hurting the families desperate for care -- essential workers, police, fire, health care workers which doesn't fit with EC3's values. People who need to send their children to care would be left paying 20% more??? That doesn't make sense.	5/29/2020 9:39 PM
47	Neither scenario is appropriate. EC3 should be reopened one to two weeks after the stay at home order is lifted. This was the original time lag between the stay at home order and reopening based on earlier surveys. Why should tuition be raised 20% if EC3 is opened in July versus 10% in September? Wouldn't it be more likely that more people will leave if you don't reopen until September? What data do you have that supports you will have more kids in September than July, if you don't open in July.	5/29/2020 8:45 PM
48	Scenario A seems the most reasonable. Staff need to be trained on how to manage in new times, and while we know children seem to be less impacted by the illness (at least usually), staff are at risk. It only seems fair to them to give them more time away and time to learn about new protocols and safety.	5/29/2020 6:10 PM
49	Scenario A to keep with fairness to families	5/29/2020 5:51 PM
50	I like A.	5/29/2020 5:28 PM
51	Frankly neither seems reasonable. Scenario B troubles me most that you would increase tuition	5/29/2020 5:21 PM

by 20%. I understand the auction brings in a lot of money but I think similar to other businesses you need to be more creative with how to make cuts (temporary salary reductions, staff paying more for benefits temporarily, reducing/consolidating number of classrooms & staff to decrease overhead costs, etc.). I think you will lose way more families to that kind of increase rather than based on when/how you open...

52	Scenario 1 seems more aligned with the center's values and parental base. Scenario 2 seems more aligned with the center's business needs ... specifically, the center's need to stay in business. Both scenarios presume the governor decides to let daycare centers reopen.	5/29/2020 5:03 PM
53	Scenario "B". The 20% increase fine. The ability to work freely in July and August would be much received and appreciated.	5/29/2020 4:59 PM
54	Scenario A seems more reasonable. My family is relatively new to EC3, but we have already experienced once increase in tuition. The 20% increase in tuition in Scenario B concerns me because it would be the second (and substantial) increase in tuition within a year. I'm also concerned of a possible third tuition increase at the end of the fiscal year which would likely force us to look elsewhere for childcare. I feel that the auction could still be held, even online, to help mitigate these costs. I also feel that if these tuition increases are due to a decrease in enrollment, then tuition should be reduced as enrollment returns to pre-covid levels. It should also be considered that further increasing tuition may discourage new families from joining the EC3 family.	5/29/2020 4:48 PM
55	I think these are equally reasonable, appropriate, and consistent with EC3s values and attempt to strike a good balance under difficult circumstances. I think the second one is slightly more troublesome due to the larger tuition increase, less time for staff to prepare for the new normal, and the fact that families that are struggling financially right now will have to start paying sooner even if their child isn't going to attend right away. Also, I don't want staff to feel pressured to return to work before they feel safe doing so.	5/29/2020 4:33 PM
56	A	5/29/2020 4:32 PM
57	A seems more reasonable in the sense that reopening would be delayed until the state and/or community has a better sense of how to move forward after the first wave of infection.	5/29/2020 4:32 PM
58	The most reasonable would be scenario A due to making sure that the staff stay as equipped as possible to ensure the safety of the children and themselves. It also allows for the building to be prepared properly for all of the new changes that will happen due to the new guidelines. Scenario B troubles me the most because families may not be able to afford a 20% tuition increase and may not feel comfortable sending their child back to group care with so many unknowns still out there.	5/29/2020 4:32 PM
59	Scenario B is troubling simply because of the significant increase in tuition.	5/29/2020 4:17 PM
60	Scenario A would be preferable. We are quite anxious to see what happens as things "reopen," and if there will be further outbreaks.	5/29/2020 4:16 PM
61	The first scenario seems more plausible. It is a decreased tuition increase and it allows time to gain more information about the virus, how it affects children, and how we can better prepare ourselves when we open. The second scenario seems to have a bigger risk. It could also result in a second closing if there is another outbreak.	5/29/2020 4:16 PM
62	Either scenario will have our family leaving the center. We will need care as soon as we are released for work. We cannot afford any increases in tuition.	5/29/2020 4:15 PM
63	The first scenario seems most viable. 20% is pretty steep to families that may have experienced layoffs. If we were to go back earlier, would teachers whose children need care as a result get a discount? It may not be worth it for them to return to work.	5/29/2020 4:12 PM
64	Scenario B makes the most sense assuming the stay at home order is lifted on June 12th. We would be ready to re-enroll and attend when the facility opens. If we are left to fend for ourselves for the whole summer we would have to consider changing our day care provider.	5/29/2020 4:10 PM
65	Either one.	5/29/2020 4:08 PM
66	I don't think values plays in or at least I don't understand the way this question is written. We prefer scenario B. Although I don't like the idea of a 20% increase, we cannot be without care all summer and would consider going somewhere else indefinitely.	5/29/2020 4:04 PM

