

## 2017 Parent Survey: Response Summary

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In April 2017, EC3 conducted the annual Parent Survey. This survey is the cornerstone of EC3's annual program evaluation, and the results are used for three purposes:

- To make improvements and adjustments to the program and staff training;
- To track family demographics and perceptions of service quality; and
- To fulfill requirements for accreditation and other quality rating systems

Overall, the survey results were exceptionally positive. Responses are summarized in this report, and the complete results can be downloaded from the EC3 website.

### SURVEY RESPONDENT DEMOGRAPHICS

*(Questions 1, 2, 3, 39, 40, 41, 42, 43, 44, 45, 46)*

The survey was conducted online and invitations were distributed via e-mail. The survey was targeted toward families of currently-enrolled children (107 families at the time), and each parent with a valid e-mail address received an invitation to participate (214 individuals). We received 138 individual responses, or 64%.

Nineteen percent of respondents had children enrolled in the infant program; 59% had children enrolled in the toddler program; and 49% had children in preschool. (Nearly 30% of respondents had more than one child enrolled at the time of the survey, so the per-program responses total more than 100%.)

EC3's families tend to have a long affiliation with the center: nearly 19% of respondents started bringing children to EC3 between 2007 and 2012.

Sixty-five percent of respondents were female; 63% were between the ages of 30 and 39; and 94% classified themselves as white. Thirty-one percent of respondents reported to have annual household income between \$50,000 and \$100,000; 26% reported income between \$100,000 and \$150,000; and 32% reported income above \$150,000. Less than 12% of respondents reported income less than \$50,000.

Ingham County is where 65% of respondents live and 83% work. Eaton County is home to 19%, and it's where 8% are employed. Clinton County is where 14% of respondents live, and less than 1% work there.

### SURVEY RESULTS

EC3 evaluates all outcomes according to how well they address its fundamental goals:

1. Provide an exceptional **program** for families and students.
2. Hire, maintain, and support an exceptional **staff**.
3. Provide an exceptional **value** for each family's tuition dollar.
4. Provide an exceptional **environment** for care and learning.



## **Exceptional Program**

(Questions 8, 9, 10, 11, 12, 13, 16, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 31, 32, 33, 34, 35, 38)

References to the “program” generally mean curriculum, teaching, learning, health/safety, and nutrition. A large majority of survey respondents found EC3’s program to be exceptional in a variety of ways: children are well cared for; and they are learning and developing at high levels. parents are receiving sufficient communication about child progress; parents are given ample opportunity to engage in the life and governance of EC3; and the meals and snacks are fresh and of good quality.

- Ninety-eight percent of respondents claim EC3 to be either “good” or “exceptional” at providing an exceptional program for families and students. (Question 34)
- EC3 has improved its communication about the measurement of children’s progress, as over 95% of respondents expressed satisfaction in this area (question 18). Eighty-nine percent of respondents agreed they had received written reports about their child’s progress. (Question 20) This was an area targeted for improvement as a direct result of previous years’ parent surveys.
- “I feel like I couldn’t have my son in better care, even if he was at home with me. The understanding of early education is invaluable.” (Open-ended response, question 18)

## **Exceptional Staff**

(Questions 4, 5, 6, 7, 11, 12, 13, 14, 15, 16, 17, 22, 23, 26, 27, 29, 30, 31, 34, 35, 38)

EC3 has long been favored for the high quality of its staff, and this year’s survey confirmed that standing. Responses to questions about relationships with teachers, and about the teachers’ knowledge of early learning issues, remained overwhelmingly positive.

- Eighty-six percent of respondents claim EC3 to be either “good” or “exceptional” at hiring, maintaining, and supporting an exceptional staff (question 35), up from 83% last year.
- “Our first year has been filled with challenges, but we have felt supported throughout the way by the EC3 team, often going above and beyond to keep us informed and updated and care for our son. I leave EC3 every day feeling that my son is in great hands and truly cared for.” (Open-ended response, question 38)
- “These teachers have years of experience with this age and stage and I value their opinions!” (Question 16) The yes response was 90%, up from 86% last year. One parent added this comment: “We’ve received so much helpful information on normal behavior and development from our kids’ teachers! They have seen it all over the years and are great helps in gauging whether something is just normal development or needs more intervention.”
- “I am greeted daily by EC3 staff.” (Question 29) This was the third year we asked this question, and the yes response remained above 96%.



## ***Exceptional Value***

*(Questions 22, 23, 26, 27, 34, 35, 37, 38)*

- Eighty-eight percent of respondents claim EC3 to be either “good” or “exceptional” at providing an exceptional value for each family’s tuition dollar. (Question 35) Despite this, however, several respondents commented with concerns about the tuition rate increase that took effect in September 2016.
- Ninety-five percent of respondents who needed or desired outside information and resources to meet their child’s needs received the help from EC3 teachers and directors. (Question 22)
- Eighty percent of respondents agreed that EC3 staff helped them get to know other families through events and activities. (Question 23)

## ***Exceptional Environment***

*(Questions 34, 35, 36, 38)*

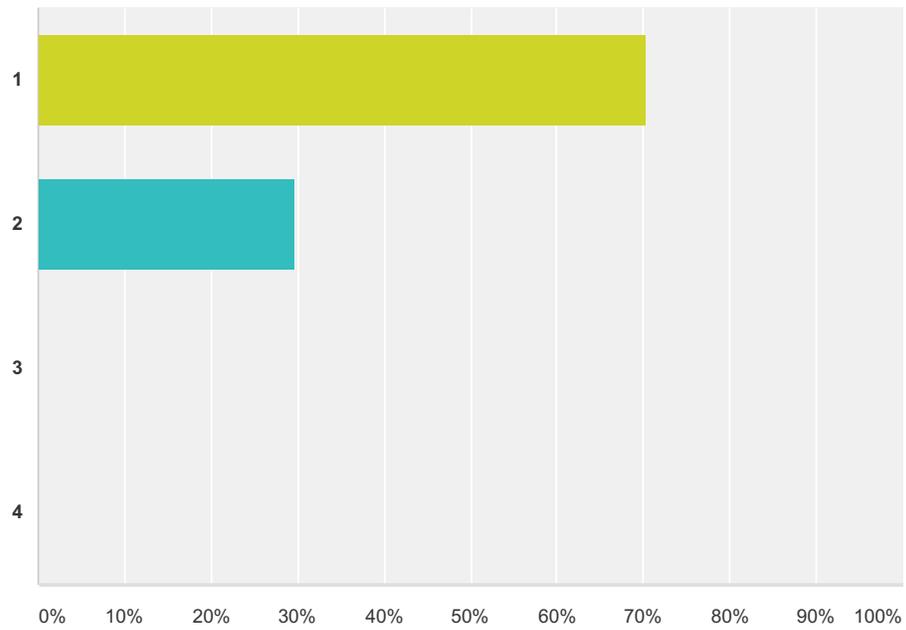
- Ninety-seven percent of respondents claim EC3 to be either “good” or “exceptional” at providing an exceptional environment for care and learning. (Question 35)
- EC3’s indoor common areas (hallways, gym, etc.) are deemed clean and in good condition by 98% of respondents. Classrooms also had a 95% approval rating. The outdoor spaces (playgrounds, parking lot, etc.) were satisfactory to 98% of respondents. (Question 37)
- One area for improvement mentioned was the need for major capital upgrades, such as new window treatments throughout the building. (Question 37)
- Respondents continue to note that having a full-time custodian on staff is beneficial. (Question 37)

The complete responses to this survey have been and will continue to be reviewed and discussed by the management and staff, and within the working committees of the Board of Directors. Wherever possible and beneficial, changes are made to the program or facility, and staff members are trained accordingly, so that EC3 will continually improve in all ways.



### Q1 How many children do you currently have enrolled at EC3?

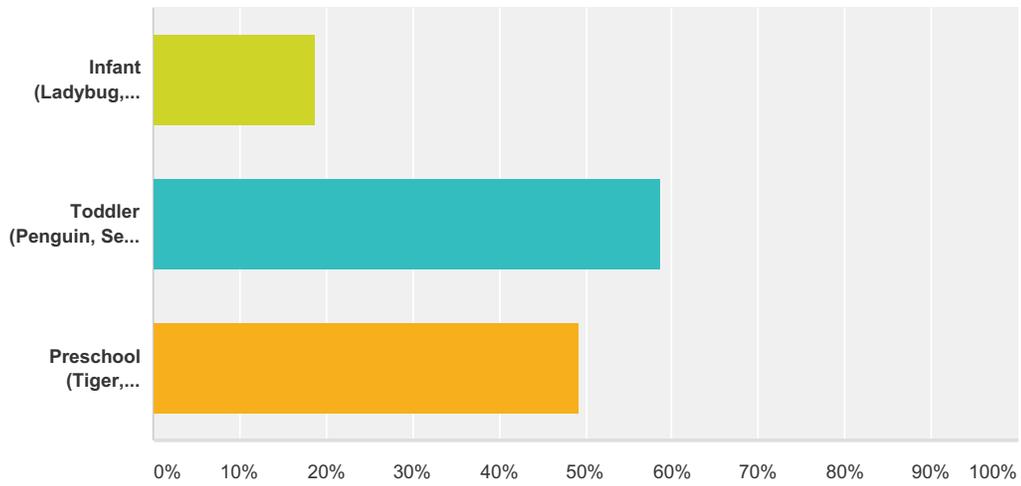
Answered: 138 Skipped: 0



Answer Choices	Responses
1	70.29% 97
2	29.71% 41
3	0.00% 0
4	0.00% 0
<b>Total</b>	<b>138</b>

**Q2 What program is your child currently in?  
If you have more than one child in care,  
please select all that apply.**

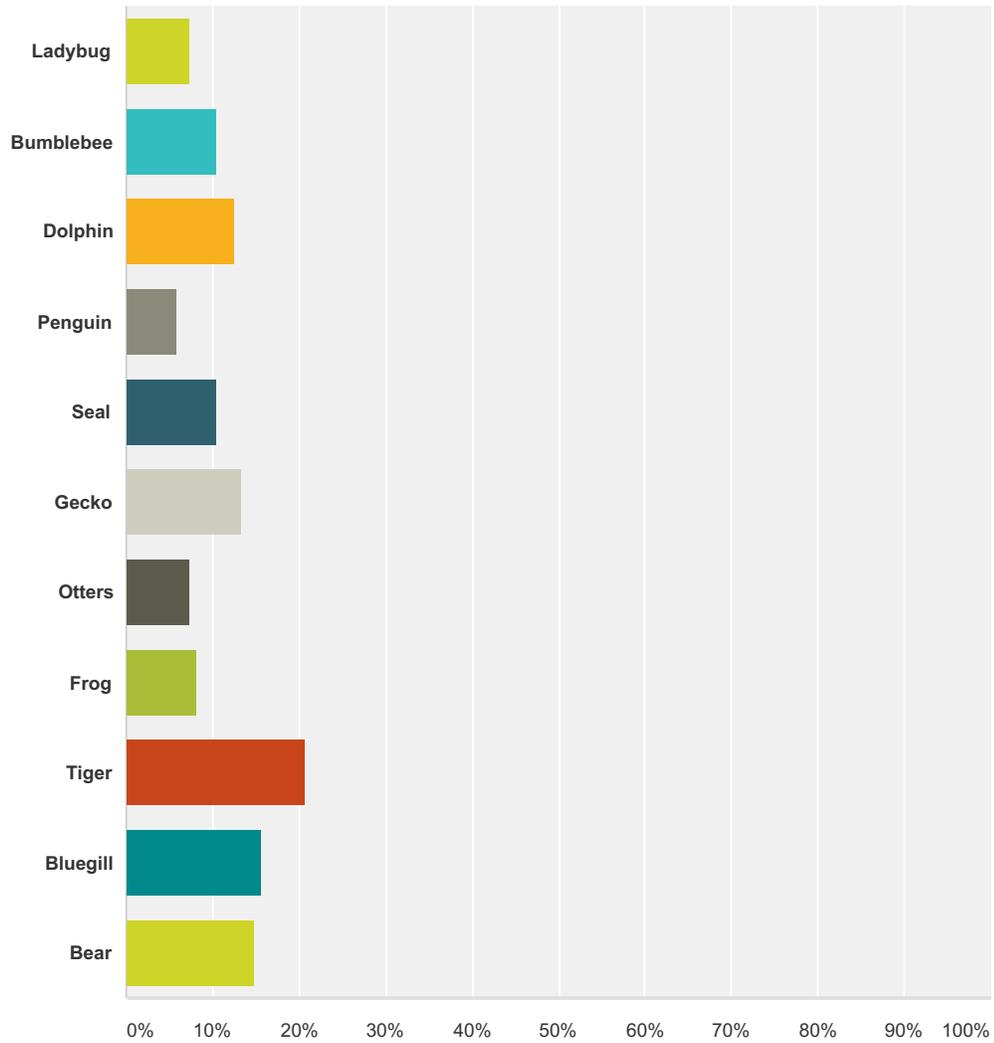
Answered: 138 Skipped: 0



Answer Choices	Responses
Infant (Ladybug, Bumblebee)	18.84% 26
Toddler (Penguin, Seal, Dolphin, Frog, Gecko, Otter)	58.70% 81
Preschool (Tiger, Bluegill, Bear)	49.28% 68
<b>Total Respondents: 138</b>	

**Q3 What classroom is your child currently in? If you have more than one child in care, please select all that apply. Answer is optional.**

Answered: 135 Skipped: 3

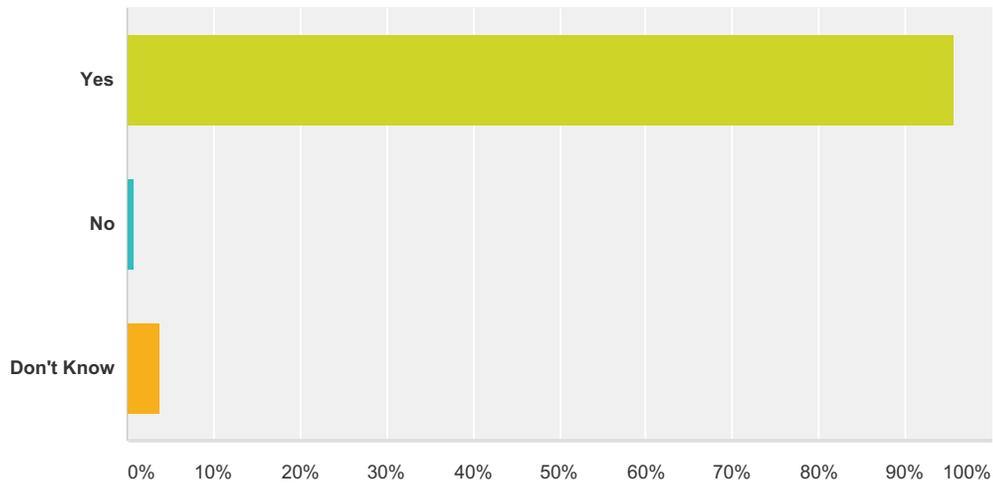


Answer Choices	Responses
Ladybug	7.41% 10
Bumblebee	10.37% 14
Dolphin	12.59% 17
Penguin	5.93% 8
Seal	10.37% 14
Gecko	13.33% 18
Otters	7.41% 10

Frog	8.15%	11
Tiger	20.74%	28
Bluegill	15.56%	21
Bear	14.81%	20
<b>Total Respondents: 135</b>		

### Q4 I have a good relationship with my child's teachers and other classroom staff.

Answered: 135 Skipped: 3



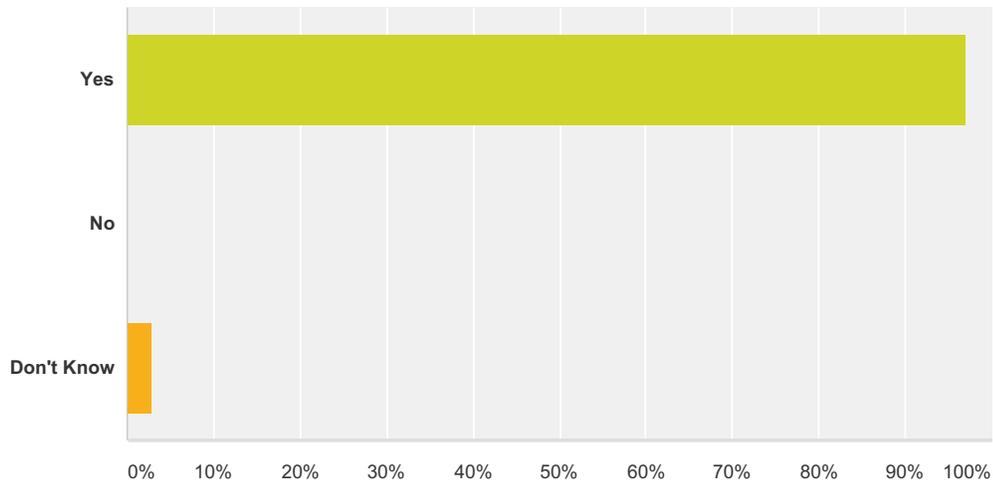
Answer Choices	Responses
Yes	95.56% 129
No	0.74% 1
Don't Know	3.70% 5
<b>Total</b>	<b>135</b>

#	Comments	Date
1	I love the teachers, they always update me on progress and keep in touch.	4/28/2017 9:27 AM
2	Julie is great!	4/27/2017 11:24 AM
3	I trust all staff here for the safety and well being of my child	4/26/2017 9:19 PM
4	They are amazing	4/26/2017 6:56 PM
5	Jen and ada are always very caring and find my child's needs as important as I do.	4/26/2017 6:46 PM
6	Yes Nick is an asset to the Otter room!	4/21/2017 4:30 PM
7	Wanda & Danielle I would say yes ... I haven't met other staff.	4/21/2017 3:23 PM
8	I have found the teachers to be very kind and welcoming.	4/20/2017 10:50 PM
9	It was tough this year to lose Ms. Alyssa as our son talked about her often, but his bond with Ms. Angie has grown since that time.	4/19/2017 7:03 AM
10	There has been a lot of transitions for the otter room teachers. I feel as though I don't have a close relationship with the teachers.	4/17/2017 8:12 PM
11	Very personable and easy to approach teachers.	4/17/2017 2:37 PM
12	Hoping for a good lead teacher in Otters. Sometimes I feel that the kids in Otters are not a part of toddler land.	4/15/2017 6:55 AM
13	I have enjoyed getting to Nick, he is an asset to the Otter room.	4/14/2017 11:53 AM
14	Overall yes. There is one teacher that I feel does not interact well with me or is uncomfortable talking to me, but my wife has no issues with her. Maybe it's just a morning thing.	4/14/2017 8:14 AM
15	I'm very happy with his teachers and school, I know when I'm at work he safe and taken care of, I have no worries.	4/11/2017 11:48 PM

16	I like our teacher and support staff but I hardly see our lead teacher. It becomes difficult to develop a relationship when she is not there in the morning or evening for pick up.	4/10/2017 5:39 PM
17	Wanda/Danielle and the staff are great. I feel that my child is very prepared for Kindergarten in the fall.	4/10/2017 5:16 PM
18	Danielle and Wanda are very nice; however, I find there is a lack of communication as they are both gone at the end of the day when I pick up my child and only sometimes get relayed information from the support staff about my child's day.	4/10/2017 1:15 PM
19	I enjoy the staff in the room, but I do think that the long absence of a second regular teacher has caused some strain.	4/10/2017 12:41 PM
20	Love the ladybug teachers!!! That's why I requested them as bran's teachers	4/10/2017 12:26 PM
21	I do with main teacher.	4/10/2017 11:22 AM
22	She is very knowledgeable and we respect her suggestions.	4/10/2017 11:19 AM
23	They are like my baby's daytime family. I trust them and seek advice from them.	4/10/2017 11:12 AM
24	At times, I feel that my relationship is a bit rocky with Miss Julie but I think she has made significant progress in understanding my child's needs.	4/10/2017 9:18 AM
25	Both Ada and Jen are great, communicate openly and share resources to help during difficult times	4/8/2017 8:19 AM

### Q5 The teachers take good care of my child, help my child learn to get along with others, and are good teachers.

Answered: 135 Skipped: 3



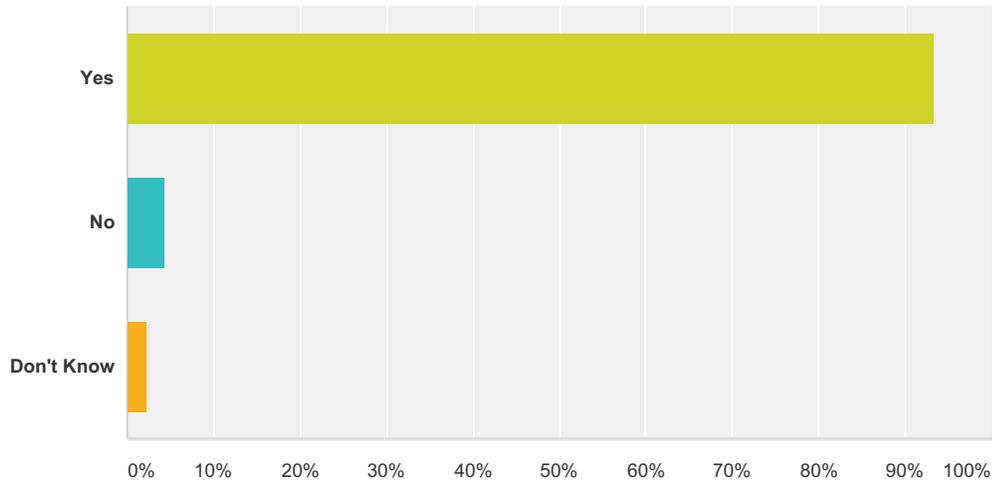
Answer Choices	Responses	Count
Yes	97.04%	131
No	0.00%	0
Don't Know	2.96%	4
<b>Total</b>		<b>135</b>

#	Comments	Date
1	This is the reason we chose EC3. Their development focus is amazing.	4/26/2017 10:38 PM
2	Excited to have a new teacher in otters.	4/26/2017 6:46 PM
3	Although we are just beginning, I have no doubt that our child is taken care of. I truly value the teacher's experience and perspectives and I feel like they will be able to make observations about our child that I do not have the background to make and this gives me comfort.	4/20/2017 10:50 PM
4	My child has come home with new words and phrases almost every day. I love how she knows her colors, sings her ABCs, and tries to count to 10.	4/17/2017 8:12 PM
5	They have had a lot of work in front of them as ours likes to bite!	4/15/2017 3:36 PM
6	Learning to get along does not appear to be emphasized unfortunately. My feel is the adults respond more than educate.	4/14/2017 5:49 PM
7	Wanda and Danielle are a very good duo. I feel confident leaving my child with them.	4/10/2017 5:16 PM
8	The teachers care for my child and have helped her to develop skills to get along with others. She has grown to be better at playing with others and working as a team.	4/10/2017 1:15 PM
9	My answer is somewhat short of a full yes. I think they are well intentioned and try hard, but I would love to see greater attention to planning, intentionality around supporting social and emotional development, and a higher level of energy and enthusiasm. However, I think the teachers care very much for the children and want to do a great job. I really think that's important and another lead staff and some professional mentoring and support could go a long way.	4/10/2017 12:41 PM
10	I have no worries about him while I'm at work even if it is a few feet away	4/10/2017 12:26 PM
11	Main teacher is all right but over stretched so really hard to measure.	4/10/2017 11:22 AM

12	My baby has learned so many new things since enrolling at EC3!	4/10/2017 11:12 AM
13	I think Miss Cheryl has more patience with my child and is more educated in early childhood development than Miss Julie.	4/10/2017 9:18 AM
14	Blake is improving with his hitting and kicking, learning to let his energy out on objects over people. I attribute this, largely, to the consistent and creative guidance at EC3	4/8/2017 8:19 AM
15	Lori in the Bumblebee room is a wealth of knowledge!	4/7/2017 7:09 PM

### Q6 The teachers often share information about things happening in the class, and want to know about things my child is doing at home.

Answered: 135 Skipped: 3



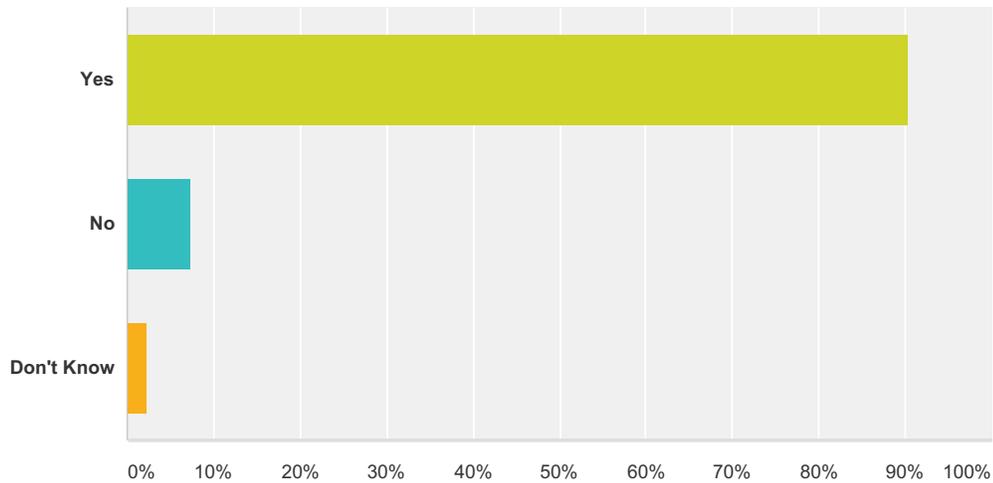
Answer Choices	Responses
Yes	93.33% 126
No	4.44% 6
Don't Know	2.22% 3
<b>Total</b>	<b>135</b>

#	Comments	Date
1	Wanda and Danielle are great at that in Bear room. Love hearing about all the activities.	4/26/2017 10:43 AM
2	Not as many questions about home life in the Tiger room, but still nice communication.	4/25/2017 3:08 AM
3	Lisa always provides an update.	4/21/2017 8:30 AM
4	I suspect this to be the case, but have not experienced it yet as we have only recently enrolled.	4/20/2017 2:50 PM
5	Yes and no... I think they sometimes share what's going on with the classroom (unless I just don't notice because I'm running in and out!). I haven't had any other room teachers ask me how home life is like.	4/17/2017 12:12 PM
6	I talk with a teacher more evenings or early mornings, but hardly ever with my lead teacher.	4/17/2017 6:49 AM
7	It should be noted that at pick up the toddler aides generally do not know how my children's day has been.	4/17/2017 5:20 AM
8	Good communication about things happening in class, not so good asking about things happening at home.	4/14/2017 10:16 AM
9	Lisa consistently provides updates.	4/14/2017 3:53 AM
10	I am sure this is partly because this is my first child, but I feel like I only get the basics on what has happened in his day. With not seeing his lead teacher in the evenings, the support staff can only provide me so many details of the day without being with him all day.	4/10/2017 9:39 AM
11	Support staff filling in for teachers is not as good in this role. Some of them do not even acknowledge us parents when dropping off or picking up and some of them do not even say "hi" or introduce themselves.	4/10/2017 7:20 AM
12	The teachers have a communication board, which is helpful, but they do not relay information about my child at the end of the day. We only provide them with information pertaining to our child's absence.	4/10/2017 5:15 AM

13	We get notes about special events and the daily sheets are always complete. I haven't been asked about what's going on at home or received really individualized feedback.	4/10/2017 4:41 AM
14	They are very helpful when I have no clue what I'm doing	4/10/2017 4:26 AM
15	I don't feel like I receive nearly as much information from the teachers as I did from the Toddler room teachers.	4/10/2017 3:51 AM
16	Communication low due to staffing	4/10/2017 3:22 AM
17	Yes, usually spend 10 minutes or so everyday catching up with his teachers. They are lovely.	4/10/2017 3:12 AM
18	They always ask about how things are at home, i have a great summary of his day, and they have even incorporated Flavio's schedule on the classroom schedule to help Blake understand when dad will and wont be home	4/8/2017 12:19 AM
19	Lori in the Bumblebee room is the best at relating developments at home to those in the classroom.	4/7/2017 11:09 AM

### Q7 I talk with a teacher about my child at least once a week (or every day if my child is a baby.)

Answered: 135 Skipped: 3

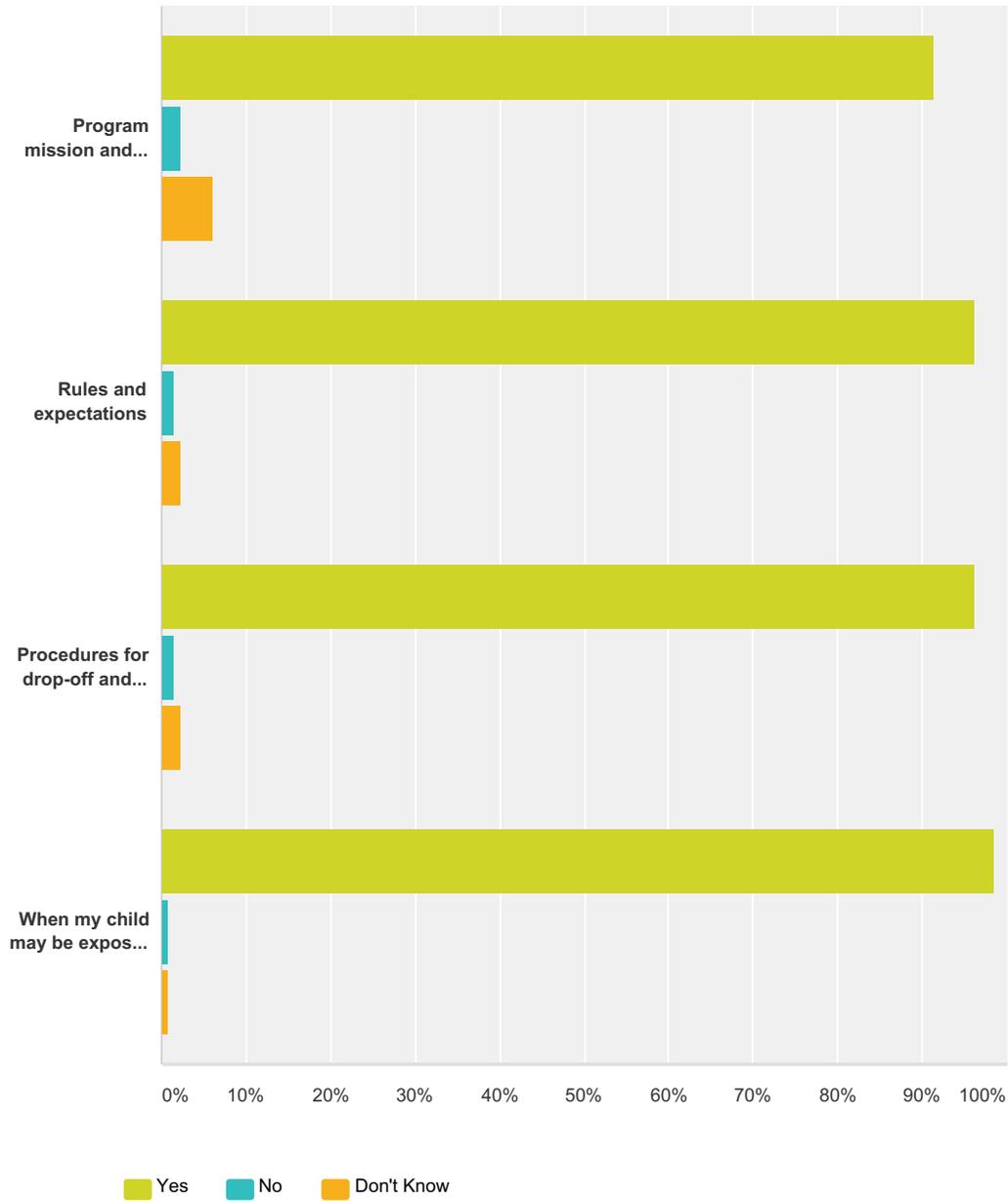


Answer Choices	Responses
Yes	90.37% 122
No	7.41% 10
Don't Know	2.22% 3
<b>Total</b>	<b>135</b>

#	Comments	Date
1	Pretty much everyday.	4/27/2017 11:24 AM
2	Since our daughter is just starting, we talk a great deal each day about how she did that day.	4/20/2017 10:50 PM
3	I don't really get a chance to talk to the teachers.	4/17/2017 8:12 PM
4	If i pick up after 530 many days the teacher helper doesn't have information on how my baby was that day.	4/17/2017 2:49 PM
5	Everyday and my child ain't no baby no more.	4/17/2017 2:37 PM
6	I usually talk with Krista or Ryan everyday.	4/15/2017 3:36 PM
7	Bumblebee room is great. Bears room, I don't get much. Hadn't really thought about that until right now.	4/14/2017 11:56 PM
8	My wife does most of the dropping off/picking up	4/14/2017 11:40 AM
9	Our teacher typically comes in after we drop off and leaves before our pickup time	4/12/2017 9:13 AM
10	I don't talk with a lead teacher each day.	4/10/2017 5:39 PM
11	We are able to have a quick conversation in the morning at drop-off.	4/10/2017 1:15 PM
12	I would like to receive more individualized information about how my child is doing.	4/10/2017 11:51 AM
13	Every day :)	4/10/2017 11:43 AM
14	:) see above answer.	4/10/2017 11:12 AM
15	Almost every day	4/8/2017 8:19 AM

**Q8 I have received and/or seen information at enrollment and/or throughout the year about the program and my child's classroom, including information about:**

Answered: 130 Skipped: 8



	Yes	No	Don't Know	Total Respondents
Program mission and philosophy	91.54% 119	2.31% 3	6.15% 8	130
Rules and expectations	96.15% 125	1.54% 2	2.31% 3	130
Procedures for drop-off and pickup, and handling emergencies	96.15% 125	1.54% 2	2.31% 3	130

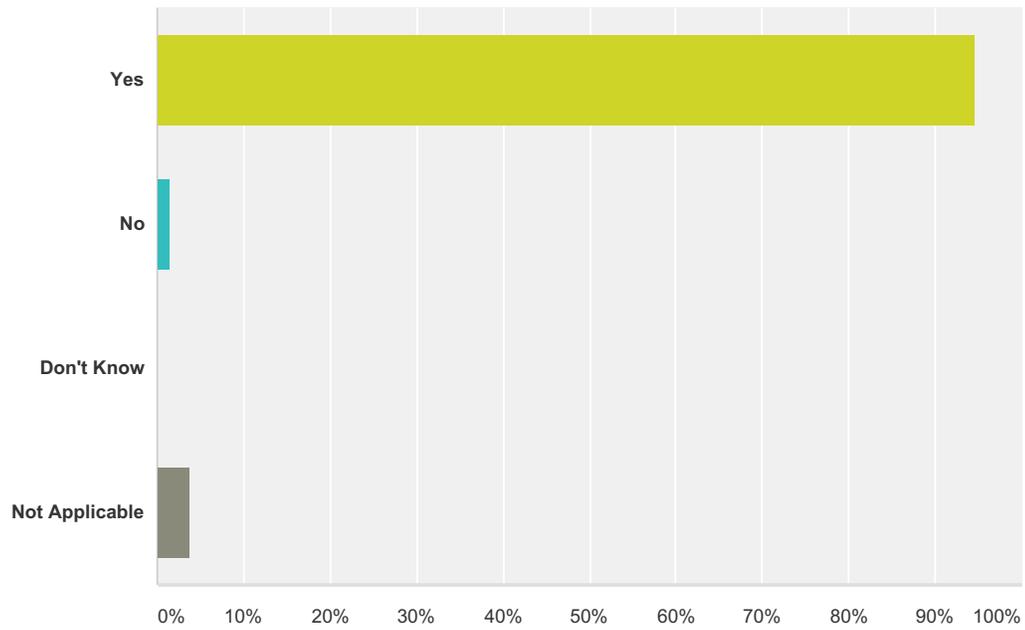
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When my child may be exposed to contagious diseases and what I should do to protect my child	<b>98.46%</b> 128	<b>0.77%</b> 1	<b>0.77%</b> 1	130
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### Q9 I receive this information (referenced above) in a language that I understand.