67	i don't see how you think enrollment will be greater in fall. People will find other childcare for summer and stick with it, does that mean also 20% increase then if there is still low enrollment in fall? Are there other centers that charge these rates? You will have to be competitive or people will go elsewhere	5/29/2020 4:01 PM
68	I would be fine with either scenario. Scenario A seems to align more with EC3's values though.	5/29/2020 3:59 PM
69	Scenario A seems to hold values and nature of EC3. The tuition increase in both scenarios troubles me when federal/state aid was given to assist with your loss.	5/29/2020 3:56 PM
70	I think A. I have never known ec3 to operate and do it halfway. I think they should take the summer and train our staff in the best way and reopen in the fall	5/29/2020 3:54 PM
71	Probably labor day sounds better. More time for you to put in place procedures and train the staff. I also like the lower tuition increase	5/29/2020 3:53 PM
72	10 and 20% increases, are you for real? EC3 is already one of the highest in the area. Neither of these seem appropriate. In my view EC3 has failed in its communication and leadership.	5/29/2020 3:53 PM
73	If we open in july and a increase of tuition to make up for revenue lost	5/29/2020 3:52 PM
74	Sceniaio a because I know I'm not ready to come back to work yet and supposly there's a case after the cornovirus that affects kids and I don't feel comfortable being around that I think opening up in the next two months would be to early	5/29/2020 3:50 PM
75	A seems to be more palatable given the current unknowns. I am unsure as to why the discrepancy between 10% and 20% in the scenarios. What does "currently-enrolled families will be supported with child care by members of the teaching team (as they are willing and able) throughout the reminder of the summer actually look like in practice? Is that our current Zoom meetings?	5/29/2020 3:50 PM
76	The most reasonable one is scenario A. Making sure staff and everyone is ready to go. Scenario b troubles me most cause I don't know the what if's. Nervous about how to keep everyone safe.	5/29/2020 3:50 PM
77	A, B is troubling	5/29/2020 3:48 PM
78	Scenario A I would be comfortable with. Especially if families would have the ability to have staff care for our children outside of school is necessary.	5/29/2020 3:45 PM
79	A. 20% increase seems excessive	5/29/2020 3:44 PM
80	First one, we have some not so bright people in the world. Which might make a second wave happen quicker.	5/29/2020 3:44 PM
81	Scenario B. Scenario A is troubling. We currently have no alternatives for care, nor do I want to bring my child to another center. We love EC3, the caregivers and the overall atmosphere.	5/29/2020 3:44 PM
82	A. Is the better choice. Keeps people safe and lower tuition rate. B. Is worse for the risk people are taking and the rate is higher	5/29/2020 3:44 PM
83	#2- that is quite a hike in tuition	5/29/2020 3:42 PM
84	Scenario A troubles me the most because I will need childcare throughout the summer	5/29/2020 3:41 PM

Q6 What is your preferred scenario? Do you see or want to advocate for any scenario that differs greatly from these?