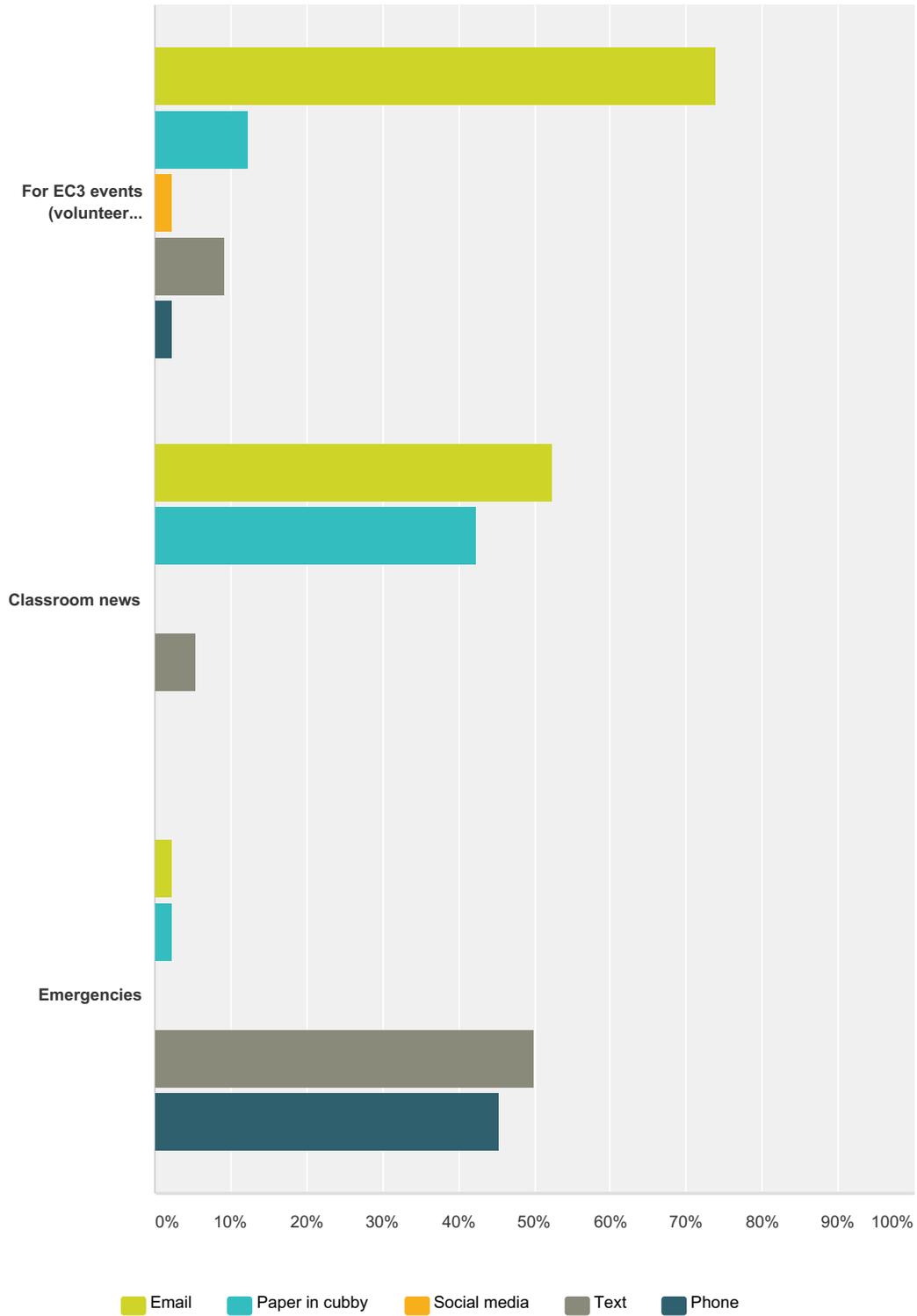
Answered: 130 Skipped: 8



Answer Choices	Responses	Count
Yes	94.62%	123
No	1.54%	2
Don't Know	0.00%	0
Not Applicable	3.85%	5
<b>Total</b>		<b>130</b>

### Q10 My first preference for communication is:

Answered: 130 Skipped: 8

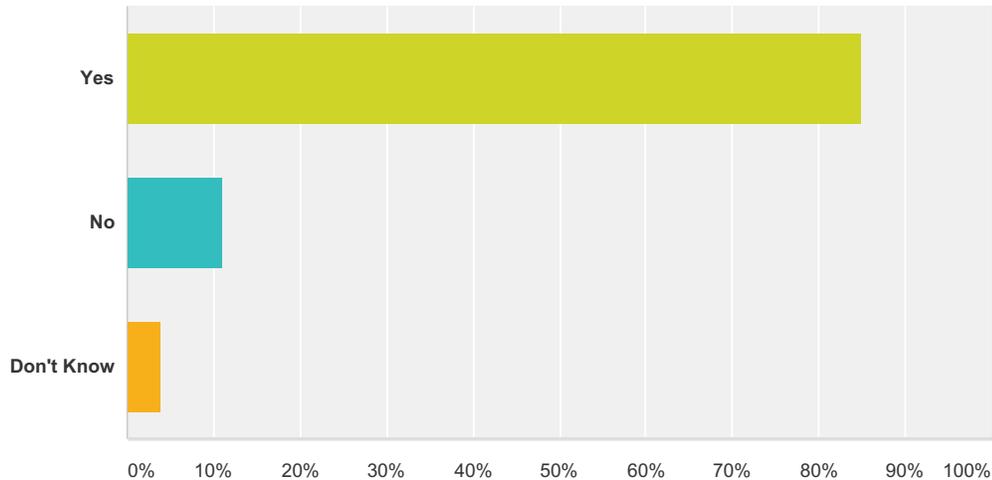


	Email	Paper in cubby	Social media	Text	Phone	Total
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For EC3 events (volunteer opportunities, movie day, drop & shop)	<b>73.85%</b> 96	<b>12.31%</b> 16	<b>2.31%</b> 3	<b>9.23%</b> 12	<b>2.31%</b> 3	130
Classroom news	<b>52.31%</b> 68	<b>42.31%</b> 55	<b>0.00%</b> 0	<b>5.38%</b> 7	<b>0.00%</b> 0	130
Emergencies	<b>2.31%</b> 3	<b>2.31%</b> 3	<b>0.00%</b> 0	<b>50.00%</b> 65	<b>45.38%</b> 59	130

### Q11 The teachers ask about things that are important to our family, and use this information to help my child grow and learn.

Answered: 127 Skipped: 11

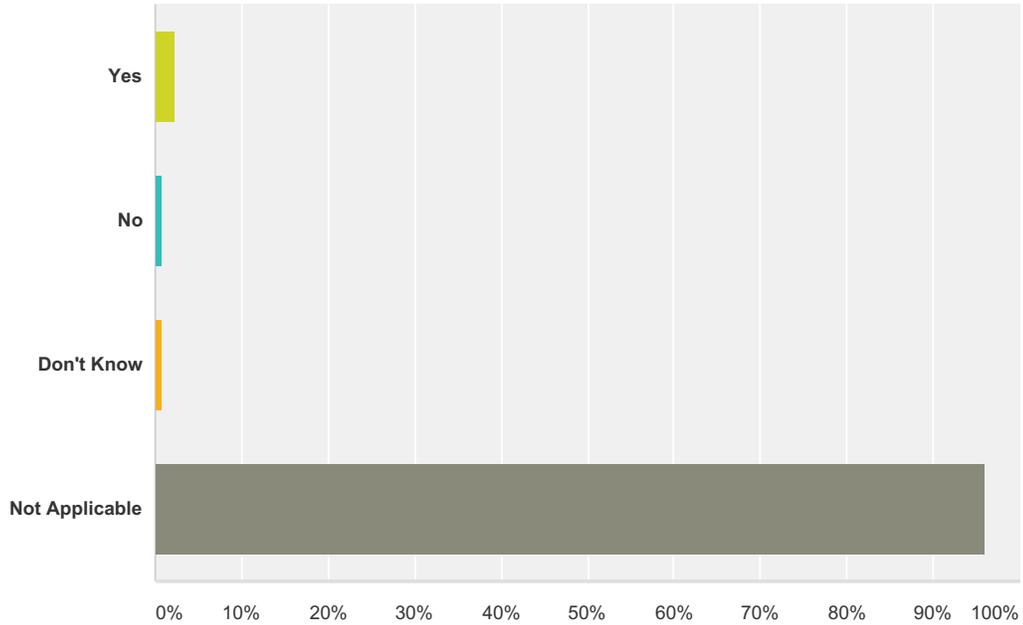


Answer Choices	Responses	Count
Yes	85.04%	108
No	11.02%	14
Don't Know	3.94%	5
<b>Total</b>		<b>127</b>

#	Comments	Date
1	I would say this could use a bit of improvement--maybe because we are part time and because of the age of our children this is less of a priority, but not too many questions about home life and our priorities.	4/25/2017 11:10 AM
2	Again, I'm not sure because we only very recently enrolled. We were provided with a posterboard to bring in family photos for our child to view throughout the day. The teachers have also asked us how things are going with our move and I feel they do care about how things are for our child at home.	4/20/2017 10:57 PM
3	As the parent that does the pickup, I don't have a chance to communicate with the teachers; thus, they don't know what goes on at home.	4/17/2017 8:18 PM
4	In Tiger Room. Otters is not as well at communication.	4/15/2017 6:58 AM
5	Again, the bees are solid. And maybe the Bears teachers are communicating all this to my wife. Dunno.	4/15/2017 12:05 AM
6	Again, I feel there is a lack of communication because of the teachers' schedules.	4/10/2017 1:17 PM
7	I would say this tends to be around concrete skills more so than social/emotional growth.	4/10/2017 12:43 PM
8	They are like his mothers when I'm not there and they treat him like one of their own	4/10/2017 12:29 PM
9	No communication really about my child's development at home or interests	4/10/2017 11:25 AM
10	Yes, his teachers have asked about his older sister, how he sleeps, what food he prefers and so on. They also made a photo collage with my sons photos of important people.	4/10/2017 11:15 AM
11	I am more proactive about informing the teachers than they are to ask me about things.	4/10/2017 9:22 AM
12	As I said earlier, they have really helped with Flavio's sporadic schedule	4/8/2017 8:21 AM

**Q12 For families who speak a language other than English at home: The teachers and I discuss the language used to teach my child.**

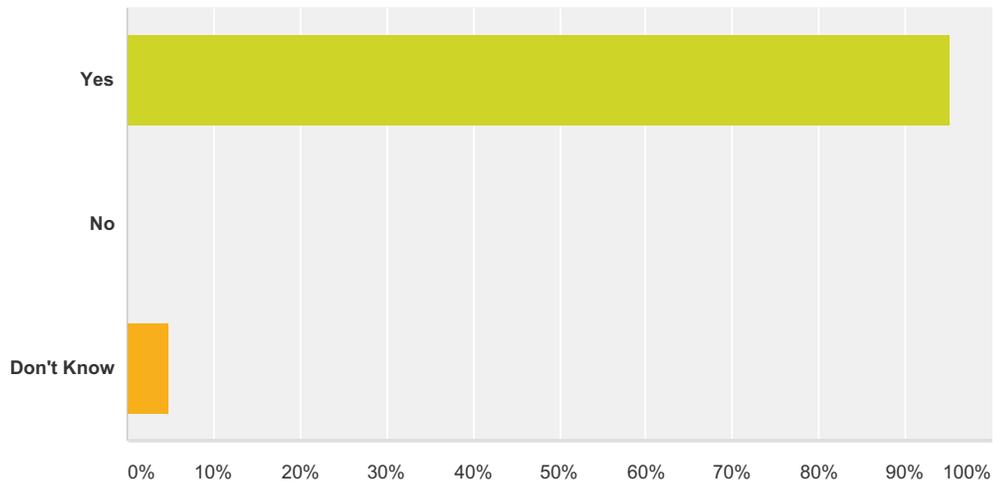
Answered: 127 Skipped: 11



Answer Choices	Responses	
Yes	2.36%	3
No	0.79%	1
Don't Know	0.79%	1
Not Applicable	96.06%	122
<b>Total</b>		<b>127</b>

### Q13 I am invited and welcome to take part in classroom activities and events.

Answered: 127 Skipped: 11

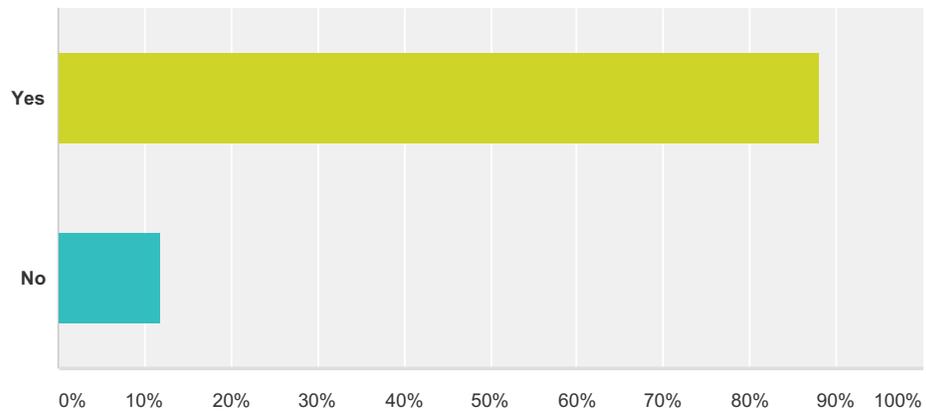


Answer Choices	Responses
Yes	95.28% 121
No	0.00% 0
Don't Know	4.72% 6
<b>Total</b>	<b>127</b>

#	Comments	Date
1	I enjoy reading to the classroom	4/28/2017 9:28 AM
2	I read to the Bears last month.	4/26/2017 10:41 PM
3	I do feel welcome in the classroom and I hope to be able to attend some activities and events.	4/20/2017 10:57 PM
4	I read to the kids last month.	4/15/2017 12:05 AM
5	The Tigers do a great job of getting families involved!	4/14/2017 1:30 PM
6	Ms. Angie and Ms. Alyssa did a wonderful job with the valentine party! They handled a lot of the planning and prep (including decorating valentine boxes for the kids!), making it very easy for parents and siblings to just come and enjoy the event.	4/11/2017 9:17 AM
7	I enjoyed the opportunity to drop in to read. I would love a general sheet for parents to sign up and help out when teachers feel they may need assistance. It's hard to know when is a good time to come because I don't want to interrupt an activity.	4/10/2017 1:17 PM

### Q14 I am aware that I can contact my child's teacher via email.

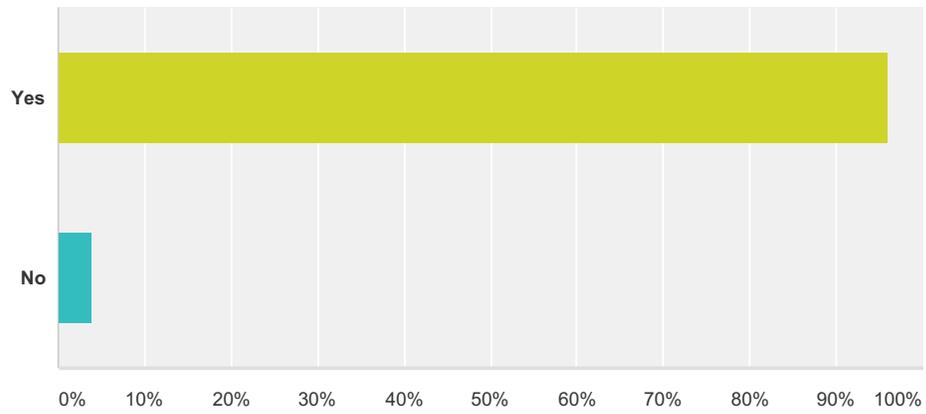
Answered: 127 Skipped: 11



Answer Choices	Responses
Yes	88.19% 112
No	11.81% 15
<b>Total</b>	<b>127</b>

**Q15 I am aware that I can schedule a meeting with my child's teacher at any time if I have questions or concerns.**

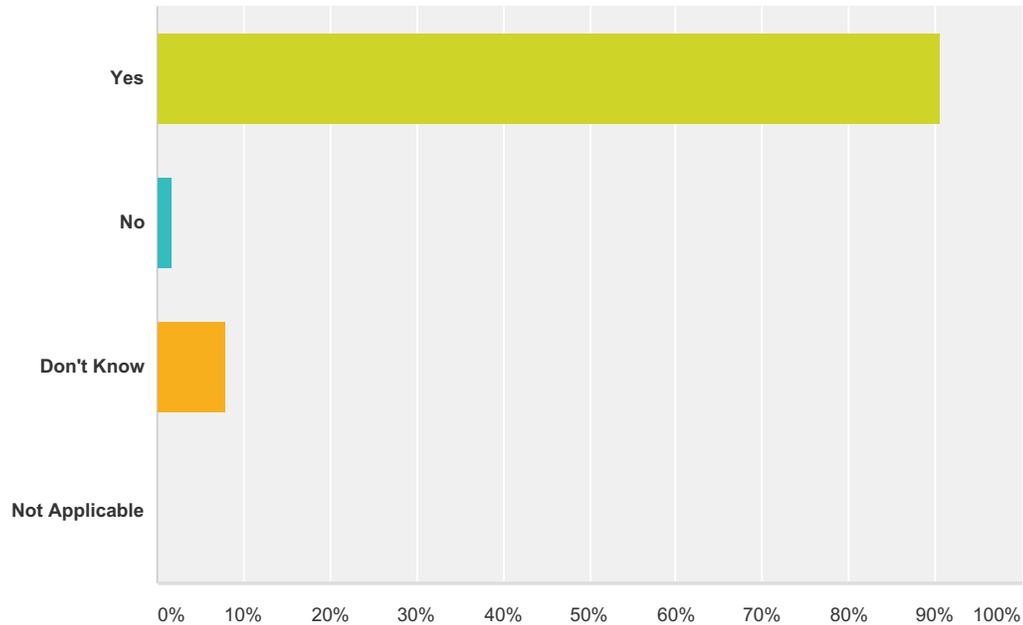
Answered: 127 Skipped: 11



Answer Choices	Responses
Yes	96.06% 122
No	3.94% 5
<b>Total</b>	<b>127</b>

### Q16 My child's teacher is a knowledgeable source of information regarding child development matters, including topics such as nutrition and behavior.