Answered: 84 Skipped: 11

#	RESPONSES	DATE
1	Scenario A	6/3/2020 10:17 PM
2	As previously stated, Scenario B is my preference. Neither scenario mentions the summer camp, so information on that would be greatly appreciated. Information needs to be provided on length of the "20%" increase. Honestly all of this should have already been figured out and in place, so that when the stay at home order was lifted, you were ready to start calling staff back and training them.	6/3/2020 8:59 PM
3	1	6/3/2020 8:44 PM
4	Is it possible to partially reopen to allow for those of us who are comfortable in attending EC3? Are there staff members comfortable in partially opening? What would the budget look like? What kind of funding is available from the government to aid in our budget so we can open?	6/3/2020 8:28 PM
5	Scenario B is the only reasonable option. Covid 19 is unavoidable. Further delays will price EC3 beyond a reasonable scale.	6/3/2020 6:56 PM
6	B in 2 weeks we will see how over run our state is on cases because of peaceful protesters and we will know how big this problem really is and how we might be hurting the business not opening up earlier.	6/3/2020 6:46 PM
7	A	6/3/2020 6:33 PM
8	Delay re-opening as long as possible.	6/3/2020 6:00 PM
9	A is preferred.	6/3/2020 6:00 PM
10	I definitely think a version of Scenario A, perhaps where the center opens in some limited capacity for children of essential workers, plus an expanded/optimized home-stay support system (i.e. burger's videos, more formal classroom activities, one-on-one phone calls with teachers, potential for regularly scheduled home visits by teachers, etc.), all that could allow EC3 to generate revenue and leverage their staff while kids are kept home. I wonder too if there would be an opportunity to do an online auction/variant as well. The key for me is finding the scenario that best protects the families and relationships my children have built at the Center. The worst cost of this pandemic is the peer relationships that have been affected. If we can't go back to an EC3 that has the same families and friends from before (or at least a majority), than the center will seem even more foreign to our kids as they start to come back.	6/3/2020 12:21 PM
11	There may be interest beyond the currently enrolled families that would allow EC3 to be fuller than anticipated, allowing for smaller tuition increases.	6/3/2020 8:44 AM
12	?	6/2/2020 11:26 PM
13	Scenario B, open asap.	6/2/2020 10:44 PM
14	Scenario A. It's not perfect, but I definitely don't have anything better.	6/2/2020 9:43 PM
15	Scenario A	6/2/2020 9:24 PM
16	A is preferred, but again, the tuition hike is intense and concerns me.	6/2/2020 8:29 PM
17	test	6/2/2020 8:02 PM
18	Open ASAP, slight tuition increase(10%), families must decide whether they want to send their children or pay tuition while they wait to re-enroll.	6/2/2020 7:55 PM
19	Come back when we are safe and ready !	6/2/2020 5:30 PM
20	Scenario A	6/2/2020 3:45 PM
21	A	6/2/2020 3:41 PM
22	Scenario A	6/2/2020 3:14 PM
23	With a 20% increase, I can't image we can return to EC3, but we will need childcare.	6/2/2020 12:51 PM
24	As stated previously, we would most likely be more comfortable returning in the fall (or at least not in the summer) at this point. A tuition increase of 20% would be difficult, but something that we would have to discuss. It would be interesting to explore if families that have continued tuition payments during the closure could be given some sort of credit toward any tuition	6/1/2020 10:08 PM

increase once the center reopens. I am imagining that many families are currently not paying and it doesn't seem entirely fair to those of us that are that tuition would increase equally for both groups upon reopening.

25	No	6/1/2020 9:16 PM
26	Scenario A.	6/1/2020 9:07 PM
27	No	6/1/2020 6:13 PM
28	A	6/1/2020 5:06 PM
29	Our preferred scenario is A. Our ideal scenario is probably not feasible: opening in late fall to ensure we are not going to have another outbreak, with no large increase in tuition.	6/1/2020 4:08 PM
30	Continue weekly surveys to determine when parents need child care as the state reopens and child care will be needed and open based on the parents needs. No longer charge parents while the center remains closed- like what your sister center ELCC is doing.	6/1/2020 2:33 PM
31	Scenoria a is my preferred option.	6/1/2020 1:22 PM
32	Scenario B is the only scenario that will work to keep my family enrolled in EC3.	6/1/2020 12:50 PM
33	Should the Center open with an earlier timeline, allowing current families to pay a portion of the tuition to hold spots that would become available for the child to attend the Center in later months. So, pay half tuition starting in July with full tuition in September and the child may begin attending the center in September. This could allow a slow ramp up in census with some funds coming to EC3. We are concerned about many daycare centers/homes not surviving this closures and having the already limited options even less accessible to our family and others. Should we be forced to choose between a 20% increase and a guaranteed place to send our child, we would have difficult decision to make. Many families would have no choice and have to disenroll and be thrust into finding alternatives which would be even more limited. Statistically speaking, if a parent has to leave work to care for children, that predominately falls on women. We are concerned about women's access and support to return to the workforce following the pandemic.	6/1/2020 12:02 PM
34	Scenario A	6/1/2020 11:46 AM
35	I would like the date of open be earlier, so long as it is safe. Putting a blanket statement of opening in the fall seems very broad and this is coming from a guy who wipes every grocery item with a disinfectant wipe and waits 48 hours to open any packages. It seems like it could be a regular communication and check-in on the comfort and desire fo staff and families. If the numbers were to serendipitously drop in June and July sees double digit cases only or something then maybe opening then could/should be explored.	6/1/2020 12:24 AM
36	It feels like neither of the proposed scenarios tracks closely with the MI Safe Start plan. I'd be interested in contemplating whether it's reasonable to tie EC3's reopening to when our MERC region is considered to be Level 4.	5/31/2020 6:08 PM
37	A. No.	5/31/2020 4:51 PM
38	Scenario A.	5/31/2020 2:10 PM
39	1	5/31/2020 11:28 AM
40	Scenario A.	5/30/2020 5:52 PM
41	My preferred scenario is the scenario A.	5/30/2020 10:32 AM
42	My preferred scanario is the one that keeps my child safe and doesn't strain my family financially.	5/30/2020 10:30 AM
43	I wish there were grants available to support a limited reopening supporting families of essential workers who need childcare sooner. But absent that, I don't see any real alternatives and think fall reopening represents the best balance.	5/30/2020 9:20 AM
44	A, though our family will need to evaluate if the cost increase is feasible for us. I'd like to understand what is going to cut or redistributed in the budget before rates are increased.	5/30/2020 8:42 AM
45	We would need additional information before having a preference. Ideally, we want the safest option for staff and children while maintaining emotional and mental well-being for our children.	5/29/2020 11:24 PM

We also have to be able to afford child care with decreased income for either scenario to be viable options.

46	I don't have a preferred scenario based on the two above.	5/29/2020 9:39 PM
47	Reopen one to two weeks after stay at home order is lifted. Will accept a tuition increase if necessary because class sizes need to be reduced and/or there are additional costs. The reasons for an increase in tuition and the amount of extra costs that have to be incurred, will need to specifically shown and publicly available and not just addressed in generalities. These extra costs will not be known until the state releases its day care reopening guidelines.	5/29/2020 8:45 PM
48	Scenario A	5/29/2020 6:10 PM
49	Scenario B is my preference	5/29/2020 5:51 PM
50	A	5/29/2020 5:28 PM
51	A. And I would want "fall" to be when most K-12 schools start.	5/29/2020 5:21 PM
52	I'd lean toward a fall opening. My concern isn't health-based. Everyone is still nuts about COVID -- there's no general consensus about how to deal with anything, the growing friction is getting nastier every week, so opening before there's more time for everyone to settle their heads about what this thing is risks putting the center squarely between the community's top teeth and bottom teeth, so to speak.	5/29/2020 5:03 PM
53	Scenario "B." Again our needs are narrow and limited.	5/29/2020 4:59 PM
54	I prefer scenario A. If these tuition increases are due in part to a decrease in enrollment, then I would like to see a structured plan that correlates to reducing tuition as enrollment recovers. Upon starting up, tuition is increased 10%, once 85% of pre-Covid enrollment is reached, this tuition increase is reduced to 5%. I think having a structured plan in place to give a timeline for payments to return to "normal" (as close as you can get) would help to keep families at EC3 until tuition can be restored to it's pre-Covid rate (or near it)	5/29/2020 4:48 PM
55	I'm leaning toward scenario A, especially since staff may be available to provide care through the summer- i would be interested in more detail about this. Either way, we will continue to pay tuition as we have been throughout the closure.	5/29/2020 4:33 PM
56	No	5/29/2020 4:32 PM
57	A is preferred.	5/29/2020 4:32 PM
58	I prefer scenario A because it allows more time for more research to be done on the affects the virus has on children. It also allows for a lower tuition increase which would be financially acceptable for our family with their only being one income.	5/29/2020 4:32 PM
59	I would prefer scenario A as that gives more time to see how the virus is playing out in Michigan and in children.	5/29/2020 4:17 PM
60	Scenario A	5/29/2020 4:16 PM
61	My preferred scenario is where we stay closed until the fall, allowing staff and families the time to educate themselves on what they need to do to make our school a safe environment.	5/29/2020 4:16 PM
62	Our preferred scenario: Reschedule the auction (if it makes that significant a difference in budget) Open when all sectors are released for work Work with families who financially can't afford the tuition increase But: The biggest concern of our family is the safety and health of the staff who cares for our daughter, so that our daughter may be safe and healthy.	5/29/2020 4:15 PM
63	A middle ground of August seems to be a healthy compromise depending on the arc of infection rates and discovering information about the disease.	5/29/2020 4:12 PM
64	Scenario B	5/29/2020 4:10 PM
65	B	5/29/2020 4:08 PM
66	Scenario B. Perhaps instead of an automatic increase, hold a virtual fundraiser where people could give what they would have for the auction and see if it offsets anything enough to not do an automatic 20% increase.	5/29/2020 4:04 PM
67	Return in fall with no tuition increase. Lay staff off for the summer when they can take	5/29/2020 4:01 PM