Answered: 127 Skipped: 11



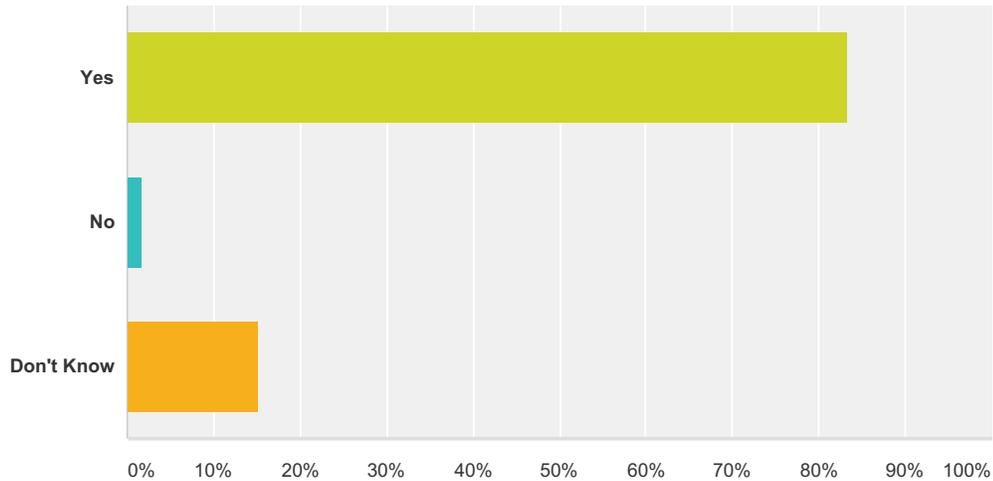
Answer Choices	Responses
Yes	90.55% 115
No	1.57% 2
Don't Know	7.87% 10
Not Applicable	0.00% 0
<b>Total</b>	<b>127</b>

#	Comments	Date
1	We frequently come to Julie, Betsy, and Liz for guidance with our son.	4/27/2017 11:26 AM
2	I tend to rely on the weekly newsletter and other sources for information regarding child development techniques. This is partially due to the timing of drop-off and pickup as I'm often arriving before and after our son's designated teacher. The feedback we more consistently receive is related to behavior, often when he is irritable or fussy and we're being updated on his mood. Recognizing he's an infant, it would still be helpful at times to receive more tips or information about his cognitive development and what we could be working on at home or at EC3 to improve, particularly after the six month mark. Daily notes could be more comprehensive in addition to activities relating to gross and fine motor skills/physical development.	4/27/2017 10:35 AM
3	Lolo in the infant room has been instrumental in our ability to rear both babies. She is a wealth of real parenting knowledge.	4/26/2017 10:41 PM
4	Yes, we ask them questions all of the time. They are incredibly knowledgeable	4/26/2017 6:58 PM
5	I appreciate the teacher's knowledge and support during different developmental stages!	4/25/2017 11:10 AM

6	Again, I do value the experience of the teachers and find them to be very knowledgeable about child development matters.	4/20/2017 10:57 PM
7	My child has not had a lead teacher in her room for most of the year. This has been unfortunate, ineffective, unexpected, and certainly does not justify the relatively high cost of tuition. *only Radmoor and Spartan CDC cost more.	4/14/2017 5:56 PM
8	Could use more information for the older child.	4/14/2017 8:16 AM
9	Yes, I value the opinions of EC3 teachers. They see so many children at this age and stage so it is helpful to discuss behavioral changes, etc.	4/11/2017 9:17 AM
10	It would be helpful to have the communications about classroom illnesses on the web. I often recycle them, and then would love to have them back for reference when my child starts getting symptoms	4/10/2017 2:02 PM
11	I haven't asked many questions about child development.	4/10/2017 12:43 PM
12	I think about child development but not really behavior or nutrition	4/10/2017 11:25 AM
13	Yes, they have helped us getting him to eat solid foods and thankfully, they helped us get him to sleep through the night. That was such a great bonus.	4/10/2017 11:15 AM
14	We have been particularly impressed in the knowledge of his teachers, especially in the infant room.	4/10/2017 11:12 AM
15	Miss Cheryl is better at this than Miss Julie, but as I stated before Miss Julie has begun to make more of an effort.	4/10/2017 9:22 AM
16	They have been great, especially Ada, with providing information about the challenges we face with Blake	4/8/2017 8:21 AM

**Q17 If/when I disagree with how a teacher works with my child, I feel comfortable letting the teacher know and working together to find a solution that works for both of us.**

Answered: 125 Skipped: 13

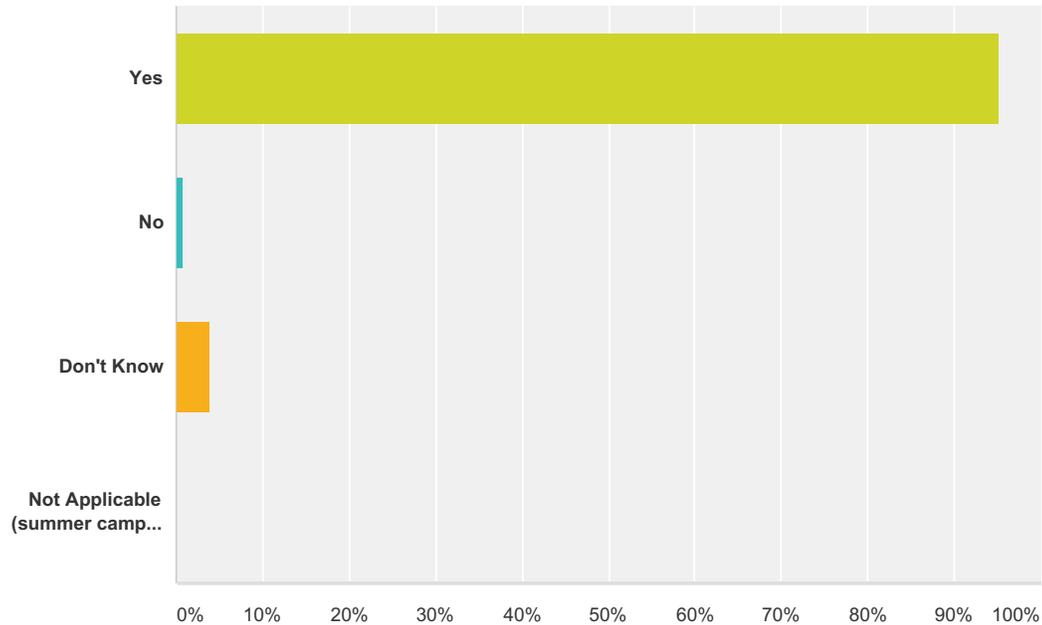


Answer Choices	Responses
Yes	83.20% 104
No	1.60% 2
Don't Know	15.20% 19
<b>Total</b>	<b>125</b>

#	Comments	Date
1	We worked through Betsy when we had concerns.	4/27/2017 3:27 AM
2	There have been no disagreements but I would feel comfortable discussing them if any arose	4/26/2017 3:06 PM
3	This situation has not occurred	4/20/2017 2:58 PM
4	I said yes, but I think that some teachers immediately go into defensive mode when a question arises as to their method or choices.	4/14/2017 10:19 AM
5	Difficult in absence of a qualified lead teacher.	4/14/2017 9:57 AM
6	Never had any issues	4/11/2017 3:50 PM
7	I have not had that issue in this classroom.	4/10/2017 9:17 AM
8	I do wish I had more access to information about the teachers approaches to working with my child. I really only have what I see at drop off and pick up.	4/10/2017 4:45 AM
9	I do have one teacher that I am not as comfortable with, and I have had concerns about how she expresses concerns regarding my child's behavior.	4/10/2017 3:53 AM
10	It hasn't happened, but I feel like they always leave an avenue open for discussion if I feel differently	4/8/2017 12:23 AM

**Q18 I am comfortable with what my child is learning and how my child’s progress is measured. I have the opportunity to discuss what is learned and how it is measured.**

Answered: 125 Skipped: 13

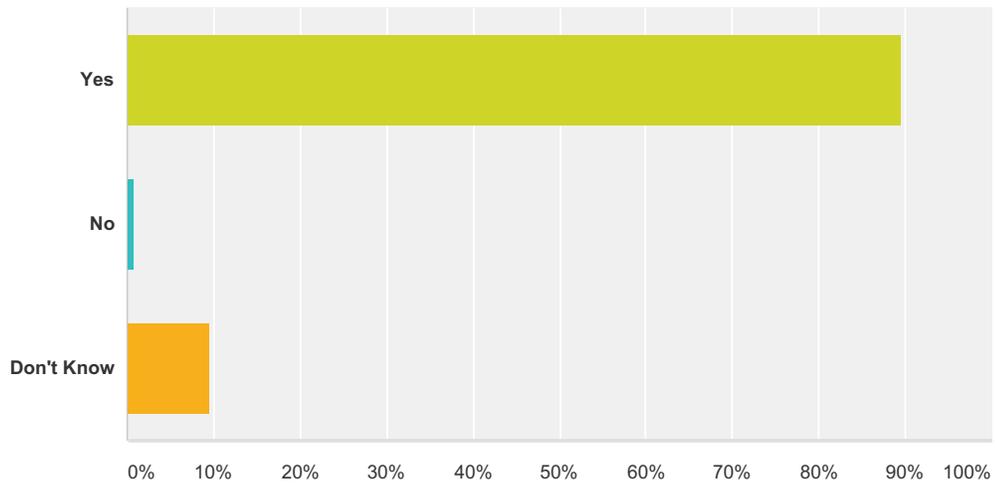


Answer Choices	Responses
Yes	95.20% 119
No	0.80% 1
Don't Know	4.00% 5
Not Applicable (summer camp only)	0.00% 0
<b>Total</b>	<b>125</b>

#	Comments	Date
1	See previous comments for some possible improvements on discussing/measuring learning.	4/27/2017 2:36 AM
2	I suspect yes; we just had our first meeting with the teachers and they explained how her progress is measured and offered to have our next meeting before the usual next round of meetings in the fall since she only enrolled this month.	4/20/2017 2:58 PM
3	Communication not that high	4/10/2017 3:26 AM
4	I feel like I couldnt have my son in better care, even if he was at home with me. The understanding of early education is invaluable	4/8/2017 12:23 AM

### Q19 I know that information about my child and his/her progress is kept confidential.

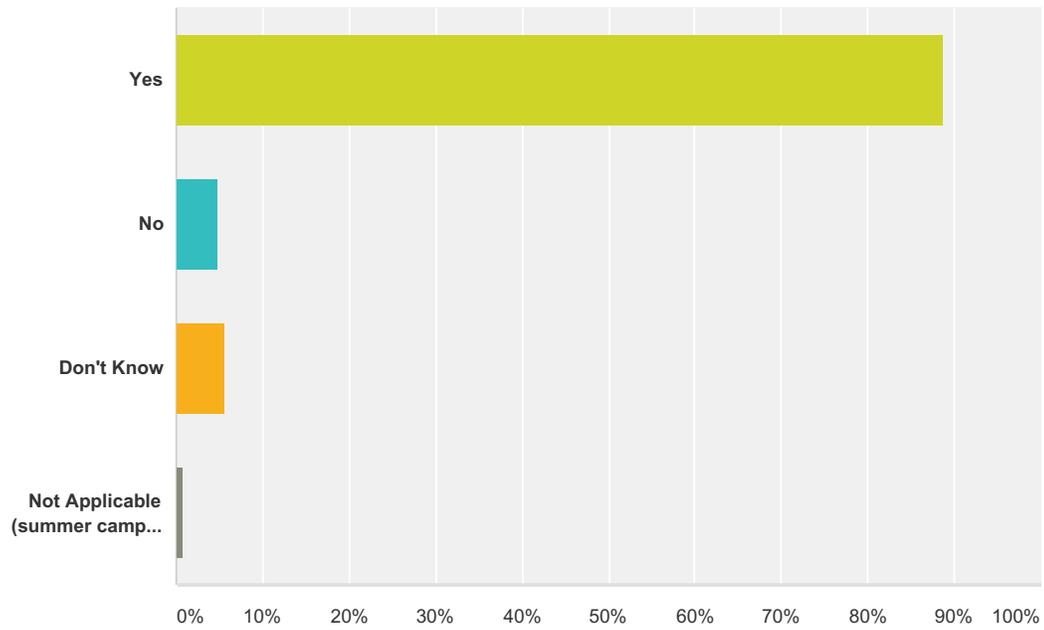
Answered: 125 Skipped: 13



Answer Choices	Responses
Yes	89.60% 112
No	0.80% 1
Don't Know	9.60% 12
<b>Total</b>	<b>125</b>

### Q20 I receive written reports about my child at least twice a year during conferences.

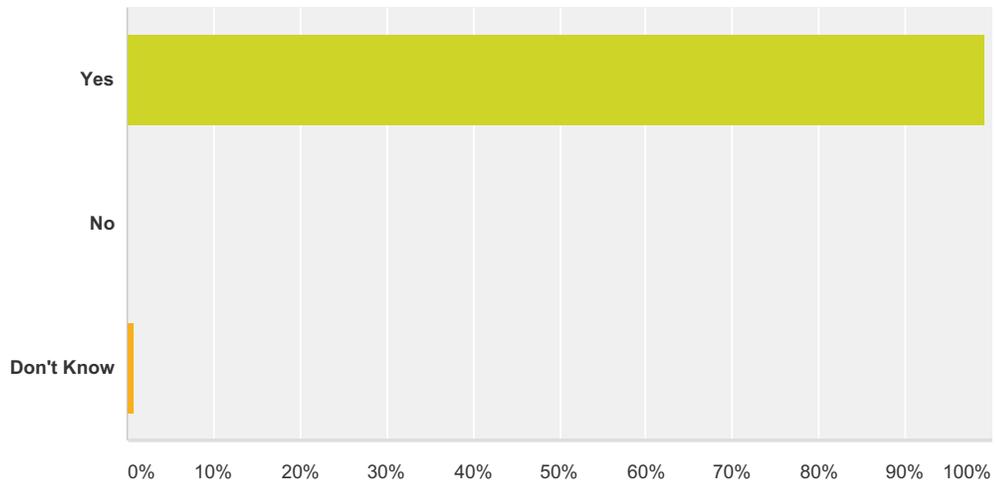
Answered: 124 Skipped: 14



Answer Choices	Responses
Yes	88.71% 110
No	4.84% 6
Don't Know	5.65% 7
Not Applicable (summer camp only)	0.81% 1
<b>Total</b>	<b>124</b>

**Q21 I am told about my child’s progress in language I understand and in ways that are respectful to me and my family.**

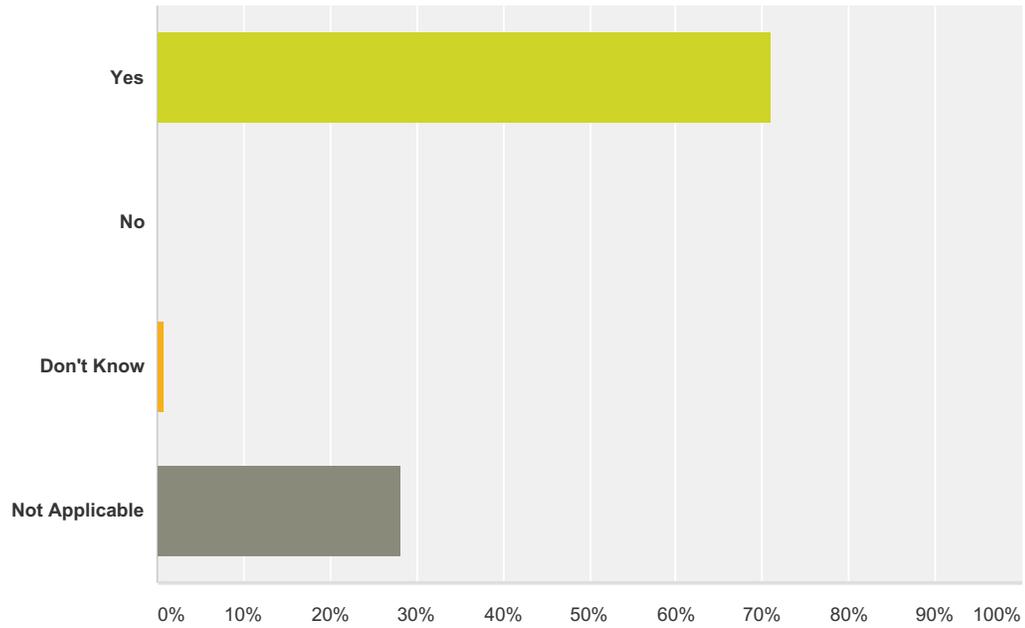
Answered: 124 Skipped: 14



Answer Choices	Responses	
Yes	99.19%	123
No	0.00%	0
Don't Know	0.81%	1
<b>Total</b>		<b>124</b>

**Q22 The teachers and EC3 directors work with me to meet my child’s individual or special needs and help me get other resources within the community when needed.**

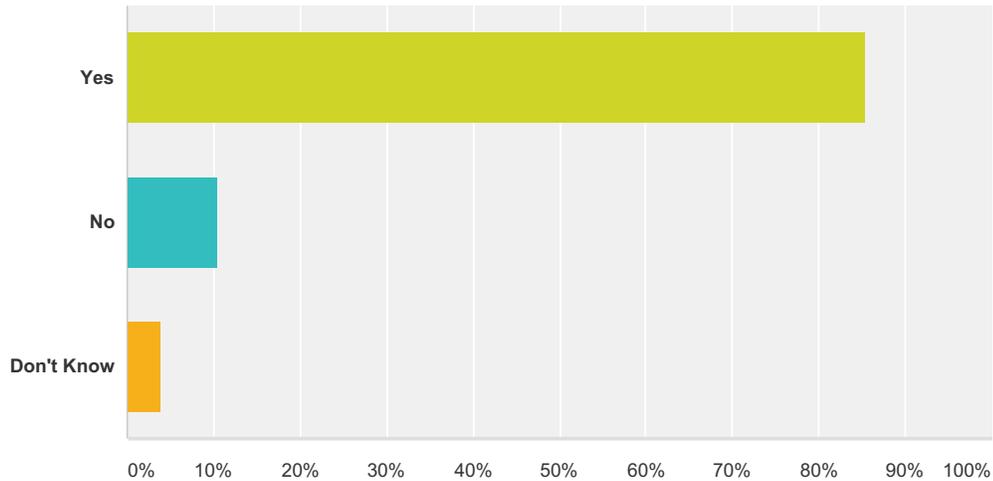
Answered: 124 Skipped: 14



Answer Choices	Responses	
Yes	70.97%	88
No	0.00%	0
Don't Know	0.81%	1
Not Applicable	28.23%	35
<b>Total</b>		<b>124</b>

**Q23 The EC3 directors and teachers help me get to know other families in the program through various events or activities, and encourage us to support each other.**

Answered: 124 Skipped: 14

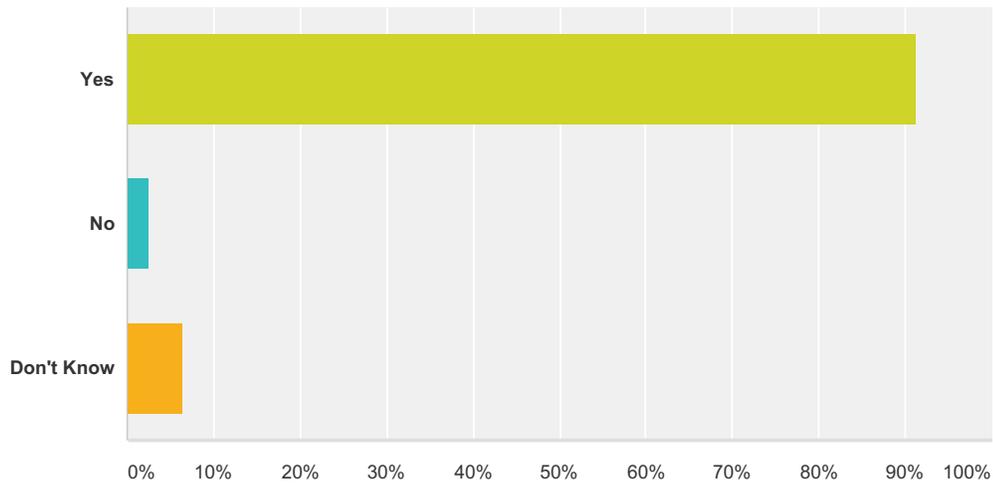


Answer Choices	Responses
Yes	85.48% 106
No	10.48% 13
Don't Know	4.03% 5
<b>Total</b>	<b>124</b>

#	Comments	Date
1	I knew a number of other families in EC3 before coming in (and have recruited additional families). We mainly talk to one another. I am mostly not comfortable talking to other people in most settings, so I haven't really sought out others besides these ones I know from work.	4/27/2017 11:29 AM
2	This one is difficult -- events (large and small scale) are held several times a year, but as people do, they tend to gather/talk with people they already know, so it's more difficult for newer people to get engaged with other parents. I think EC3 does a fine initiation of things, it's just the nature of people.	4/26/2017 6:40 PM
3	We haven't been here long enough for this.	4/21/2017 3:25 PM
4	Have we ever consider a voluntary parent/family directory? I realize there are privacy concerns and undoubtedly someone will abuse it and use it for business/sales/political/fundraising reasons but it would be helpful in coordinating outside play dates, etc.	4/19/2017 10:07 AM
5	Creating a private Facebook group for parents for each class would be a good way to help parents more easily engage and interact.	4/17/2017 11:26 AM
6	loved the mom group get together!	4/10/2017 11:42 AM
7	I love the events you host	4/8/2017 8:26 AM
8	This is hard to do because all families are so busy, but EC3 does a better job than most.	4/7/2017 7:12 PM

**Q24 I am always welcome at EC3 and am invited/encouraged to participate by helping to plan events, volunteering, being involved with committees in decisions about the programming, and taking on leadership roles.**

Answered: 124 Skipped: 14

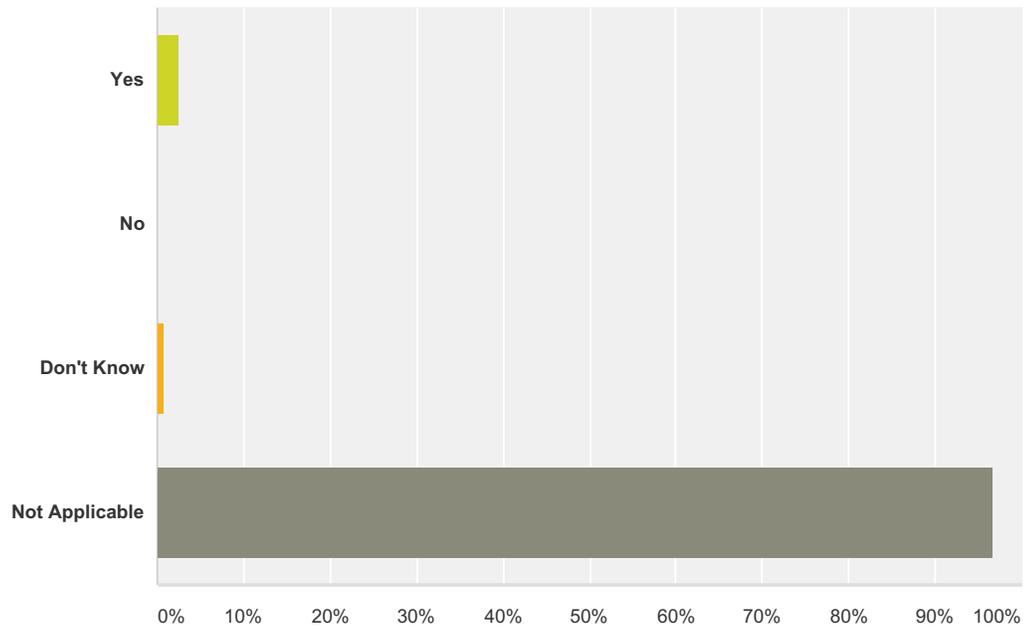


Answer Choices	Responses
Yes	91.13% 113
No	2.42% 3
Don't Know	6.45% 8
<b>Total</b>	<b>124</b>

#	Comments	Date
1	Work days yes, board activities no.	4/26/2017 8:41 PM
2	Again, we are new but I hope to be involved in some capacity.	4/20/2017 11:01 PM
3	I think that more parents would volunteer in the classroom if they were given a specific task/time/date.	4/10/2017 1:19 PM
4	I enjoyed doing mad scientist week last summer	4/8/2017 8:26 AM

### Q25 I am provided a translator when needed.

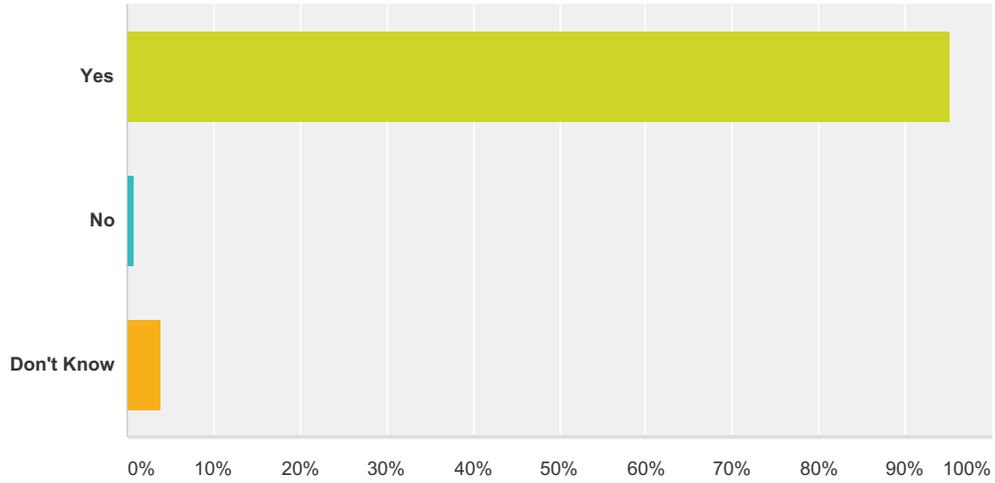
Answered: 123 Skipped: 15



Answer Choices	Responses
Yes	2.44% 3
No	0.00% 0
Don't Know	0.81% 1
Not Applicable	96.75% 119
<b>Total</b>	<b>123</b>

**Q26 The EC3 directors and staff help me learn about community events and resources that can help my child and family.**

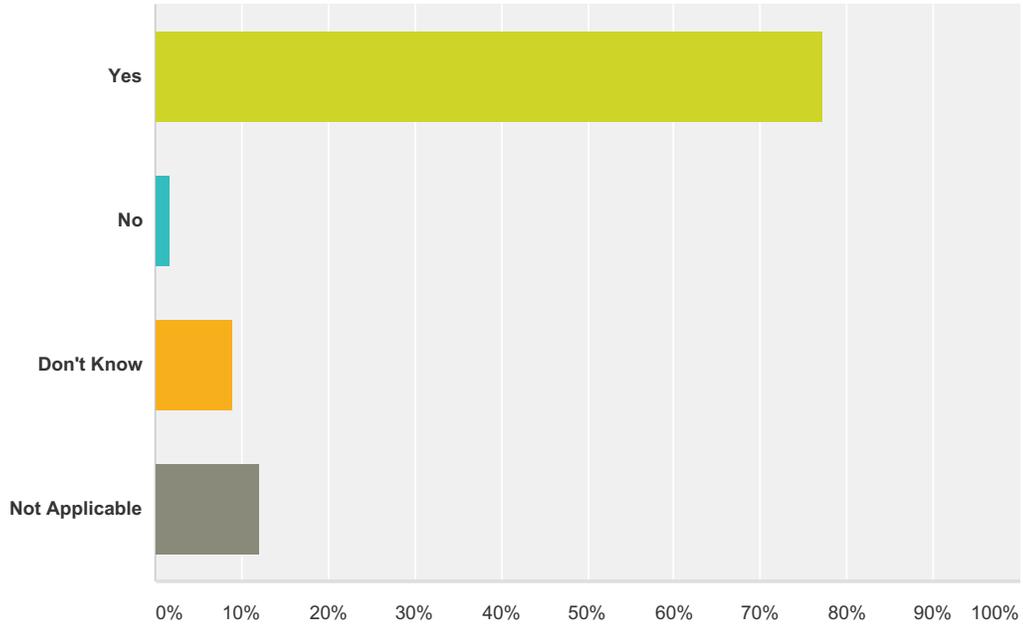
Answered: 123 Skipped: 15



Answer Choices	Responses
Yes	95.12% 117
No	0.81% 1
Don't Know	4.07% 5
<b>Total</b>	<b>123</b>

**Q27 The EC3 directors and staff give me information to help my child make a smooth transition to higher levels, including kindergarten.**

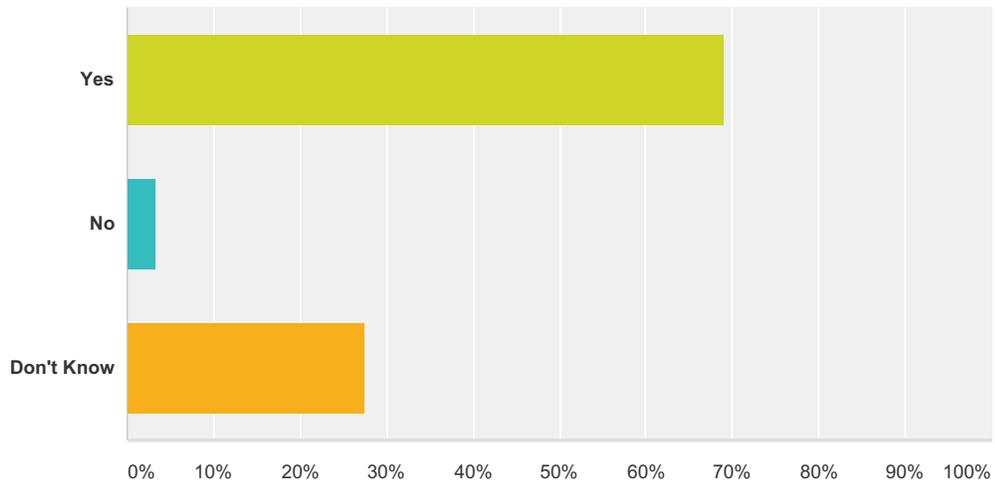
Answered: 123 Skipped: 15



Answer Choices	Responses	Count
Yes	77.24%	95
No	1.63%	2
Don't Know	8.94%	11
Not Applicable	12.20%	15
<b>Total</b>		<b>123</b>

### Q28 When program evaluations/surveys are completed, I receive information about the findings.

Answered: 123 Skipped: 15

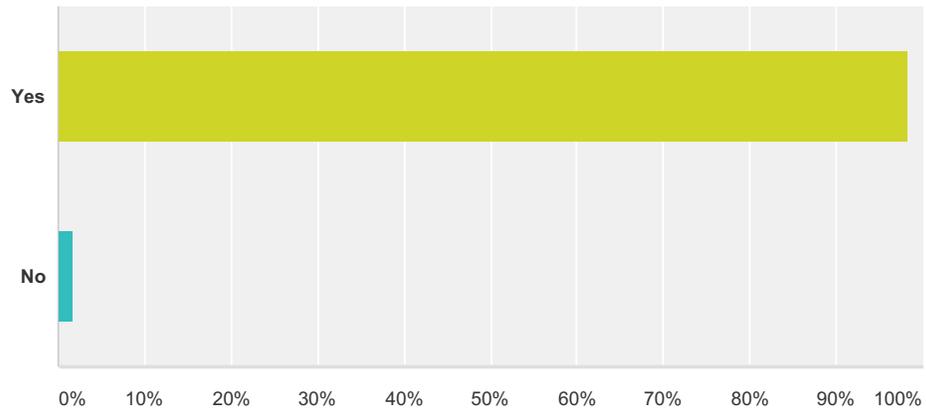


Answer Choices	Responses
Yes	69.11% 85
No	3.25% 4
Don't Know	27.64% 34
<b>Total</b>	<b>123</b>

#	Comments	Date
1	We are not at this point yet	4/20/2017 11:01 PM

### Q29 I am greeted daily by EC3 staff.

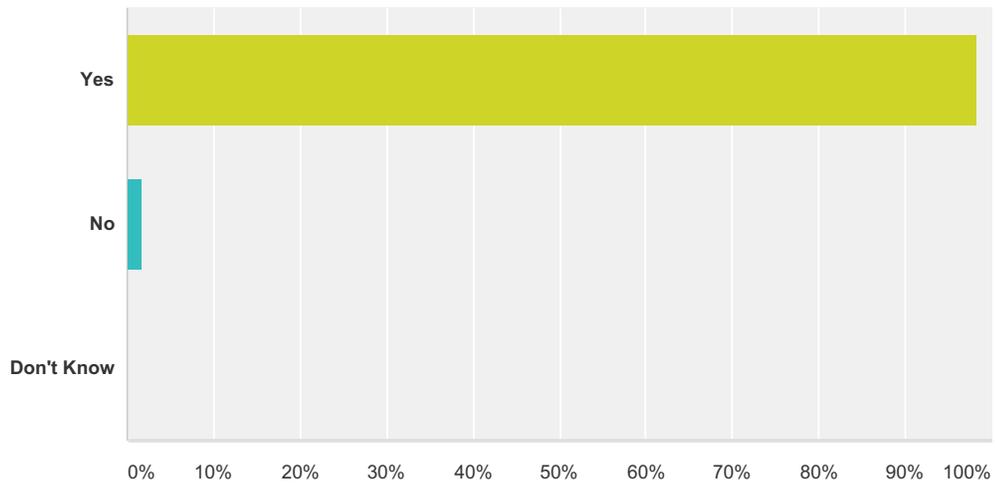
Answered: 123 Skipped: 15



Answer Choices	Responses
Yes	98.37% 121
No	1.63% 2
<b>Total</b>	<b>123</b>

**Q30 I generally feel respected by the EC3 staff and that my contributions are valued.**

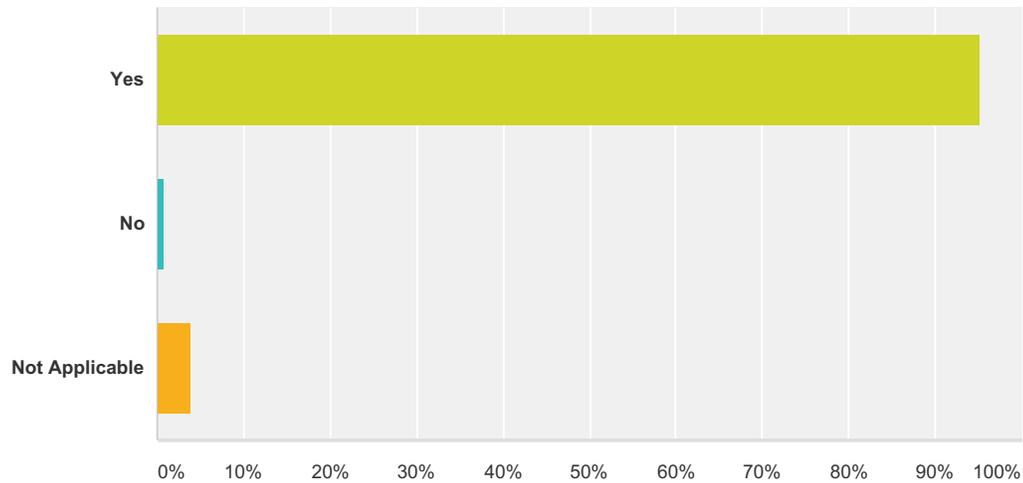
Answered: 123 Skipped: 15



Answer Choices	Responses
Yes	98.37% 121
No	1.63% 2
Don't Know	0.00% 0
<b>Total</b>	<b>123</b>

### Q31 Questions or concerns expressed to teachers or office staff are addressed promptly and thoroughly.

Answered: 123 Skipped: 15

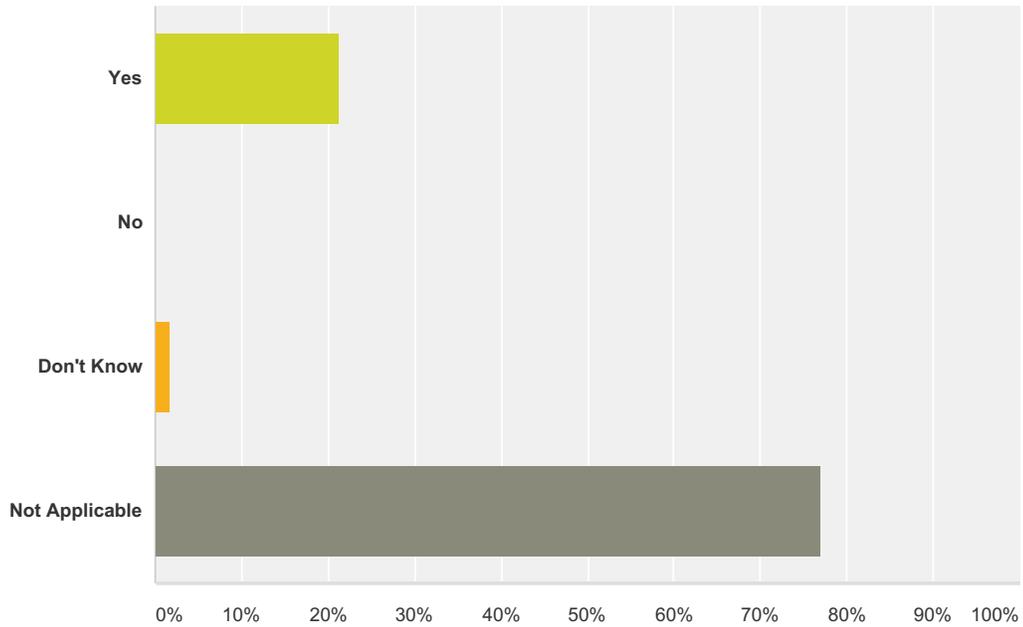


Answer Choices	Responses
Yes	95.12% 117
No	0.81% 1
Not Applicable	4.07% 5
<b>Total</b>	<b>123</b>

#	Comments	Date
1	We have had ongoing issues with nap/quiet time (my child does not need one but ends up taking one because of state requirements for quiet rooms and dimmed lights). This has turned into an issue at home with extremely late bedtimes. Although his teachers seem sympathetic we have been unable to come up with a viable solution.	4/25/2017 3:14 AM
2	I am always interested in seeing the weekly menu which was not always updated on the website but has been updated each week since I mentioned it. Thank you!	4/20/2017 3:03 PM
3	Too thoroughly. It wasn't a big issue, but office staff made a mountain out of a mole hill. Next time I just won't say anything.	4/17/2017 8:35 AM
4	I have a great relationship with the teachers but I wish the front office staff would do more to confirm my conversations with them in writing. If I happen to stop in the office and discuss my child's potential transition to the next classroom, I would like a follow up email summarizing the discussion so everyone is on the same page. In the past, when this has happened, points or movement we discussed was forgotten and not followed through on.	4/17/2017 1:51 AM
5	Promptly yes.	4/14/2017 10:02 AM
6	Overall yes but there have been a handful of instances where the office (ie Betsy or Lis) either dismisses my concerns/questions or I never receive any follow-up if they are addressed.	4/14/2017 5:34 AM