advantage of unemployment and regroup them in mid August for training and have families pay for the training period. Offer an online auction in the fall but I don't think people will donate if you raise tuition

68	My preferred scenario would be similar to Scenario A. I would like to be fully trained before returning to work.	5/29/2020 3:59 PM
69	I would advocate for scenario B minus the tuition increase.	5/29/2020 3:56 PM
70	A	5/29/2020 3:54 PM
71	I think I'll change to labor day as my preference	5/29/2020 3:53 PM
72	Again, you are trying to run your business by having the parents make the decisions, that way you can separate yourself from making the hard choices that need to happen. This displacement of accountability is not well received.	5/29/2020 3:53 PM
73	B	5/29/2020 3:52 PM
74	Scenario a	5/29/2020 3:50 PM
75	A	5/29/2020 3:50 PM
76	I preferred scenario a.	5/29/2020 3:50 PM
77	A	5/29/2020 3:48 PM
78	I prefer B. regarding opening sooner, but align more so with A. Again, especially if we as EC3 families could possibly take advantage of staff caring for our children outside of school.	5/29/2020 3:45 PM
79	A	5/29/2020 3:44 PM
80	The first one.	5/29/2020 3:44 PM
81	Scenario B is my preferred scenario.	5/29/2020 3:44 PM
82	A. Is a better choice	5/29/2020 3:44 PM
83	A	5/29/2020 3:42 PM
84	Scenario B	5/29/2020 3:41 PM

Q7 If you have additional comments or questions, feel free to enter them here.

Answered: 57 Skipped: 38

#	RESPONSES	DATE
1	I'll say it again, data (different financial scenarios) need to be provided to parents ahead of the town hall so that we can come informed. How many children are needed to "break even"? If staff don't want to come back until September, what do they think is going to change between now and then? Unless there is a large local outbreak, the situation will probably be exactly the same. I am really afraid that if the center doesn't open, people won't be forced to make a decision, and then they won't want to make a decision in September either (both staff and parents)...what if the center doesn't reopen then? We're all up a creek without a paddle...and possibly we were also having to pay tuition all that time? I know no other business that is asking customers to pay this kind of money for no service, but I have been willing to do so for a few months based on the fact that the center needed to remain closed. Nevermind that other daycares are suspending payments or reducing them during this time. Quite frankly, I'm feeling scammed because this recommendation to keep closed is a complete 180 from what has been communicated to us through emails/newsletters up until this point. Keep in mind that while you may lose families if you ask them to keep paying while they chose to not attend, or if you ask for an unreasonable increase, but what people don't seem to be thinking of is that you could lose families like mine who may choose to go elsewhere because we lack trust in when the center will truly open. I know this isn't an easy time, and there are lots of opinions, so I appreciate the effort and concern for children/staff. However, this process feels untransparent, incomplete, and frankly needs to be given more effort (or that effort needs to be demonstrated). I feel so strongly because I do value the center and want it to succeed.	6/3/2020 8:59 PM
2	Avoiding general business services any longer will cause impact to our economy which will in turn cause greater personal stress and loss of life than the pandemic itself.	6/3/2020 6:56 PM
3	Sorry entered them on back spot.	6/3/2020 6:46 PM
4	We need a better plan than a once a year auction to supplement funds. We need a new fundraising committee.	6/3/2020 6:33 PM
5	We need to keep the staff and the kids safe during this pandemic.	6/3/2020 6:00 PM
6	The health and safety of staff and children is of utmost importance. It is unfortunate that having the center closed will inconvenience some people, but that's the result of a global pandemic.	6/3/2020 6:00 PM
7	I think EC3 was slow to respond to the needs of the families in the beginning of the crisis, particularly when families lost jobs and/or elected to keep their children home. EC3 is an expensive facility, so it really doesn't make sense to keep paying tuition if you are laid off watching your kids anyways. I think the leadership team got there, and appreciate their responsiveness to the feedback. As we transition to the next phase of this, the key for me is trying to find a way to get as many families/friends as were there before the pandemic through this and back to school - so at least the friends my children see are familiar, even with face masks and everything else. If we have to drop families, and the classrooms are all new faces, that will be even harder to go back to. The biggest risk of that in my mind is opening the center while committed and long-time EC3 families are still dealing with the economic fall-out of the crisis, so might not be able to pay significant rates to just retain their spot until the economy gets back to normal. If significant numbers of "pre-COVID" EC3 families are forced out, it just won't be the EC3 my children know and love. Of course there's a balance here though - since we can't reserve spots that won't generate revenue forever. I would just recommend transparency and flexibility as we start asking people to pay tuition as the center re-opens. Transparency in the sense of knowing exactly what the attendance of a room is at, so that families know when their spot is 'at risk' from a new family that is ready to pay/attend. Flexibility too in maybe considering a smaller tuition amount that would still support the school and retain a 'spot' (or perhaps varying levels that keep you higher/lower on the 'wait list?').	6/3/2020 12:21 PM
8	?	6/2/2020 11:26 PM
9	If my 4 year old takes his mask off after 5 minutes, what happens? Also, when you open is when transitions begin to the new classroom. No point getting kids used to a routine for 1 month and then change on them; now is the time to do transitions rather than wait until Sept.	6/2/2020 10:44 PM
10	test	6/2/2020 8:02 PM
11	If I can't bring my child back to EC3 this summer, I will more than likely find care elsewhere and continue with another center come the fall for continuity.	6/2/2020 7:55 PM
12	n/a	6/2/2020 3:45 PM