**Q32 For families with babies only: The infant program supports breastfeeding by providing space, storing milk, instructing staff on handling procedures, etc.**

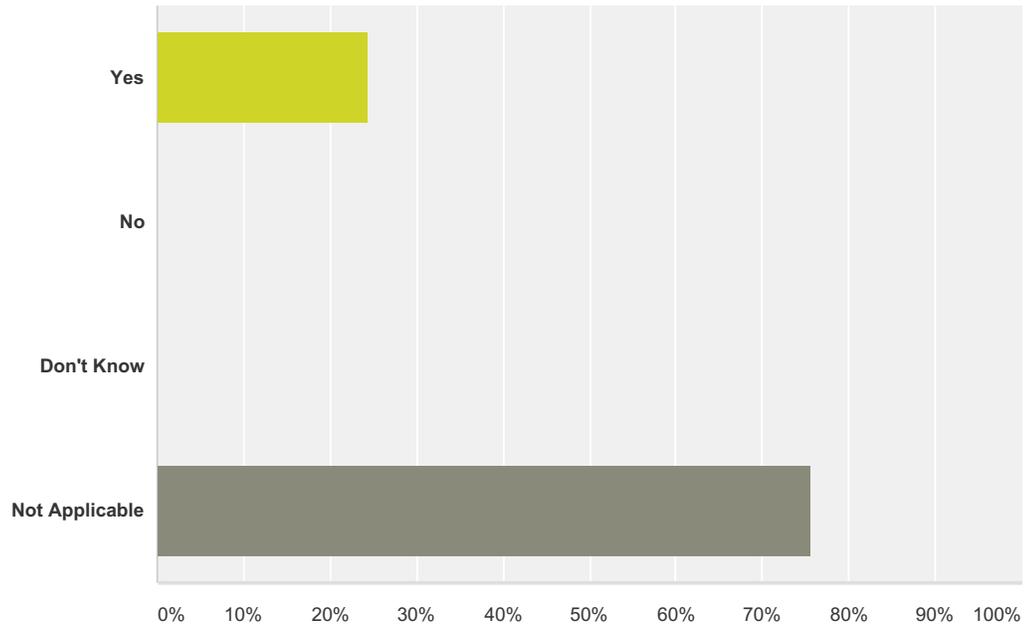
Answered: 122 Skipped: 16



Answer Choices	Responses
Yes	21.31% 26
No	0.00% 0
Don't Know	1.64% 2
Not Applicable	77.05% 94
<b>Total</b>	<b>122</b>

**Q33 For families with babies or children with special nutritional needs: Staff members work with me to meet my child's nutritional needs and document for me what my child eats each day.**

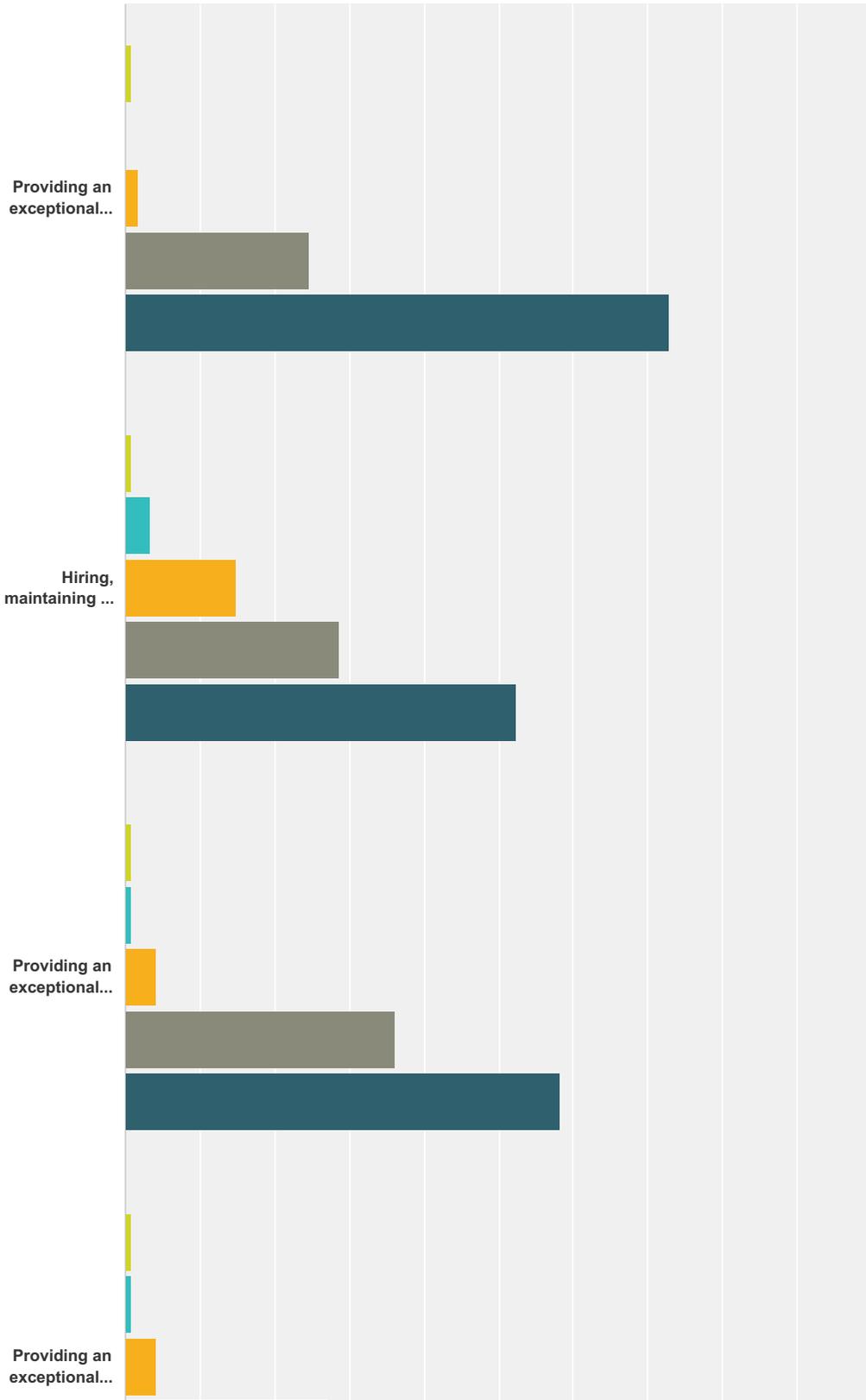
Answered: 123 Skipped: 15

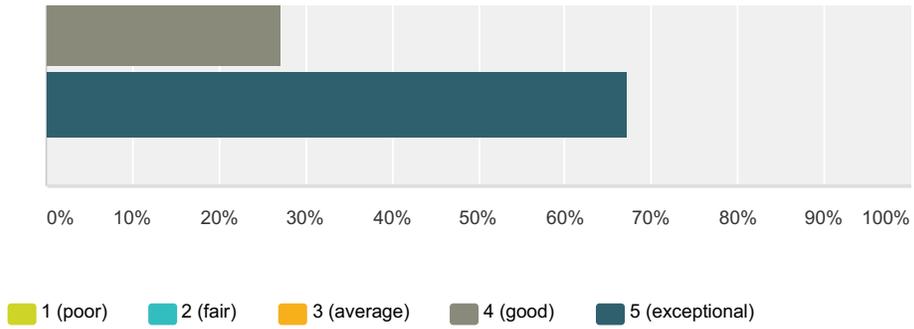


Answer Choices	Responses	
Yes	24.39%	30
No	0.00%	0
Don't Know	0.00%	0
Not Applicable	75.61%	93
<b>Total</b>		<b>123</b>

**Q34 On a scale of 1 to 5 (1 being poor, 5 being exceptional), please rate EC3's efforts and accomplishment in:**

Answered: 122 Skipped: 16

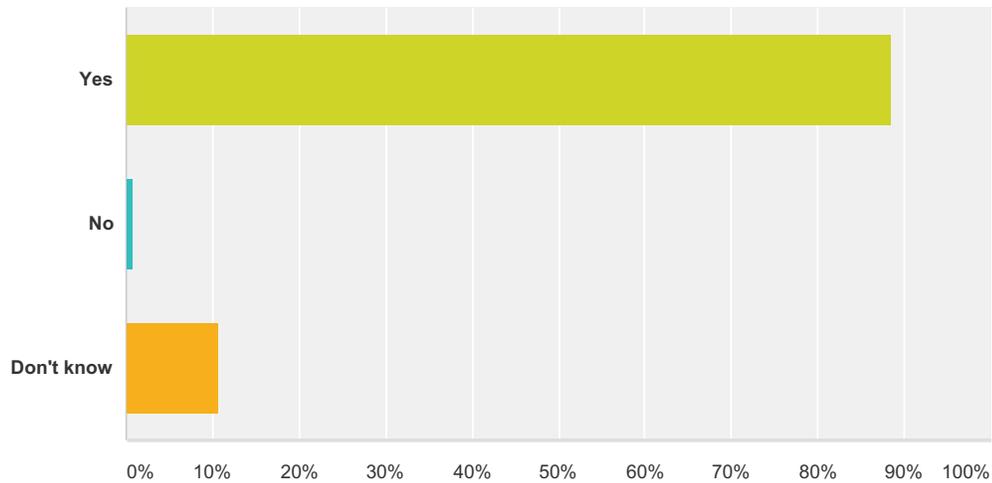




	1 (poor)	2 (fair)	3 (average)	4 (good)	5 (exceptional)	Total
Providing an exceptional program for families and students.	0.82% 1	0.00% 0	1.64% 2	24.59% 30	72.95% 89	122
Hiring, maintaining and supporting an exceptional staff.	0.82% 1	3.28% 4	14.75% 18	28.69% 35	52.46% 64	122
Providing an exceptional value for each family's tuition dollar.	0.82% 1	0.82% 1	4.10% 5	36.07% 44	58.20% 71	122
Providing an exceptional environment for care and learning.	0.82% 1	0.82% 1	4.10% 5	27.05% 33	67.21% 82	122

### Q35 In working to meet these four stated goals, the Executive Director is an effective leader.

Answered: 122 Skipped: 16

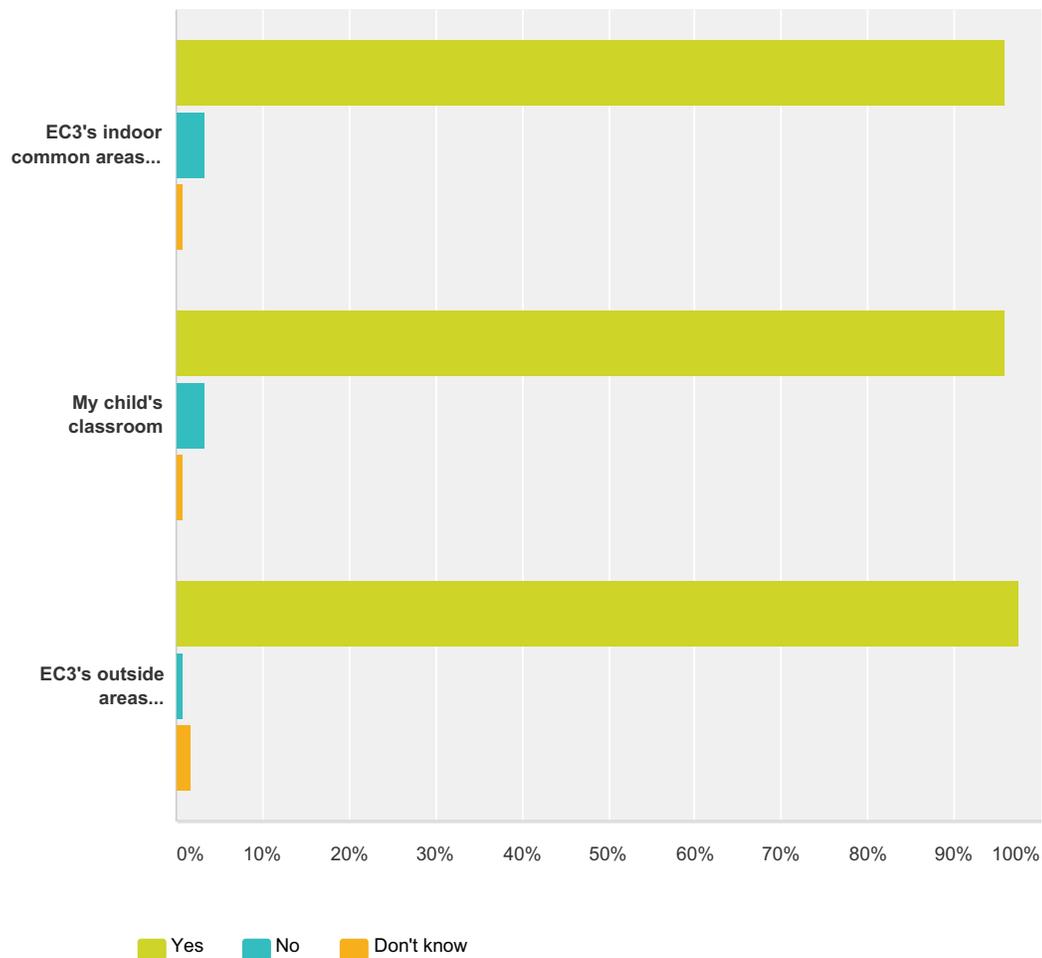


Answer Choices	Responses	Count
Yes	88.52%	108
No	0.82%	1
Don't know	10.66%	13
<b>Total</b>		<b>122</b>

#	Comments	Date
1	Both Betsy and Liz are great. I am uncertain which is the Executive Director, though.	4/27/2017 11:35 AM
2	My personal experience with Lis Weston is that she is tough, and fair, and she leads with tremendous integrity, and 99 percent of the parents have absolutely no idea how much she juggles to keep the center not just running, but excelling. She is a top shelf talent.	4/26/2017 10:51 PM
3	Very impressed with EC3's leadership.	4/21/2017 4:34 PM
4	I'm not certain who the Executive Director is.	4/21/2017 3:27 PM
5	The executive director does a great job with providing qualified teachers, a great learning environment, and providing parent information about community events and the center events.	4/17/2017 8:27 PM
6	I hear the executive director is a bully, so I try to avoid her.	4/17/2017 4:40 PM
7	I wish more can be done to minimize staff turnover or switching teachers from room to room.	4/17/2017 9:53 AM
8	Liz rocks.	4/15/2017 12:12 AM
9	One word: AWESOME! Betsy is great, too.	4/14/2017 6:22 PM
10	The circumstance that prevented a lead teacher in my childs room may not be the responsibility of leadership	4/14/2017 6:08 PM
11	The downfall is in the staff and the staff turnover. I believe the curriculum could be adjusted to better meet each child's individual needs. There is too high of an expectation that all children are learning at the same rate.	4/10/2017 9:31 AM
12	Lis is wonderful at communicating needs, organizing the staff, program and fund raising, and this is just what i have witnessed.	4/8/2017 8:30 AM

### Q36 I am satisfied with the condition and cleanliness of

Answered: 122 Skipped: 16



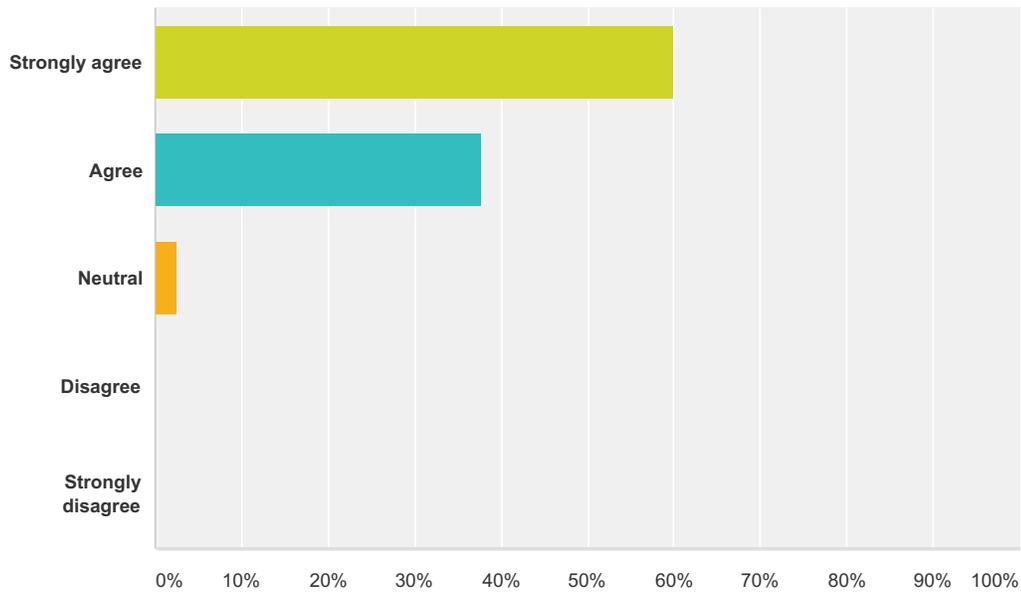
	Yes	No	Don't know	Total
EC3's indoor common areas (entrance, hallways, gym, etc.)	95.90% 117	3.28% 4	0.82% 1	122
My child's classroom	95.87% 116	3.31% 4	0.83% 1	121
EC3's outside areas (playgrounds, parking lot, gardens, etc.)	97.54% 119	0.82% 1	1.64% 2	122

#	Comments	Date
1	The facility really needs new carpeting throughout the common areas and playrooms.	4/26/2017 3:31 PM
2	I have to admit that my first impression of some of the carpets around toddlerland was that they were worn and tattered, but I understand the reason for this and it is not something that concerns me. There might be better flooring options, however.	4/20/2017 3:06 PM
3	The property is ALWAYS very well maintained and very clean!	4/17/2017 12:27 PM
4	Restrooms are always clean and that says a lot for being used frequently by little kids. You can tell Roger is detail oriented and takes pride in keeping the school clean and safe for the kids.	4/17/2017 8:40 AM

5	I would love the giant pothole in front of the parking lot entrance on the west side to be filled. Although, I realize that could be a City of Lansing issue and not an EC3 issue.	4/17/2017 1:53 AM
6	The otter room could stand to be more dynamic and serve a clearer learning purpose.	4/14/2017 10:08 AM
7	The parking lot is often too icy in winter. Both my child and I fell a few times this winter. I realize this is tough with temps and weather that can worsen past the morning when the lot is addressed but measures still need to be taken to make it safer.	4/14/2017 5:41 AM
8	The poor parking lot is getting pretty torn up and uneven, which can be dangerous when there's ice and I'm carrying my child inside/outside.	4/14/2017 4:24 AM
9	I have noticed the same dirt/cobwebs and dried liquids in the stairwells for months. Otherwise, the building is kept clean.	4/10/2017 5:26 AM
10	Please fill in the pot holes in the parking spaces and the ones that are at the end of the drive that is connected to the street	4/10/2017 3:51 AM
11	Very happy with one year old care, two year old room is okay and safe but not excellent like precious care was in prior room	4/10/2017 3:29 AM
12	West parking lot and lot itself is a little rough but overall ok	4/10/2017 3:28 AM
13	Overall, the school is pretty clean. I do recommend more deep cleaning days, especially around flu season.	4/10/2017 1:31 AM
14	Sometimes some areas of the parking lot are in bad shape, but not all the time	4/7/2017 11:15 AM

### Q37 In general, the education and care my child receives is worth the price.

Answered: 122 Skipped: 16



Answer Choices	Responses
Strongly agree	59.84% 73
Agree	37.70% 46
Neutral	2.46% 3
Disagree	0.00% 0
Strongly disagree	0.00% 0
<b>Total</b>	<b>122</b>

#	Comments	Date
1	What makes EC3 exceptional and great compared to other centers is how many staff are full-time salaried positions with many years of experience. It makes for less turn-over and more qualified teachers who will invest more in the children.	4/26/2017 11:31 PM
2	Like every parent, I think my kid is special and possessed of certain gifts. But what EC3 has done to develop his mind, unleash his personality and boost his self confidence is amazing. Don't think anyplace else in the Lansing area could have done what the staff at EC3 has done with him.	4/26/2017 10:51 PM
3	Love Tigers room. Hoping for change in Otters.	4/26/2017 6:51 PM
4	Concerned about the employee retention lately.?? Hope things become more steady and regular for the classrooms. It helps build trusting relationships between the children, parents and staff.	4/15/2017 7:02 AM
5	STROOOOONGLY AGREE!	4/14/2017 6:22 PM
6	I have had a child go through Spartan CDC and comparatively I do desire a general higher quality and educational competence out of the classroom staff at EC3	4/14/2017 6:08 PM
7	While EC3 is excellent and one of the best in the area, the cost is getting too high with recent increases. I could pay a fair amount less and still get very high quality at a few other centers I'm aware of.	4/14/2017 1:41 PM

8	Agree, though we were sad to see the sibling discount go away. For families with 2 or more children, this really makes a difference!	4/11/2017 9:20 AM
9	I feel that I could get the same quality care at a much lower price, but have not transitioned my child as they will be going to kindergarten next year.	4/10/2017 1:26 PM
10	In the Toddler Room, I would have strongly agreed. In the Preschool Room, I haven't been quite as impressed.	4/10/2017 12:56 PM
11	We love EC3	4/10/2017 11:51 AM
12	EC3 is priced around the same as LCC and MSU's high-end day care centers, so it's certainly on the high end of Lansing-area programs. It would be nice to see greater tuition discounts for families with multiple children.	4/10/2017 11:16 AM

### Q38 Please provide any additional questions, comments, or suggestions for the EC3 management team and Board of Directors.