13	My only fear is that there will be a second wave around the next flu season fall/winter and then what will happen?	6/2/2020 3:41 PM
14	I'd like for a preschool graduation to be arranged if we can at least do that.	6/2/2020 12:51 PM
15	I do not understand the following from Scenario A: Currently-enrolled families will be supported with child care by members of the teaching team (as they are willing and able) throughout the remainder of the summer.	6/1/2020 10:08 PM
16	I think it is better to wait. We should know more about the virus and how /if schools are open, we can follow the guidelines.	6/1/2020 9:16 PM
17	These scenarios are difficult to compare. Scenario B (as detailed above) is silent on training, procedure changes, testing and social distancing. Is this because it is unclear whether these changes could be made? What is the level of confidence that these changes can be implemented by September?	6/1/2020 9:07 PM
18	None	6/1/2020 5:06 PM
19	We have truly missed our child's teachers and hope that you're all doing well.	6/1/2020 4:08 PM
20	While we all want to remain safe and healthy and care for the well being of children and staff, I do not agree with making the decision to close for another three months when the parents may be forced to return to work. It is my opinion that the decision to remain closed should be done on bi-weekly basis based on the needs of the parents.	6/1/2020 2:33 PM
21	I would like to better understand what budget and health concerns are the main drivers for this decision. At this point, not opening up (with proper protocols) seems overly cautious and I don't think that things will change between now and September. So, I don't understand what risks we are mitigating between a July opening and a September opening. But I do understand the real risks to losing teachers and families, and removing the stability of the classroom to children and families who depend on it.	6/1/2020 12:50 PM
22	We love EC3 and understand that all of this will require a tough decision. There will be negatives and positives to each choice.	6/1/2020 12:02 PM
23	I would just reiterate that I've put a lot of extra comments in my answers so please be sure to read them all. Thank you for having the safety and care of our little ones, the staff and the families in mind.	6/1/2020 12:24 AM
24	Given the prospect of a "second wave" in the fall, I'd like to know what indicators we will use to determine whether a second closure becomes necessary. Will we wait for action from the Governor? A "step backward" in the MERC level for our region? Will we close as soon as a case is diagnosed in an EC3 child or family? If a second closure happens, how will we know when to reopen again, especially if we are planning to close based on diagnosis?	5/31/2020 6:08 PM
25	Would it be possible to pay partial tuition in order to keep a child's spot? If families lose their child's spot because they do not pay because they are not attending, can EC3 be very open about enrollment? If families know how many spots are available in each area of the center, it may help them determine if they will continue to pay or not. And not just know enrollment numbers one-time but continually for the foreseeable future.	5/31/2020 2:10 PM
26	None	5/31/2020 11:28 AM
27	I'm wondering if children will be expected to wear masks.	5/30/2020 5:52 PM
28	It was very scary when an email was sent in March saying a family had tested positive. I had no idea if I was exposed or my child. Then to read in LSJ that the first family in Ingham county, the [REDACTED] were the family that exposed everyone at EC3, it was even more scary. While I understand that you will need to provide proper contact tracing when a family tests positive, it would be nice to limit families walking around the daycare and talking to everyone. Maybe dropoff could be contained to an area. It would be nice too if the people testing positive and were willing, if we could be given more details so we could decide if we were exposed or not. Maybe more conditions need to be placed on families so they don't expose people. If a family travels out of the state, then they are not allowed back for 14 days.	5/30/2020 10:30 AM
29	This survey was really thoughtfully done, and I appreciate the attention and care of staff and the board to solicit input and articulate the challenges, constraints, values, and other factors going into this decision. I appreciate there are no easy answers or "good" options, and that any	5/30/2020 9:20 AM

decision is going to negatively impact some subset of EC3 families. Best of luck, and we'll standby in hopes that we'll be able to return to the center as soon as safely and financially possible. We miss the positive impact EC3 and its teachers have on our kids, even as we recognize that all of the lessons learned at the center have helped our kids adjust to this new (temporary) reality.