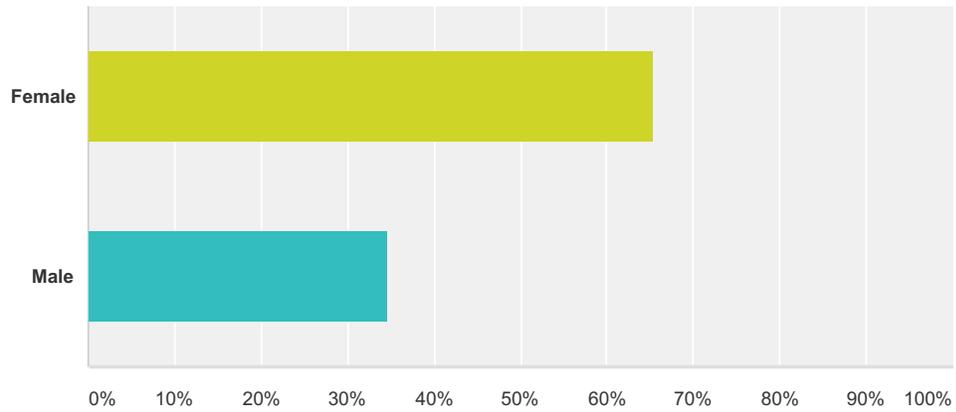
Answered: 35 Skipped: 103

#	Responses	Date
1	While I know it is a lot of work, providing a daily summary of the child's day (like is done in Toddlerland) would be appreciated on days we don't see the teacher at pickup time, to provide more specifics about the day, and to keep as a record of the year. In Toddlerland, many times these notes would help us to appreciate how our son was growing and also bring a smile to our face when funny situations were shared. Also would be nice to provide names, pictures and short bios of support staff who will be in the room throughout the week. There are still a few times that I don't know the name of the assistant in the room.	4/27/2017 10:04 PM
2	At times, it feels that some teachers are more eager to insert their opinions than listen to my thoughts and questions when discussing my son. It would be helpful as a parent to encourage more two-way conversations and active listening/questioning from the teachers. Overall, we are very thankful to have EC3 in this community. We recognize the challenges that surround providing high-quality care at an affordable price and appreciate what EC3 is able to accomplish in that environment. Our first year has been filled with challenges, but we have felt supported throughout the way by the EC3 team, often going above and beyond to keep us informed and updated and care for our son. I leave EC3 every day feeling that my son is in great hands and truly cared for. Thank you for everything you do as part of our family!	4/27/2017 10:55 AM
3	None	4/27/2017 8:30 AM
4	I'm so happy we have our little one enrolled with you!!!	4/26/2017 11:10 PM
5	I'm a fan. They do a wonderful job with the kids and they take any concerns I've ever expressed very seriously.	4/26/2017 10:53 PM
6	Occasionally, it can be difficult to converse with the teachers in my child's room. It is hard to share information because I am quickly interrupted or corrected. I feel like I would like the individuals to listen and not immediately try to offer advice or share their personal stories before I am able to get through what I am trying to say or share. The conversations sometimes feel one sided and like I am not being heard. It can be overwhelming if I am trying to ask a question or share something about my child's behavior at home. In some instances, it makes me feel like the teachers feel they know my child better than me and I am not able to express my thoughts before being interrupted. This is something small but has effected my overall satisfaction with my child's care and our family's experience. As a whole, I am very pleased with EC3.	4/26/2017 10:10 PM
7	We love EC3 and our teachers are amazing.	4/26/2017 7:19 PM
8	Thank you for all you do for my children. I know my children are safe, nurtured and loved everyday.	4/26/2017 6:52 PM
9	Recommend video cameras like at other daycare centers so that if anything is not seen, it would be caught on camera.	4/22/2017 4:15 PM
10	We haven't been a part of EC3 for very long, but when comparing what we have seen to where we have been, EC3 is leaps and bounds above where others are. Having a staff who has a firm understanding of the kids and how they learn is something that is irreplaceable. So thankful that we were able to join the EC3 family.	4/21/2017 3:29 PM
11	We are very happy with the care and learning at EC3!	4/20/2017 11:09 PM
12	Overall the quality and diversity of snacks offered is quite good. Further reducing any highly processed offerings (such as vanilla wafers, chex mix and the like) would make it that much better.	4/20/2017 11:09 PM
13	EC3 is a great place. Thank you for working with my kids.	4/19/2017 12:17 PM
14	When there are staff departures or transitions I would like to see those communicated to the entire EC3 family through the weekly newsletter. It is a credit to the EC3 culture that even after transitioning out of a classroom, parents and children still feel connected to that classroom and therefore want to know if a teacher is leaving or has left the center. A simple line in the newsletter stating the departure has happened or when it will happen is not a violation of anyone's privacy and when done correctly further strengthens the community. I would much rather read about it in the newsletter than try to have my 5 year old explain it to me. This has happened a few times in the past couple of years. Thanks, Courtney Millbrook	4/19/2017 10:12 AM

15	EC3 is a great place and I feel lucky to have my child enrolled in such a great environment.	4/17/2017 8:28 PM
16	I think that while it is difficult when a single child threatens the value, safety, or effectiveness of the program multiple times it is not a failure to remove them to protect the other students. It may be a failure not to remove them.	4/17/2017 2:49 PM
17	Please restructure this survey to include fewer "yes/no" answers. Sometimes the answer is somewhere in between, less black and white.	4/17/2017 11:29 AM
18	The EC3 management team should do more to document things in writing instead of just having conversations. Follow up and adhering to the path/plan discussed is lacking within the current structure.	4/17/2017 9:55 AM
19	Staffing is becoming a concern. Both classrooms my kids are in have lost teachers during the year. Their replacements seem to be less experienced support staff.	4/15/2017 9:28 AM
20	I feel that the Otter room staff could be more interactive with the children. Hoping for a GREAT New Lead Teacher.	4/15/2017 7:04 AM
21	Teachers are extremely professional and have been very helpful to my son as he grows. Very happy with EC3.	4/14/2017 8:09 PM
22	Great job to everyone at EC3! Thanks for all your hard work.	4/14/2017 6:22 PM
23	Our experience last year in the dolphin room was exceptional.	4/14/2017 6:09 PM
24	There was a point when teacher and support staff turnover seemed very high. Things seem to have stabilized a bit now.	4/14/2017 4:25 PM
25	This last round of conferences (April 2017) we were not provided with any written report and the information presented was much more general. We usually are given information on his progress/development in key areas (fine motor, gross motor, etc) and this time it was a very general conversation- he's doing well, here's some art and projects. It was much less informative.	4/14/2017 1:46 PM
26	The mass distribution emails that I receive are far too long - I rarely read the whole thing and I probably miss things that I would find valuable.	4/12/2017 8:40 AM
27	Love the white board notes and newsletter with community events. I don't always view the snack and breakfast schedule, but when I do, am impressed with the variety of healthy foods included. Nice work!	4/11/2017 9:21 AM
28	No concerns with the cleanliness or state of the large playground out back, but I've noticed the gate left open on occasion - both when children are present and when it's not in use.	4/10/2017 4:50 PM
29	I have been very impressed with the level of knowledge and care ec3 has provide so far.	4/10/2017 3:34 PM
30	I was very frustrated when I was contacted via phone for non-emergency issues on multiple occasions. I requested that I was emailed as I left meetings thinking there was an emergency, when the issues could have been communicated via email. I felt belittled by management on more than one occasion regarding issues with my child. I appreciated Betsy's approach when working with me on issues. She was approachable and level headed.	4/10/2017 1:29 PM
31	I would have liked a shorted hiring process to replace the staff that left my child's room. I know it can be hard to find the right person, but it's been months since the room has had a second teacher and I've noticed an impact on the climate and quality. I totally understand it's hard to hire, and I really hope a new, really great teacher is on board soon.	4/10/2017 12:49 PM
32	Please tell us via texts or papers when our child needs more supplies (change of clothes, diapers/creams, Tylenol, etc)	4/10/2017 11:52 AM
33	I have only had positive experiences with teachers, staff, and support staff. The teachers take a personal interest in my children and contact me when they feel there are any concerns. When concerns do arise, they always offer multiple solutions to try.	4/10/2017 11:50 AM
34	I encourage focusing on the staff and verifying their qualifications before offering a position. I also recommend 2+ years in early childcare experience.	4/10/2017 9:32 AM
35	Appreciate the high quality programming, I know it takes a lot of effort!	4/7/2017 7:16 PM

### Q39 What is your gender?

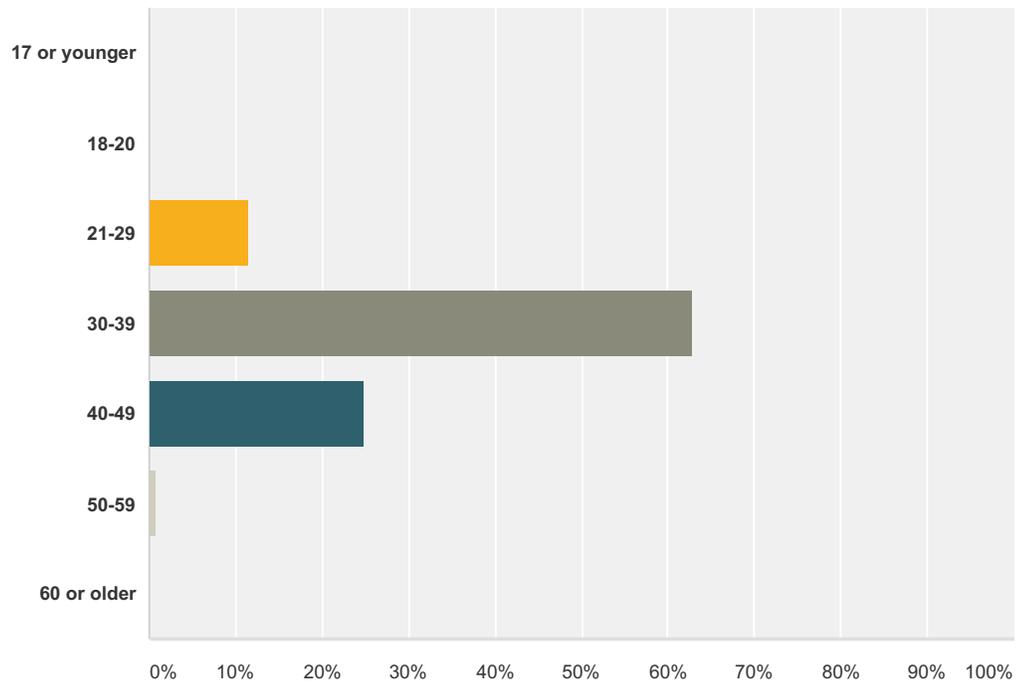
Answered: 121 Skipped: 17



Answer Choices	Responses
Female	65.29% 79
Male	34.71% 42
<b>Total</b>	<b>121</b>

### Q40 Which category below includes your age?

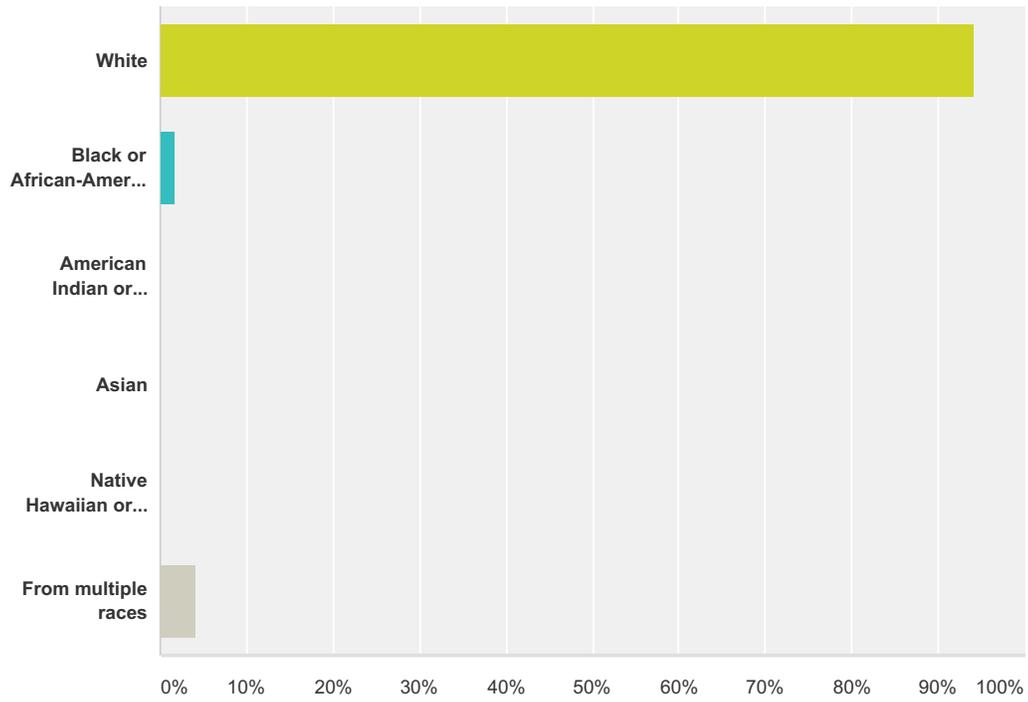
Answered: 121 Skipped: 17



Answer Choices	Responses	Count
17 or younger	0.00%	0
18-20	0.00%	0
21-29	11.57%	14
30-39	62.81%	76
40-49	24.79%	30
50-59	0.83%	1
60 or older	0.00%	0
<b>Total</b>		<b>121</b>

### Q41 With which race do you most identify?

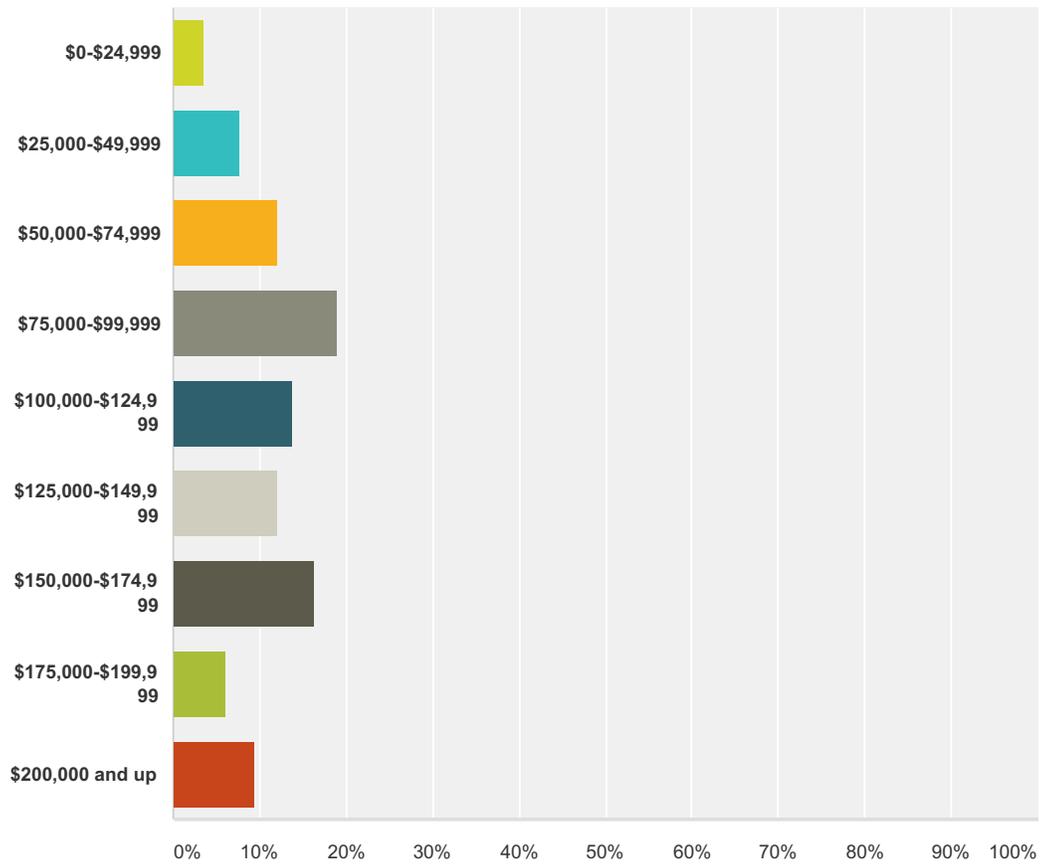
Answered: 121 Skipped: 17



Answer Choices	Responses	Count
White	94.21%	114
Black or African-American	1.65%	2
American Indian or Alaskan Native	0.00%	0
Asian	0.00%	0
Native Hawaiian or other Pacific Islander	0.00%	0
From multiple races	4.13%	5
<b>Total</b>		<b>121</b>

### Q42 What is your approximate average household income?

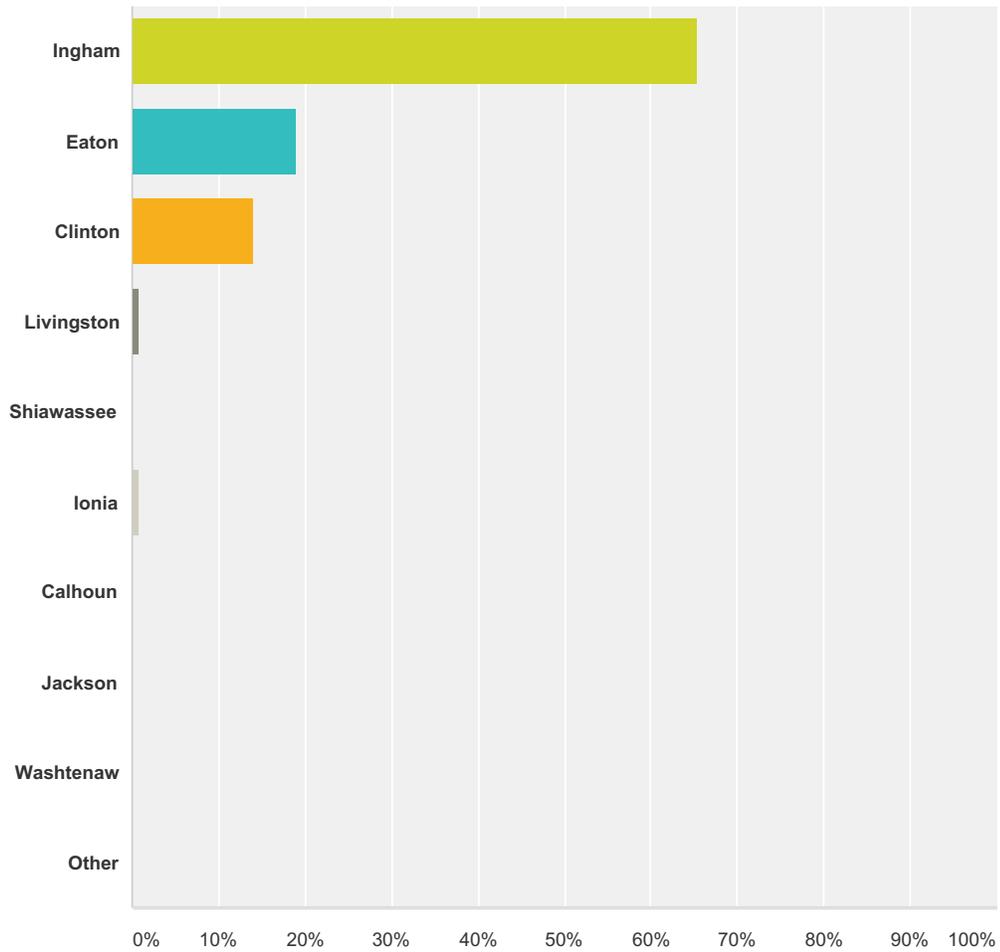
Answered: 116 Skipped: 22



Answer Choices	Responses
\$0-\$24,999	3.45% 4
\$25,000-\$49,999	7.76% 9
\$50,000-\$74,999	12.07% 14
\$75,000-\$99,999	18.97% 22
\$100,000-\$124,999	13.79% 16
\$125,000-\$149,999	12.07% 14
\$150,000-\$174,999	16.38% 19
\$175,000-\$199,999	6.03% 7
\$200,000 and up	9.48% 11
<b>Total</b>	<b>116</b>

### Q43 In what county is your home located?

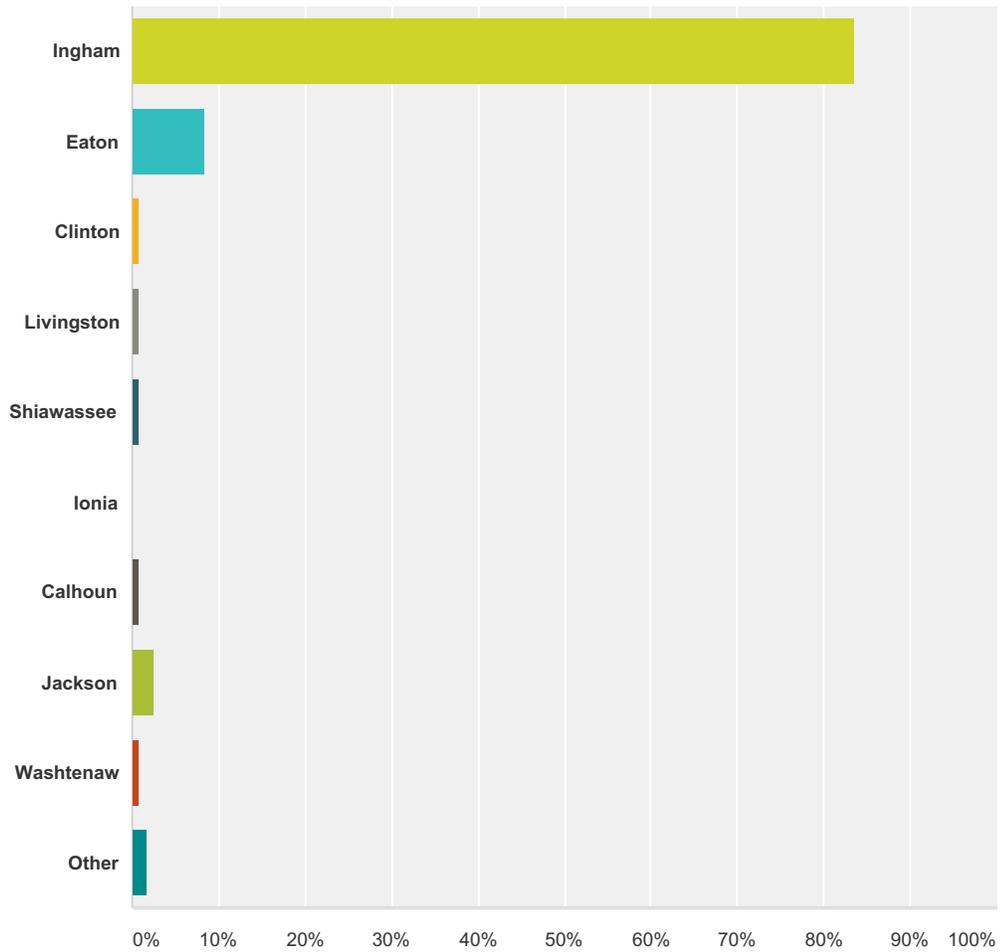
Answered: 121 Skipped: 17



Answer Choices	Responses
Ingham	65.29% 79
Eaton	19.01% 23
Clinton	14.05% 17
Livingston	0.83% 1
Shiawassee	0.00% 0
Ionia	0.83% 1
Calhoun	0.00% 0
Jackson	0.00% 0
Washtenaw	0.00% 0
Other	0.00% 0
<b>Total</b>	<b>121</b>

### Q44 In what county is your work located?

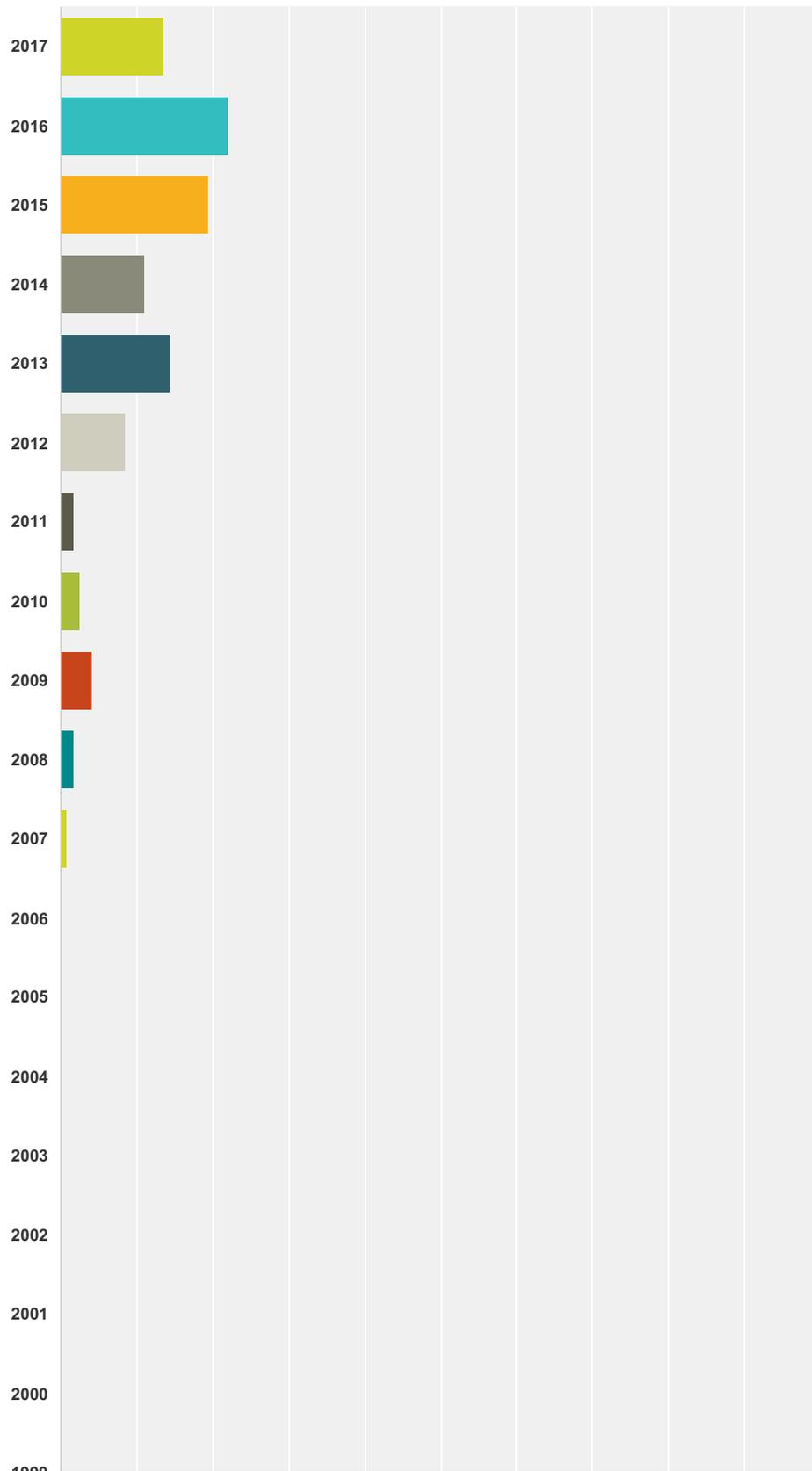
Answered: 121 Skipped: 17

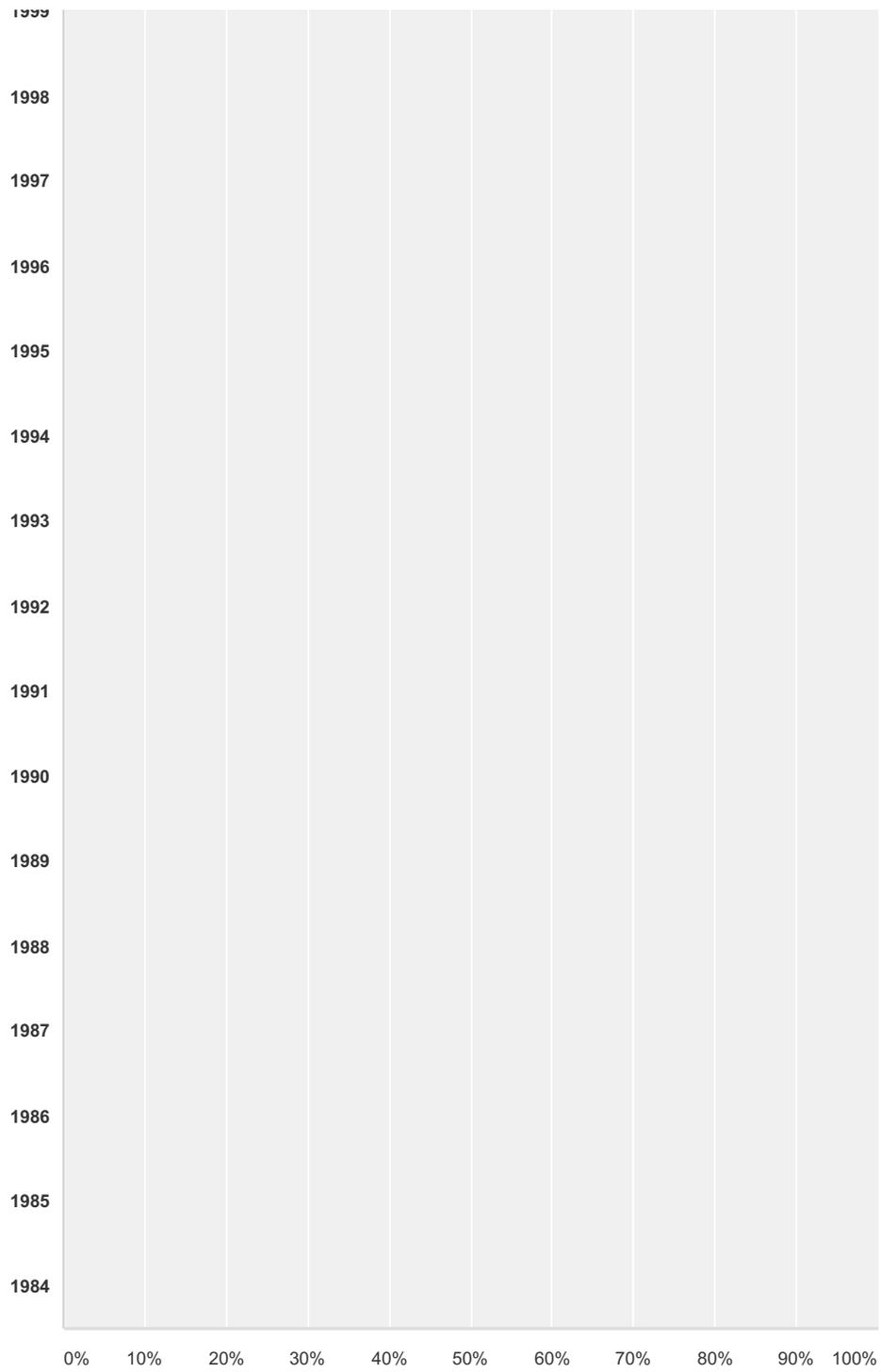


Answer Choices	Responses
Ingham	83.47% 101
Eaton	8.26% 10
Clinton	0.83% 1
Livingston	0.83% 1
Shiawassee	0.83% 1
Ionia	0.00% 0
Calhoun	0.83% 1
Jackson	2.48% 3
Washtenaw	0.83% 1
Other	1.65% 2
<b>Total</b>	<b>121</b>

### Q45 In what year did your affiliation with EC3 begin?

Answered: 118 Skipped: 20



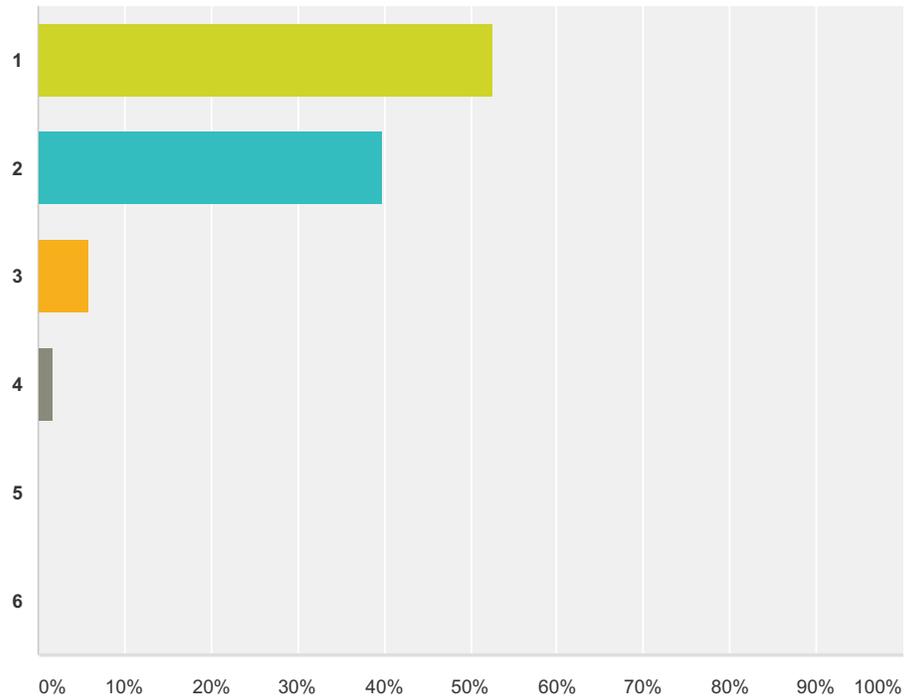


Answer Choices	Responses
2017	13.56% 16
2016	22.03% 26
2015	19.49% 23
2014	11.02% 13
2013	14.41% 17

2012	8.47%	10
2011	1.69%	2
2010	2.54%	3
2009	4.24%	5
2008	1.69%	2
2007	0.85%	1
2006	0.00%	0
2005	0.00%	0
2004	0.00%	0
2003	0.00%	0
2002	0.00%	0
2001	0.00%	0
2000	0.00%	0
1999	0.00%	0
1998	0.00%	0
1997	0.00%	0
1996	0.00%	0
1995	0.00%	0
1994	0.00%	0
1993	0.00%	0
1992	0.00%	0
1991	0.00%	0
1990	0.00%	0
1989	0.00%	0
1988	0.00%	0
1987	0.00%	0
1986	0.00%	0
1985	0.00%	0
1984	0.00%	0
<b>Total</b>		<b>118</b>

### Q46 How many of your children attend or have attended EC3?

Answered: 118 Skipped: 20



Answer Choices	Responses
1	52.54% 62
2	39.83% 47
3	5.93% 7
4	1.69% 2
5	0.00% 0
6	0.00% 0
<b>Total</b>	<b>118</b>