30	A clear understanding of how the budget, loss of auction revenue and all grants and scenarios will be important.	5/30/2020 8:42 AM
31	It's not clear why the center would need multiple months to prepare for reopening (i.e. staff training and procedure development). The sentence "Currently-enrolled families will be supported with child care by members of the teaching team (as they are willing and able) throughout the remainder of the summer." is also unclear. What child care does this reference? Weekly zoom meetings? That is a nice gesture for our children and appreciated, but it is not child care.	5/29/2020 11:24 PM
32	I feel as though EC3 missed an opportunity to get some revenue in the door during March, April, May and June. You could have worked with your teachers to do virtual classes -- an hour a day of reading books to kids, singing songs, looking at the calendar, discussing the weather, etc for a small amount (likely for Toddlers and older). It would have been a way to get some revenue for the Center. Do a virtual auction. Sure, you wouldn't have the cute artwork but you still could have done hotel stays, car detailing, wine packages, etc. to try to generate some money.	5/29/2020 9:39 PM
33	What is meant by "consensus?" Does this mean 80% agree, 70%, 100%, 51%? This needs to be addressed before the meeting on the 11th. Kind of stunned that Ec3 "management" has recommended closing the center until September. This is in contrast to earlier E-Mails that indicated the center would be reopening after the stay at home order was lifted and gave no hint there would be a long term closure even if the stay at home order was lifted. I feel a little bit betrayed because I have been paying tuition since the center closed and have never complained about it or asked for a refund. I hoped by showing my support, EC3 would be there to support my family once we got to a point that day cares could reopen. The point of me making these tuition payments (Even though I was receiving no services) was to keep EC3 afloat, so that it could reopen. What has happened to this tuition money? It is my understanding EC3 received a PPP loan. This is a forgivable loan that should cover costs through July 30th. Therefore, the funds from the people still paying tuition, plus the proceeds from the PPP forgivable loan should mean EC3 would be in a decent financial situation Coming out of the shut down. Having no child care, while my wife and I are expected to go back into work, while continuing to pay for no child care is not tenable. If the stay at home order is lifted, and EC3 is closed for 2.5 extra months after the stay at home order expires, means we will probably be exploring other child care options. I definitely will be ending my tuition payments for no services.	5/29/2020 8:45 PM
34	I am a bit concerned about how best practices on health and safety will clash with best practices in early childhood education. I'm concerned with the effects that social distancing will have on 3-year-olds' social development, or that teachers' face coverings will have on the language development of infants. I don't have a brilliant answer to resolve that tension; I just want to raise it.	5/29/2020 6:10 PM
35	No	5/29/2020 5:28 PM
36	I'm sensing by this survey that what you really want to know is, if you open, will the families return? I'm pretty sure we will. This situation has dealt a blow to our household budget in the near term, but we'd do all we can to support EC3 no matter what. Don't lose sight that the consensus of the parents is only half the equation. The consensus of the board and staff is the other. If you signal that you are ready and confident in your direction, it's the line in the sand and I believe the parents will mostly rally behind you.	5/29/2020 5:03 PM
37	We either go for 'B' or we have to give notice. We have no other choice based on the circumstances.	5/29/2020 4:59 PM
38	I know this hasn't been easy for the staff and decision makers. I really appreciate the thoughtfulness and communication EC3 has maintained throughout this ordeal.	5/29/2020 4:33 PM
39	I know that no matter what happens, the staff will always offer the same level of care that puts EC3 on top, which I am forever grateful for.	5/29/2020 4:32 PM
40	I have learned that a preschool in the area is securing clear face masks to use so that the kids can still see the teachers mouths. I really hope this is something EC3 can look into as the	5/29/2020 4:17 PM

	thought of my children being around people in masks for the majority of their day is hard to imagine.	
41	I would be interested in knowing what the approximate "wait list time" would be, were parents to fully dis-enroll for whatever reason (waiting for a vaccine, etc). Obviously, this may change significantly if other daycares closed and there was a new influx of students. But, that may be useful information in better evaluating Scenario B	5/29/2020 4:16 PM
42	I am in full support of the shutdown. My concern is not only for my own health but that of my family and of our families at the center.	5/29/2020 4:16 PM
43	We hope to see ec3 again soon!	5/29/2020 4:15 PM
44	Would the 20% increase be automatically rolled back next year when the auction is able to be held	5/29/2020 4:10 PM
45	We understand these are uncharted waters and we want to support EC3 but also I hope the staff understand that everyone's situation is completely different and some can't make it 3 more months without childcare and some won't be able to pay yet another increase after so much hardship. It will also be hard to attract new families at high rates.	5/29/2020 4:01 PM
46	At the moment, I have no further questions.	5/29/2020 3:59 PM
47	N/A	5/29/2020 3:56 PM
48	Thankyou for all that you do! I hope everyone agrees on labor day	5/29/2020 3:53 PM
49	The lack of communication And transparency from EC3 has been disheartening. Many other businesses and daycares have stepped up and made decisions, put new processes and policies into place to protect the children. EC3 seems to lack leadership and direction with no one willing to make any type of decisions.	5/29/2020 3:53 PM
50	No	5/29/2020 3:50 PM
51	See 1 above	5/29/2020 3:50 PM
52	I thinking keeping the health and safety of staff and children are important. Having the teachers communicate during the summer would help.	5/29/2020 3:50 PM
53	No	5/29/2020 3:48 PM
54	na	5/29/2020 3:45 PM
55	None	5/29/2020 3:44 PM
56	I think that with proper safety protocols the center could safely reopen in July. I strongly support the center reopening and would support a tuition increase!	5/29/2020 3:44 PM
57	None	5/29/2020 3:44 PM